

businessONLINE - HOW TO INSTALL THE MOBILE APP AND ACTIVATE SMARTPASS (ANDROID)

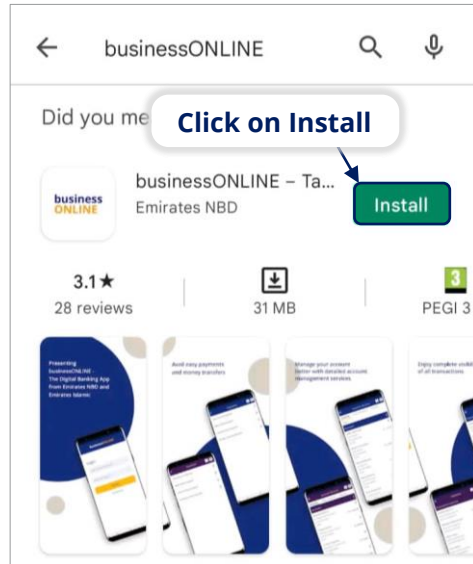




How to install the businessONLINE mobile app (Android):

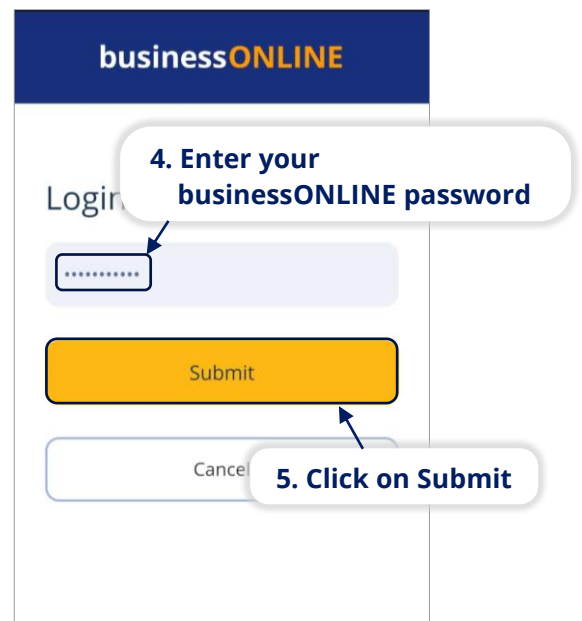
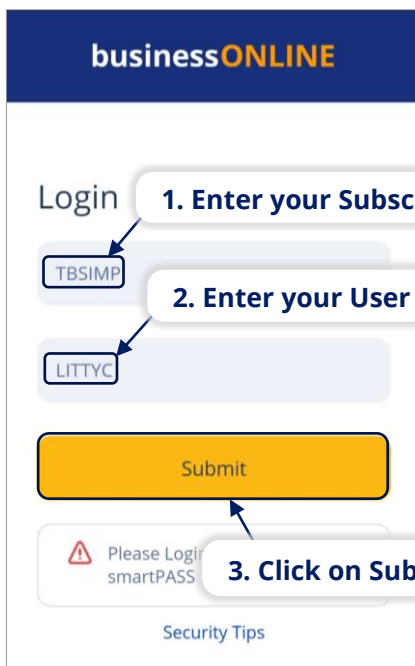


Scan the QR code to access the businessONLINE app on the Play store.



How to login:

Open the businessONLINE app





businessONLINE

Login

.....

OTP

6. Select OTP

Generate/Regenerate OTP

Enter the OTP

7. Click on Generate/Regenerate OTP

Submit

Cancel

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Authentication

.....

8. Enter the OTP received on your mobile device

OTP has been sent to your registered mobile number.
You can generate a new OTP in : 45 seconds

Submit

9. Click on Submit

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Please click on "Activate smartPASS" to activate it now or "Skip" to continue accessing other entitled services.

Activate smartPASS

OR

Skip



What is smartPASS?

- On **businessONLINE**, you would require one-time-pins (OTPs) to login and process transactions. These OTPs are sent to your mobile device via SMS.
- smartPASS is an alternative, secure way to receive PINs (Tokens) on your mobile device by simply being connected to the internet.
- smartPASS is extremely useful in situations where the network coverage of your telecom service provider is weak or out of reach – e.g. when travelling to another country, when in a remote location or if there are technical problems with the SMS network.
- Once you've installed the **businessONLINE** app on your mobile device and have entered your credentials for the first time, you can choose to activate the smartPASS feature immediately. Follow the steps below to activate smartPASS.

How to activate smartPASS:

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Please click on "Activate smartPASS" to activate it now or "Skip" to continue accessing other entitled services.

Activate smartPASS

OR

1. Click on Activate smartPASS

businessONLINE

Authentication

Enter the OTP

Generate/Regenerate OTP

Submit

Cancel

2. Click on Generate/Regenerate OTP



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Authentication

.....

OTP has been sent to your registered mobile number.
You can generate a new OTP in : 45 seconds

Submit

3. Enter the OTP received via SMS on your mobile device

4. Click on Submit

Set your smartPASS Pin

.....

.....

Submit

7. Click on Submit

5. Create your 4-digit smartPASS PIN using the guidelines below

6. Re-type your 4-digit smartPASS PIN

Guidelines for smartPASS PIN :

- ✓ Numbers in series : Eg.1234,4567 are not allowed.
- ✓ Numbers in repeat order : Eg.1111,1115,3000 are not allowed.
- ✓ Numbers in pallindrome format : Eg.1234,4321 are not allowed.

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Your smartPASS Token has been activated successfully

Back to Login



How to use smartPASS:

Once you've activated smartPASS on your mobile, you can use it to login to the **businessONLINE** desktop version and approve transactions.

When using the **businessONLINE** mobile app to login or initiate payments, you would simply have to select the Token option and enter your 4-digit smartPASS PIN.

Here is an example of how you can use the smartPASS Token to login to the **businessONLINE** desktop version.

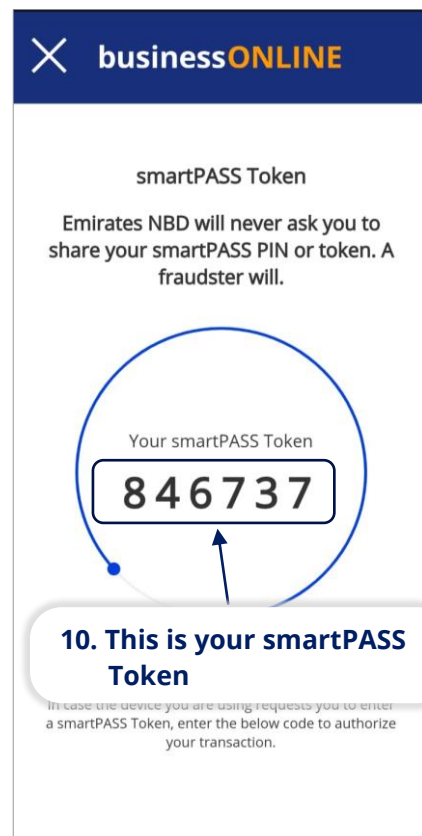
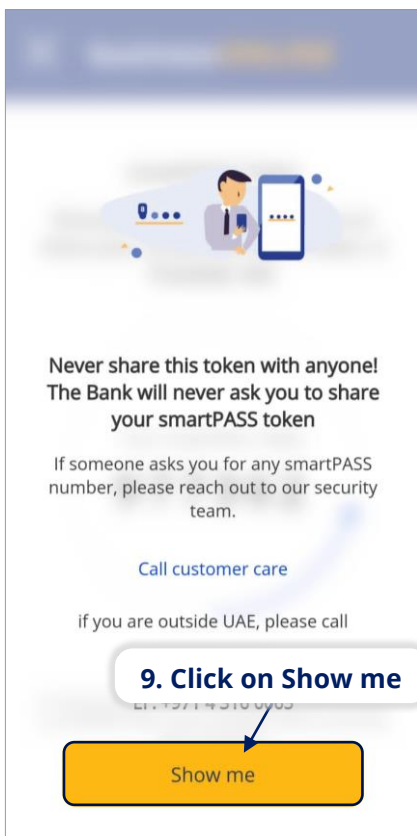
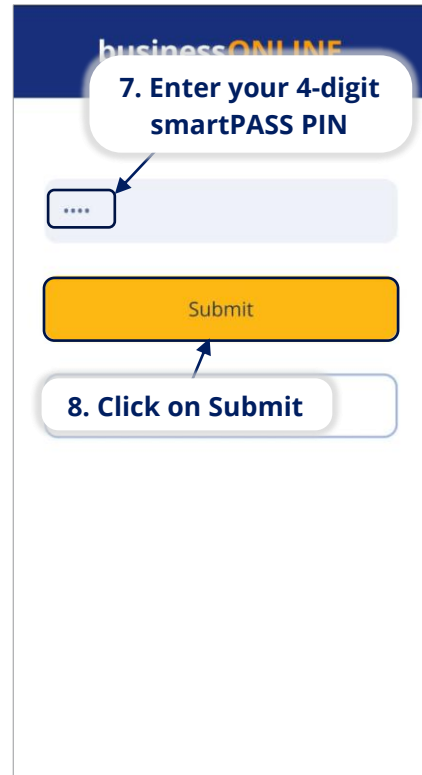
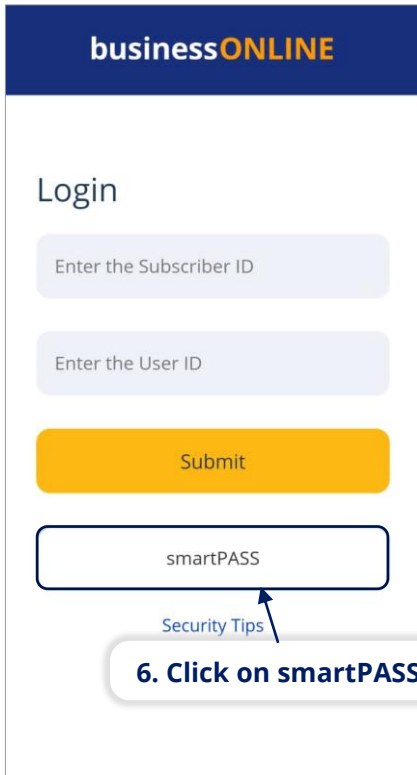
Navigate to <https://businessonline.emiratesnbd.com/>

The screenshot shows the desktop login page for businessONLINE. The page has a dark blue header with the 'businessONLINE' logo. Below the header, the word 'Login' is displayed. There are three input fields: the first contains 'TBSIMP', the second contains 'KIRANV', and the third is empty. A yellow 'Submit' button is located below the input fields. A 'Forgot Password' link is positioned below the 'Submit' button. On the right side of the page, there is a section titled 'Important Information' with two checkmarks and text: 'Never share your Subscriber ID, User ID, Password or Security Token device with anyone' and 'businessONLINE access will be disabled after five consecutive, invalid login attempts'. Three callout boxes with arrows point to the input fields and the 'Submit' button, labeled '1. Enter your Subscriber ID', '2. Enter your User ID', and '3. Click on Submit' respectively.

The screenshot shows the desktop login page for businessONLINE, continuing from the previous step. The page has a dark blue header with the 'businessONLINE' logo. Below the header, the word 'Login' is displayed with a back arrow. There are three input fields: the first contains a masked password '.....', the second is empty, and the third is empty. A yellow 'Submit' button is located below the input fields. On the right side of the page, there is a section titled 'Important Information' with two checkmarks and text: 'Never share your Subscriber ID, User ID, Password or Security Token device with anyone' and 'businessONLINE access will be disabled after five consecutive, invalid login attempts'. Two callout boxes with arrows point to the password field and the 'Token' radio button, labeled '4. Enter your businessONLINE password' and '5. Select Token' respectively.



Open the **businessONLINE** app on your mobile device.





businessONLINE

< Login

.....

OTP Token

.....

11. Enter the smartPASS Token here

Submit

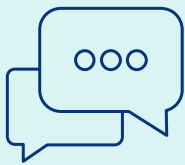
12. Click on Submit

Important Information

- ✓ Never share your Subscriber ID, User ID, Password or Security Token device with anyone
- ✓ businessONLINE access will be disabled after five consecutive, invalid login attempts

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- In the similar way, you can use the smartPASS Token to approve transactions on **businessONLINE**



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