Your Step By Step Guide to Retrieve your password
Step 1
On the pre-login Screen, click on “Register/Forgot Password”

Step 2
Select “Forgot Username/Password/Secret Questions”

Step 3
Click “Forgot Password”, then choose to reset it with your Account Number or Credit Card
Step 4

If you select to reset Password with Account Number:
- Enter your Account
- Enter your Active Debit Card Number
- Enter the letters shown in the image
Step 6: Enter your User ID

Step 7: Enter and confirm your new password

Step 8: Your password has been reset successfully