

Install businessONLINE X and activate Smart Pass (Android)

User Guide



بنك الإمارات دبي الوطني
Emirates NBD



INDEX

To navigate, click on the tiles below:

[What is Smart Pass?](#)

[How to install the
businessONLINE X
mobile app](#)

[How to activate
Smart Pass](#)

[How to use Smart Pass](#)



What is Smart Pass?

- When logging in or approving transactions on the **businessONLINE** desktop version or **businessONLINE X** mobile app, you would require one-time-PINs (OTPs). These OTPs are sent to your registered mobile device via SMS.

Smart Pass is an alternative, secure way to receive PINs (Tokens) on your mobile device.

Smart Pass is extremely useful in situations where the network coverage of your telecom service provider is weak or out of reach – e.g. when travelling to another country, when in a remote location or if there are technical problems with the SMS network.

- Once you've installed the **businessONLINE X** app on your mobile device and have entered your credentials for the first time, you can choose to activate the Smart Pass feature immediately. Follow the steps below to activate Smart Pass.

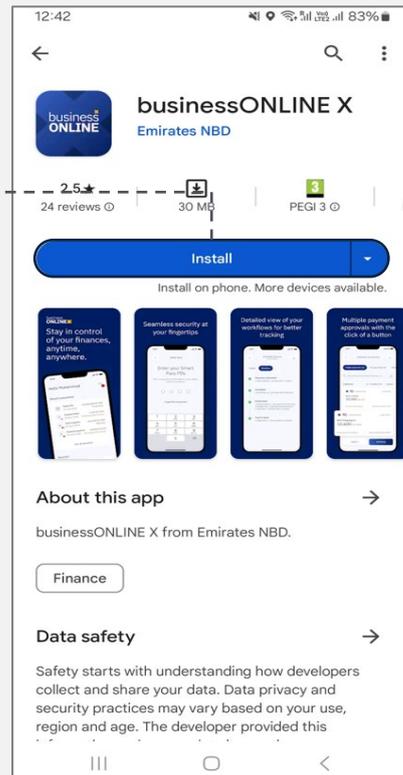
[← Back to Index](#)

How to Install the businessONLINE X mobile app



Scan the QR code to install the **businessONLINE X** app from the Play store

1. Click on 'Install' to install **businessONLINE X**

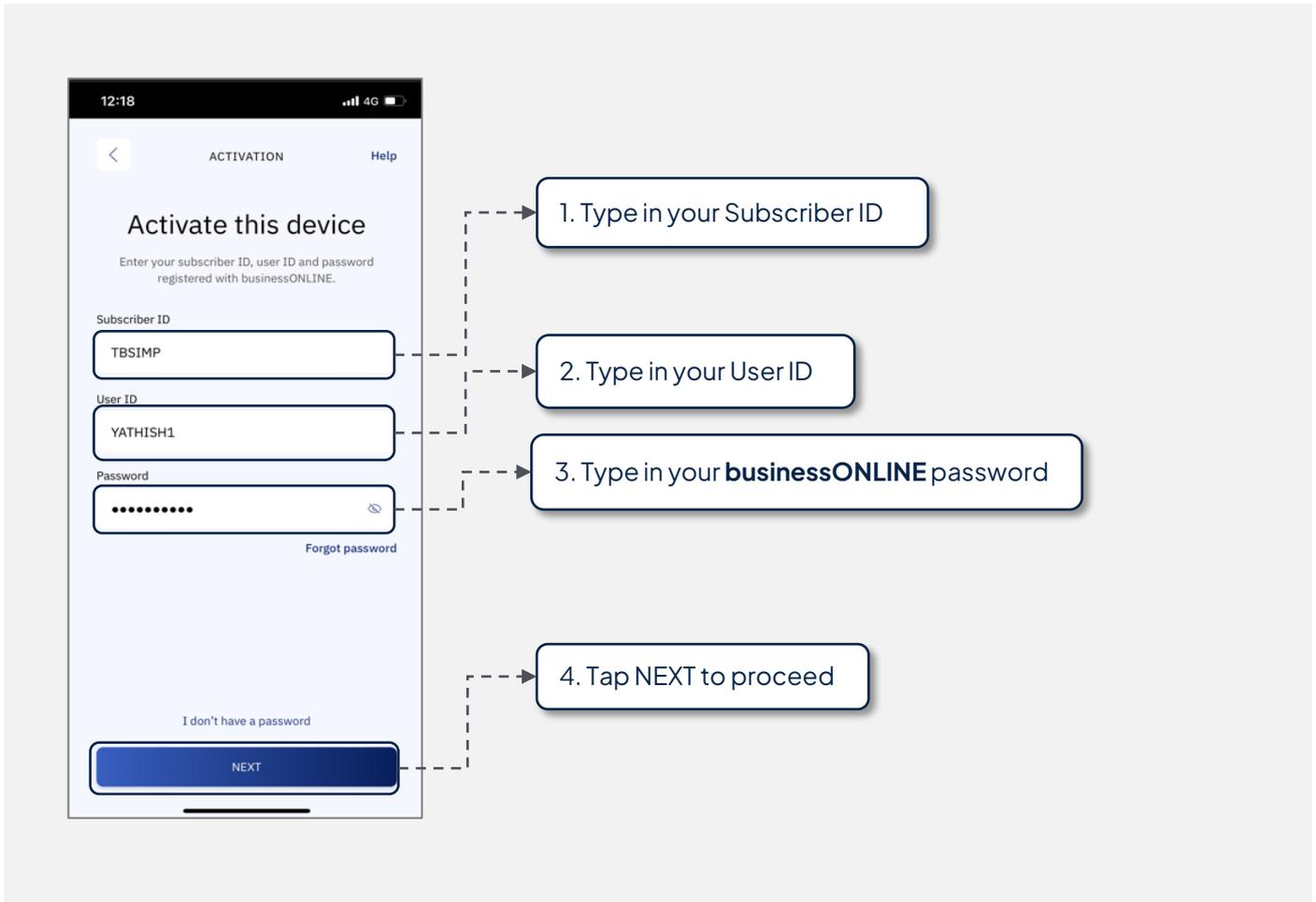


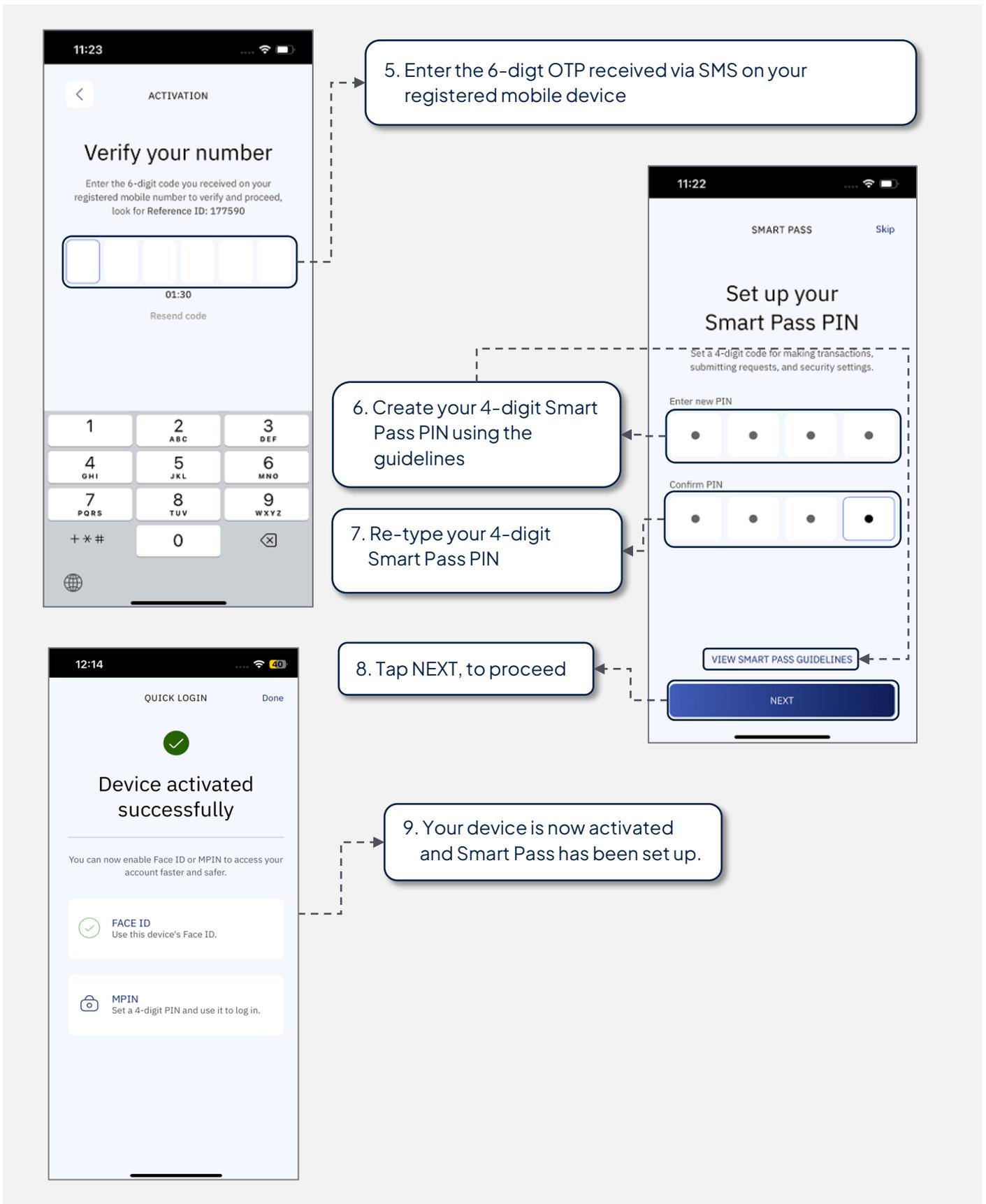
◀ Back to Index



How to activate Smart Pass

Open the **businessONLINE X** app



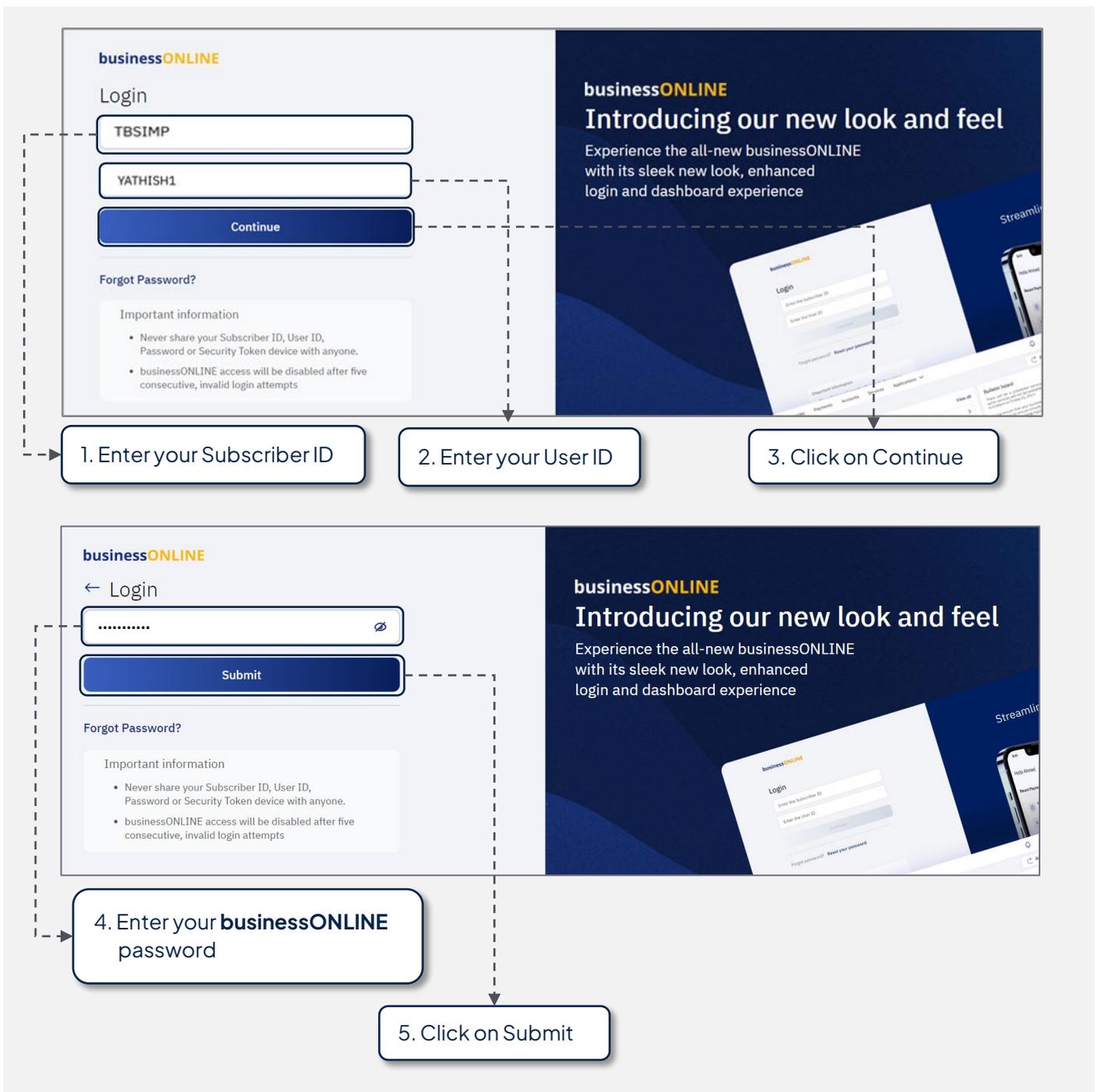


« Back to Index



How to use Smart Pass

- Once you've activated Smart Pass on your mobile, you can use it to login to the **businessONLINE** desktop version and approve transactions.
- When using the **businessONLINE X** mobile app to login or approve payments, you would simply have to select the Token option and enter your 4-digit Smart Pass PIN.
- Here is an example of how you can use the Smart Pass Token to login to the **businessONLINE** desktop version.
- Navigate to <https://businessONLINE.emiratesnbd.com/>





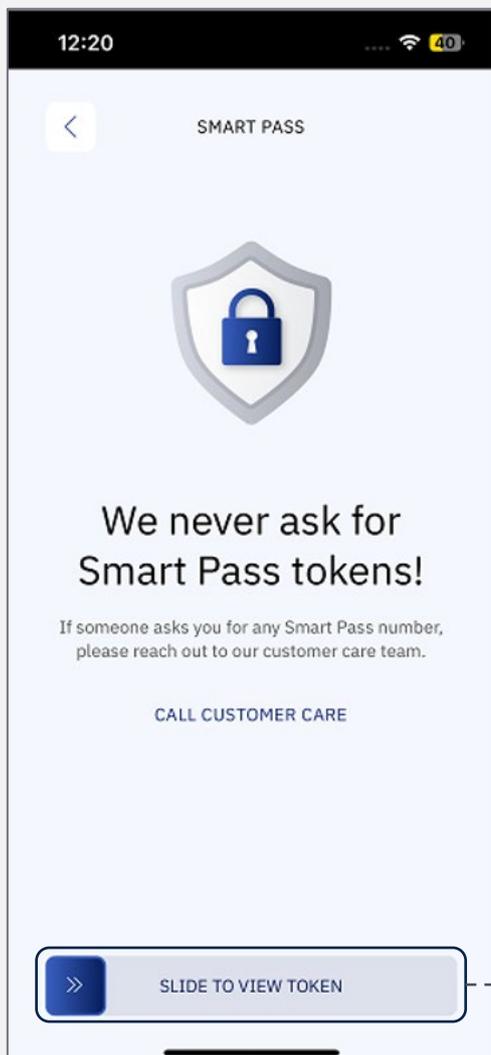
- Open the **businessONLINE X** app on your mobile device



6. Click on 'Generate Smart Pass Token' to proceed



7. Enter your 4-digit Smart Pass PIN



8. Slide the arrow to the right, to view the Token



9. The Smart Pass Token will be displayed here. The number will change at regular intervals.

- Look at your **businessONLINE** desktop version once again.

The image shows a screenshot of the businessONLINE desktop login interface. On the left, there is a login form with the following elements: a back arrow and the text 'Login', a password field with a visibility toggle, a 'Select Authentication Type' section with radio buttons for 'Token' (selected) and 'OTP', and a message 'Please enter the 6-digit token.' above a six-digit input field. Below the input field is a blue 'Submit' button. On the right, there is a promotional banner for businessONLINE with the text 'Introducing our new look and feel' and 'Experience the all-new businessONLINE with its sleek new look, enhanced login and dashboard experience'. Below the banner, there are images of a laptop and a smartphone displaying the businessONLINE interface. Two callout boxes with dashed lines point to the six-digit input field and the 'Submit' button, containing the instructions: '10. Enter your 6-digit Smart Pass Token generated on the businessONLINE X mobile app' and '11. Click on 'Submit' to log in'.

- Similarly, you can use the Smart Pass Token to approve transactions on the **businessONLINE** desktop version and **businessONLINE X** mobile app.

[← Back to Index](#)