Install businessONLINE X and activate Smart Pass (iOS) User Guide

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businessONLINE

Take control of your banking needs

بنك الإمارات دبي الوطني Emirates NBD



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What is Smart Pass?

 When logging in or approving transactions on the businessONLINE desktop version or businessONLINE X mobile app, you would require one-time-PINs (OTPs). These OTPs are sent to your registered mobile device via SMS.

Smart Pass is an alternative, secure way to receive PINs (Tokens) on your mobile device.

Smart Pass is extremely useful in situations where the network coverage of your telecom service provider is weak or out of reach – e.g. when travelling to another country, when in a remote location or if there are technical problems with the SMS network.

Once you've installed the businessONLINE X app on your mobile device and have entered your credentials for the first time, you can choose to activate the Smart Pass feature immediately.
 Follow the steps below to activate Smart Pass.





How to Install the businessONLINE X mobile app



Scan the QR code to install the **businessONLINE X** app from the App Store







How to activate Smart Pass

Open the **businessONLINE X** app







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How to use Smart Pass

- Once you've activated Smart Pass on your mobile, you can use it to login to the **businessONLINE** desktop version and approve transactions.
- When using the **businessONLINE X** mobile app to login or approve payments, you would simply have to select the Token option and enter your 4-digit Smart Pass PIN.
- Here is an example of how you can use the Smart Pass Token to login to the **businessONLINE** desktop version.
- Navigate to <u>https://businessONLINE.emiratesnbd.com/</u>





• Open the businessONLINE X app on your mobile device









• Look at your **businessONLINE** desktop version once again.

businessONLINE ← Login	^{businessONLINE} Introducing our new look and feel	
Select Authentication Type Token OTP Please enter the 6-digit token. Submit	Experience the all-new businessONLINE with its sleek new look, enhanced login and dashboard experience	
10. Enter your 6-digit Smart Pass Token ge on the businessONLINE X mobile app	enerated	

• Similarly, you can use the Smart Pass Token to approve transactions on the **businessONLINE** desktop version and **businessONLINEX** mobile app.

