

In accordance with these Promotion Terms and Conditions, the Bank will be rewarding eligible customers with prizes in the form of gift vouchers by entering their names into a draw to win a lucky prize, subject to meeting eligibility criteria as set out in the Promotion Terms and Conditions.

Promotion is valid from 1<sup>st</sup> March'25 to 30<sup>th</sup> June'25 (both days' inclusive) (the "Campaign Period").

First 10 customers who do 3 transactions or more worth AED 5000 (cumulative) to get guaranteed AED 250 cash back each monthly.

All successful DirectRemit transfers of AED 10,000 equivalent or more (either cumulative or single transaction) to Pakistan during the campaign period from 1<sup>st</sup> March'25 to 30<sup>th</sup> June'25 will qualify for the reward-winning draw.

Every additional amount of AED 1000 will entitle the customer to one extra entry in the draw.

A total of 25 lucky customers will win a travel voucher of AED 2000 during the campaign period. This reward shall contribute to travel costs to fly back to Pakistan, subject to these terms and conditions.

Winners will be selected via randomizer following the campaign period and winners will be announced before 31st Aug 2025.

ENBD's decision on the winning customers is final and shall not be challenged by any customer.

Each eligible customer is only entitled to win one travel voucher rewards the customer must be holding an active AED Current or Savings account with ENBD at the time the reward is delivered.

The winners will be responsible for reaching out to the travel partner to make all travel arrangements. Winning customers must provide the travel partner with a valid passport, relevant visas, the email confirmation received from the campaign and all other necessary documentation to allow travel. The travel vouchers will be sent to the customer's email address as provided by the customer.

Any excess travel cost above the reward value of AED 2000 shall be borne by the respective winners and paid by the winning customer directly to the travel partner.

Travel vouchers are strictly non-refundable, non-transferable and cannot be exchanged for the cash equivalent.

The reward is valid only for the winner.

Voucher will be valid for one time redemption only i.e.no part redemption allowed.

Voucher is valid till one year from the date of issue, following which the travel voucher will expire with no obligation on ENBD to compensate the winner who's travel voucher has expired. This condition applies regardless of any force majeure event such as governmental act, flood, fire, explosion, accident, civil commotion, war, riot, pandemic and similar events beyond the control of ENBD and/or the travel partner.

Standard travel booking terms and conditions apply.

These packages cannot be clubbed with any other offers, discounts, or promotions.

ENBD shall only provide the travel voucher and disclaims all liability in respect of the travel arrangements as these are beyond the control of ENBD.

ENBD provides no warranty that the travel will meet the winner's expectations or that such travel will occur when planned by the winner.