

Emirates NBD Investor Presentation



December 2018

Important Information



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Forward Looking Statements

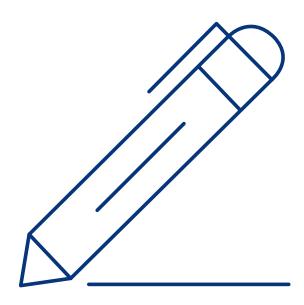
It is possible that this presentation could or may contain forward-looking statements that are based on current expectations or beliefs, as well as assumptions about future events. These forward-looking statements can be identified by the fact that they do not relate only to historical or current facts. Forward-looking statements often use words such as anticipate, target, expect, estimate, intend, plan, goal, believe, will, may, should, would, could or other words of similar meaning. Undue reliance should not be placed on any such statements because, by their very nature, they are subject to known and unknown risks and uncertainties and can be affected by other factors that could cause actual results, and the Group's plans and objectives, to differ materially from those expressed or implied in the forward-looking statements.

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- 1. Economic Environment
- 2. Emirates NBD Profile
- 3. Strategy & Business Division Overview
- 4. Financial & Operating Performance
- **5.** Appendix

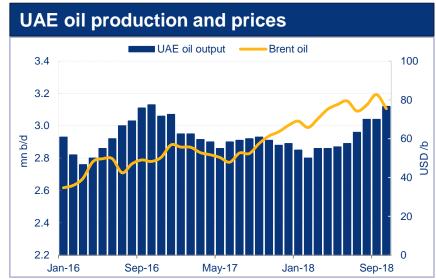


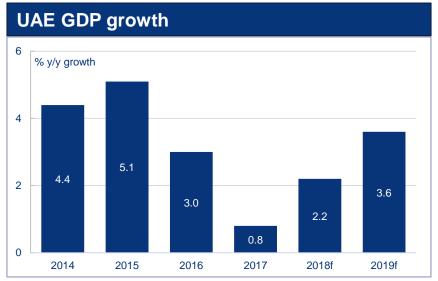
UAE outlook improves on higher oil prices

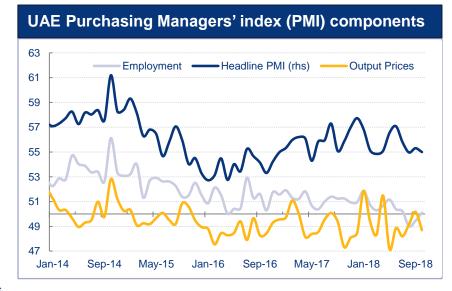


Highlights

- UAE has boosted oil production significantly since June 2018 and we expect this to be sustained through the rest of this year. As a result, we have upgraded our forecast for oil sector growth in 2018 to 0.0% from -2.0% previously.
- The Emirates NBD PMI survey for the UAE indicates a similar rate of growth YTD to Jan-Oct 2017, although we expect fiscal stimulus and higher oil output to filter through to non-oil growth in Q4 2018. Employment was broadly flat in October after declining in the prior two months.
- Overall, we maintain our GDP growth forecast for 2018 at 2.2%. We expect growth to accelerate to 3.6% in 2019, largely on the back of higher oil production. Non-oil growth is forecast to accelerate to 3.8% from 3.1% in 2018.





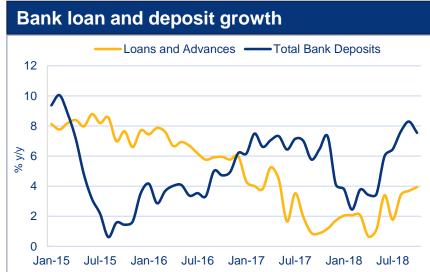


Source: Bloomberg, IHS Markit, Emirates NBD Research, Emirates NBD Investor Relations

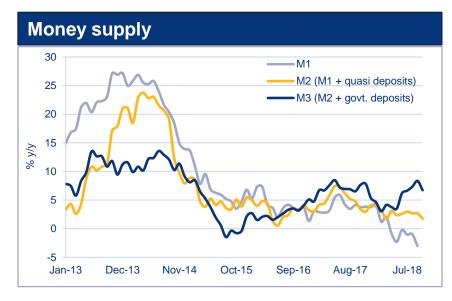
UAE: Deposit & loan growth rebounds in October



- UAE's central bank data showed bank deposits decline 0.4% m-o-m in October, with annual growth accelerating to 7.5% y/y. Loan growth also picked up to 3.9% y-o-y in October from 3.7% in September.
- Residents' deposits decline 1% m-o-m and up by 6.5% y-o-y, while non resident deposits rose 3.7% m-o-m and 15.9% y-o-y in October. Within residents' deposits, individuals' deposits increased m-o-m after three months of negative growth. Govt deposits were up 32.8% y-o-y in October.
- Private sector loan growth accelerated to 5.4% y-o-y in October. GRE borrowing continued to contract (-12.1% y-o-y) while government loans saw a high growth of 8.5% y-o-y.





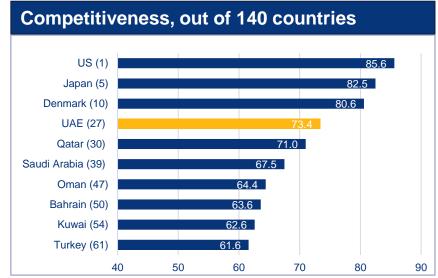


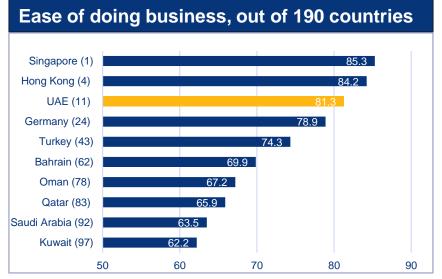
UAE leads MENA in global competitiveness

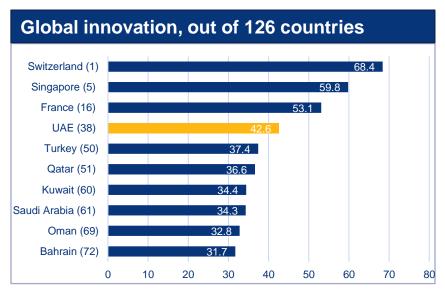


Highlights

- Ranked 27th globally, UAE is the most competitive economy in the MENA region. The economy's main strength lies in the quality of its enabling environment, as companies can operate under stable macroeconomic conditions (1st), make use of good infrastructure (15th) and one of the highest levels of ICT adoption in the world (6th).
- Ranked 11th in the terms of ease of doing business in 2018, advancing 11 places from the 2017 report, UAE ranks 3rd in terms of dealing with construction permits, 7th for registering property and 9th for enforcing rights.
- UAE ranked first in the GCC in the 2018 Global Innovation Index (GII), according to Cornell University, INSEAD, and the World Intellectual Property Organization (WIPO).





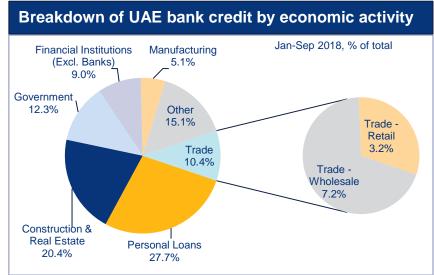


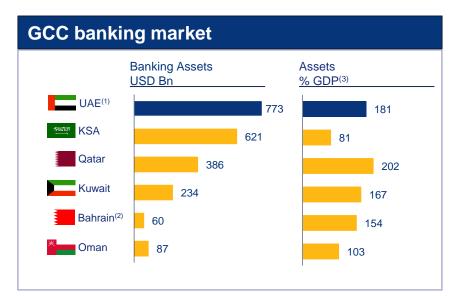
Source: World Economic Forum, World Bank, Cornell University, INSEAD, WIPO, Emirates NBD Investor Relations

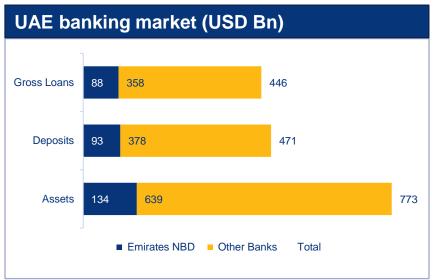
Credit appetite mixed in Q3 2018



- Appetite for business credit in the UAE as a whole increased in Q3 2018, according to the latest credit sentiment survey by UAE Central Bank.
- Demand for personal loans decreased moderately in Q3.
 Consistent with previous quarters in terms of credit availability, more than 90% of survey results cited that the credit standard were unchanged across all the categories.
- In terms of outlook, demand for personal loans is expected to recover and move into the positive territory in Q4 2018, while demand for business loans is expected to increase further for the same quarter.





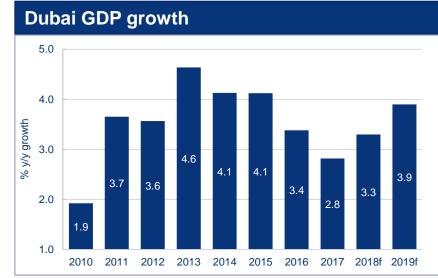


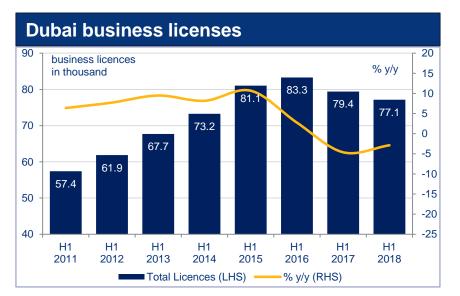
¹⁾ Includes Foreign Banks; 2) Excludes Foreign Banks; 3) GDP data is for FY 2018 forecasted. UAE, KSA, Qatar, Kuwait, Bahrain and Oman as at September 2018. Source: UAE Central Bank; National Central Banks, Emirates NBD Investor Relations

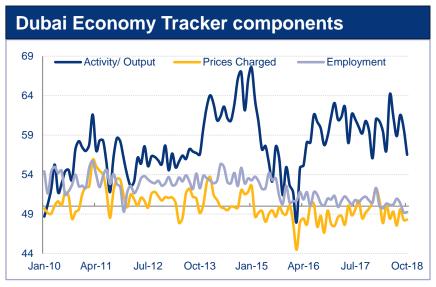
Dubai: Expo 2020 to underpin growth



- The Emirates NBD Dubai Economy Tracker (DET) survey shows activity falling to two and a half year low in October 2018, with the travel & tourism index contracting marginally last month.
- The employment index remained in contraction territory for the second month in a row in October while margin pressures intensified as input costs rose at a slightly faster rate than in September.
- The biggest sector of Dubai's economy is wholesale & retail trade, which accounts for more than a quarter of total GDP, but grew less than 1% in 2016 and 2017, sharply slower than in the prior 5 years.





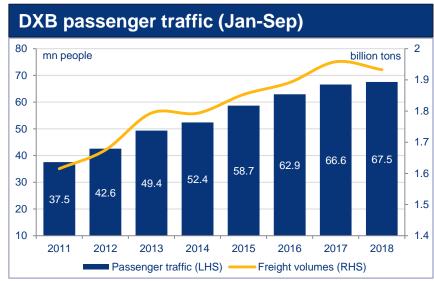


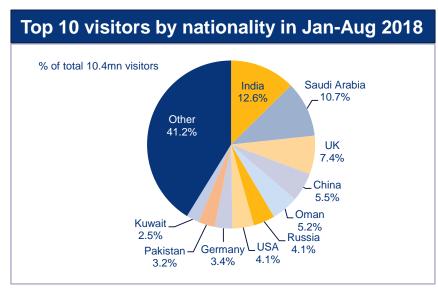
Dubai: travel & tourism activity slows in Q3

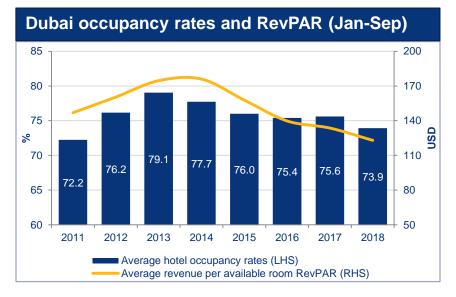


Highlights

- Passenger traffic at the Dubai International Airport (DXB) rose to 67.5 million in Jan-Sep 2018, up 1.4% y-o-y. Cargo volume was down -1.3% y-o-y over the same period.
- Dubai's hotel occupancy averaged 73.9% in Jan-Sep 2018 slightly down from 75.6% the same period a year ago. Revenue per available room (RevPAR) has fallen -7.9% y-o-y over the same period.
- The supply of hotel rooms in Dubai increased by nearly 6% y-o-y in Jan-Sep 2018. The Department of Tourism and Commerce Marketing (DTCM) is targeting 140,000 to 160,000 hotel rooms by 2020.







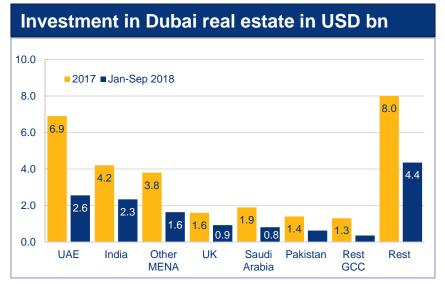
Source: STR Global, Bloomberg, Dubai Airports, Emirates NBD Investor Relations

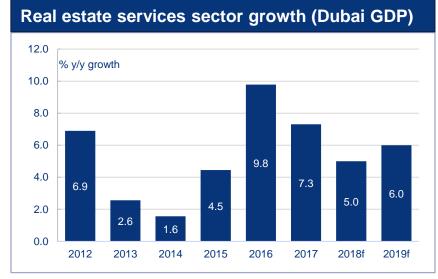
Real estate: Supply pressures continue



- Residential real estate prices in Dubai continued to decline (-6.4% y-o-y in June). Rents have also declined sharply in Q2 2018. Average rents were down -12.4% y-o-y and -4.3% q-o-q in Q2 2018 (source: Property Monitor).
- The construction sector index of the DET rose in October with output rising sharply and new work growth accelerating as well. Employment in the sector increased modestly, although the rate of job growth was softer than in Q2 and Q3.
- Real estate services and construction together account for 13.4% of Dubai's GDP. Wholesale & retail trade account for 26.6%; transport, storage & logistics accounts for 11.8% and financial services 10.4%.



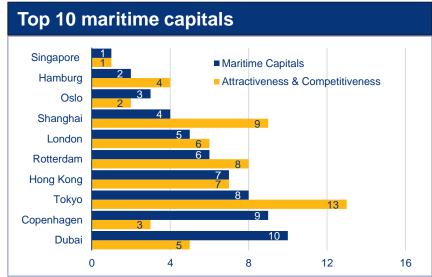


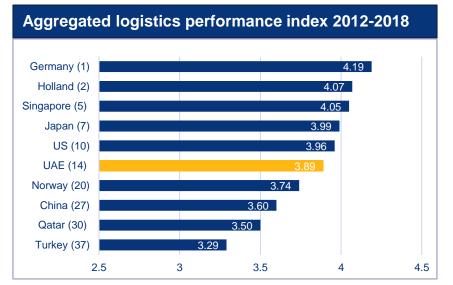


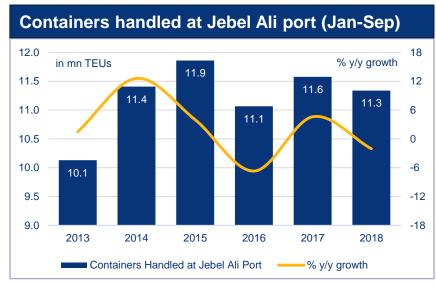
Transport & Logistics a driver for Dubai's growth



- Dubai is the most competitive maritime capital in the MENA region for 2018 and the 10th most competitive overall, according to the latest international maritime industry report by the Norway based, Menon Business Economics Group
- UAE handled 11.3 million TEU (twenty-foot equivalent units) in Jan-Sep 2018, down -2.1% due to the challenging macroeconomic environment and loss of lower-margin cargo. Growth in Europe remained robust with strong growth in London Gateway (UK) and Rotterdam (Holland)
- DP World's international network of terminals handled 53.6 million TEU across its global portfolio of container terminals in the first nine months of 2018, with gross container volumes growing by 2.6 % y-o-y





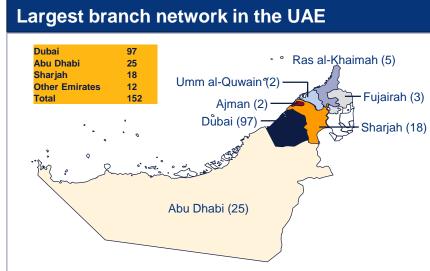


Emirates NBD at a glance

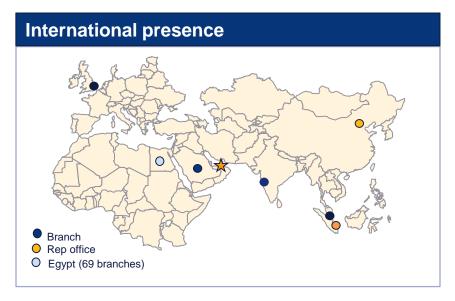


A leading bank in the region

- Market share in the UAE (as at 30 September 2018)
 - -Assets 17.4%; Loans 19.8%; Deposits 19.7%
- Leading retail banking franchise in the UAE with the largest distribution network, complemented by a best-in-class mobile and online banking platform
- Fully fledged financial services offerings across retail banking, private banking, wholesale banking, global markets & trading, investment banking, brokerage, asset management, merchant acquiring and cards processing
- **55.8%** indirectly owned by the Government of Dubai through its investment arm (Investment Corporation of Dubai)



Credit ratings Most Recent Long Term / Outlook Short Term **Rating Action Fitch** Full Rating A+ / F1 Stable Report (20-Apr-Ratings 2018) Rating Action A3 / P-2 Stable (23-May-18) Ratings affirmed AA- / A1+ Stable (09-Oct-2018)



Key strengths



Size

One of the largest financial institutions by asset size in the GCC (top 3); 2nd largest in the UAE

Flagship

Flagship bank for the Government of Dubai and the UAE, playing a strategic role in developing the economy

Balance Sheet

Well-capitalized with a strong balance sheet that is positioned to grow and deliver outstanding value to its stakeholders

Geographic Presence

Sizeable footprint in the UAE (with the largest branch network); international presence in Asia, Europe and MENA.



Ownership

56% owned by the Government of Dubai (via Investment Corporation of Dubai)

Profitable

Consistently profitable, despite low commodity price environment and other regional headwinds

Diversified Offering

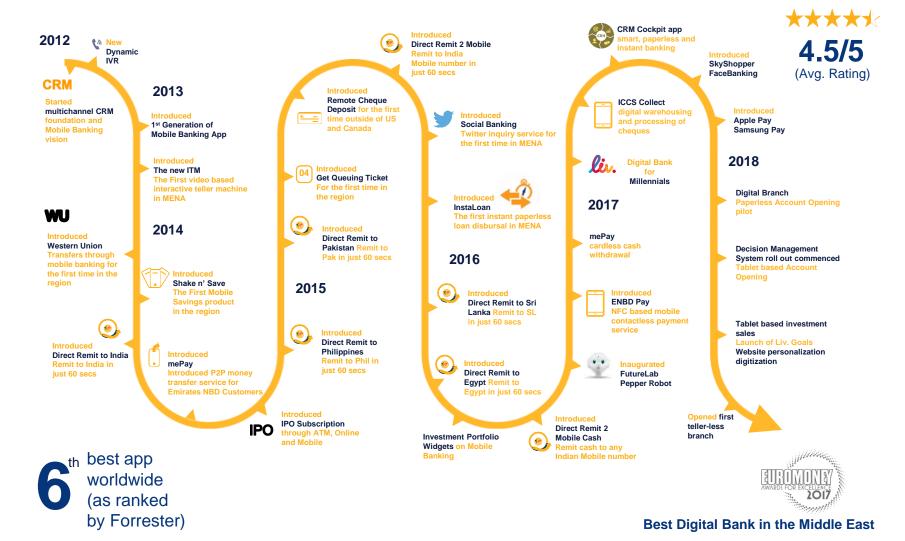
Fully fledged, diversified financial services offering and regional leader in digital banking

Leader in Digital Banking

6th best banking app worldwide, Strong Customer acquisition by Liv. In its first year of operation

Emirates NBD is the regional leader in digital innovation

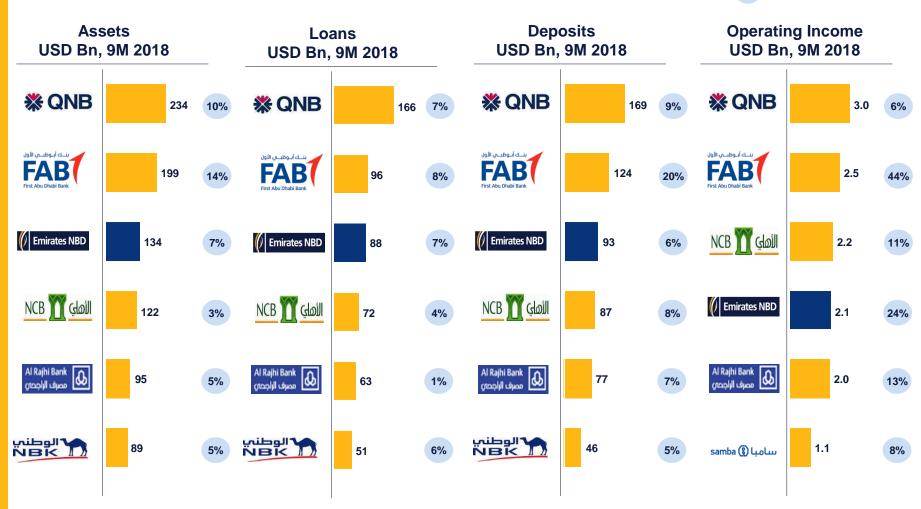




Emirates NBD is one of the largest banks in the GCC

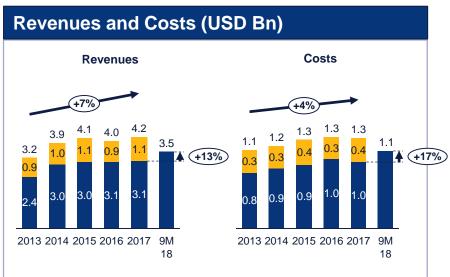


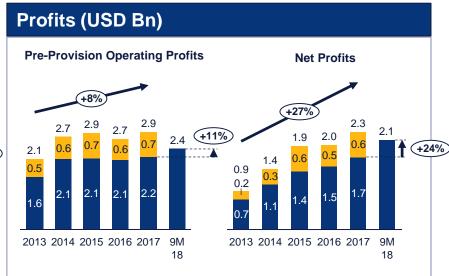


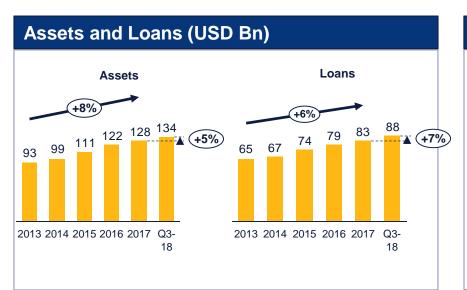


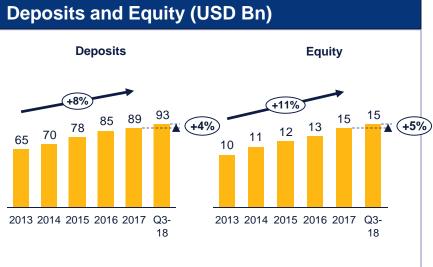
Profit and balance sheet growth in recent years











Emirates NBD's core strategy is focused on the following building blocks





Highlights of strategic achievements and priorities



2018 Strategic Achievements

Deliver an excellent customer experience

- · Won several awards including 'Best Bank in the UAE' for the fourth consecutive year at the Euromonev Awards for Excellence in 2018
- · Liv. by Emirates NBD in first year of operations voted as the 'Most Innovative Digital Bank-UAE' by Global Finance World's Best Consumer Digital Banks in the ME Awards 2018

Key Focus Areas

- Continue to deliver superior customer experience and lead digital innovation in the region via:
- · Prudent investments in to new digital opportunities while continuing to develop existing ones (e.g. Liv)
- · Continued efforts to upgrade digital banking services for Corporates



Drive core business



Run an efficient organization



Drive geographic expansion

- **Profits**
- RBWM enhanced its new advisory platform with the launch of the InvestDaily online mutual fund investment plan and the Monthly Investment Plan
- Emirates Islamic recorded 32% yoy growth in Net Strengthen core business streams by increasing cross-sell and market share (Retail Banking), diversifying the loan portfolio (Wholesale Banking), and sustaining profitable growth (Islamic franchise)
 - Increase fee and commission income via improved Transaction Banking. Treasury and online offerings
- · Emirates NBD is a pioneer in exploring the 'branch of the future'
- · Our digital transformation program commenced five years ago. Now 92% of all transactions are outside the branch
- · Over this period, the size of our branch network has remained stable
- · Continue efforts to transform organization-wide IT platform to increase agility and accelerate digital innovation
- Streamline and automate key processes for end-to-end digitization
- · Continue improving organization-wide efficiency drivers -low cost of risk, optimal capital allocation and better cross-functional collaboration
- Meet all new regulatory requirements (VAT, IFRS 9, BASEL III etc.)
- · We have expanded our presence in KSA now covering three key regions with a presence in Riyadh, Jeddah and Khobar
- · Emirates NBD is the first non-Saudi bank with a significant branch network across the Kingdom
- · Sustain our growth path in KSA, and develop other offshore locations (focus on newly opened India branch)
- Catalyze growth in current international markets by focusing on cross border trade and other opportunities
- Continue to evaluate potential organic and inorganic opportunities in selected markets

Build a high performing organization

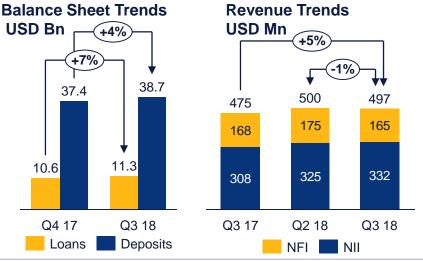
- · Many key strategic roles in the Group were filled by senior Nationals
- · New performance model in line with Group's digital and agile agenda was successfully piloted.
- Develop and execute Nationalization strategy in line with new point system mandated by UAE Central Bank.
- · Launch and roll out the new performance philosophy aimed at facilitating a high performance and collaborative culture.

Divisional performance



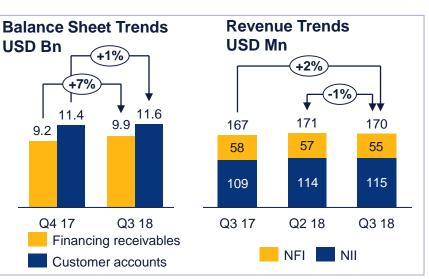
Retail Banking & Wealth Management

- Revenues increased 5% y-o-y
- Net interest income grew 8% y-o-y led by liabilities. Fee income decreased 1% y-o-y and represents 33% of total RBWM revenue
- Loans were up 7% due to growth in mortgages, cards and term loans
- Emirates NBD has been named the UAE's Best Consumer Digital Bank and Liv., Emirates NBD's lifestyle digital bank has been named the UAE's Most Innovative Digital Bank by Global Finance in 2018
- The bank continues to optimize its distribution network with 606 ATMs and 91 branches as at 30-Sep-18



Emirates Islamic

- Revenue increased 2% y-o-y driven by a 5% growth in funded income which more than offset a modest decrease in fee income
- Financing receivables grew 7% since year end to USD 9.9 Bn helped by growth in manufacturing, trade, retail and FI sectors
- Customer accounts grew 1% to USD 11.6 Bn as El continued its focus on improving liability mix and cost of funding
- CASA represents 68% of El's customer deposits
- As at Sep-18, EI had 61 branches and an ATM & CDM network of 206



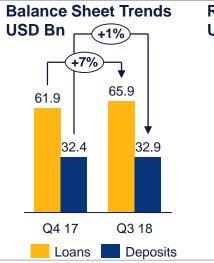
Wholesale Banking

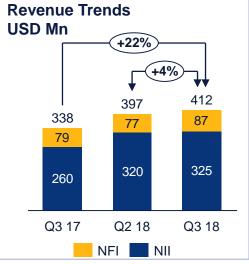
Global Markets & Treasury

Divisional performance (cont'd)

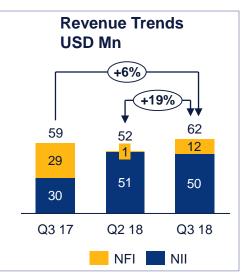


- Wholesale Banking revenues increased 22% y-o-y
- Loans grew 7% in Q3-18 YTD due to growth in construction, trade and FI sectors. Deposits increased by 1%
- Net Interest Income increased 25% in Q3-18 y-o-y driven by an improvement in margins and growth in lending activity
- Fee income advanced 11% in Q3-18 y-o-y due to growing non-funded income from Trade and Treasury products
- Focus on enhancing customer service, share of wallet, cross-sell of Treasury and IB products and larger Cash Management and Trade Finance penetration





- GM&T revenues increased 6% y-o-y
- Revenue growth helped by Balance Sheet positioning to take advantage of rate rises
- Trading delivered a strong performance with significant contributions from the Rates & FX desks
- Sales witnessed higher volumes in Derivatives and FX due to enhanced product capability and closer working relationship with Corporate & Institutional clients
- Raised USD 2.1 Bn of term funding through public issues and private placements in six currencies with maturities out to thirty years



Emirates NBD delivered a strong set of results in Q3-2018

Q3-18 Key Metrics

		Q3-18 YTD	2018 Guidance	
Profit	Net profit	USD 2.1 Bn +24% y-o-y		
	NIM	2.81%	2.75-2.85%	
	Cost-to-income	31.9%	33%	
Credit Quality	NPL	5.8%	Stable	
	Coverage	127.4%	Otable	
Capital	CET 1	16.6%		
	Tier 1	20.0%		
	CAR	21.3%		
Liquidity	AD ratio	95.2%	90-100%	
	LCR ratio	196.5%		
Assets	Loan growth	7% ytd	mid-single digit	

2018 Macro themes

	Regional	Global
	 Stimulus package for UAE economy Diversified UAE economy 	Emirates NBD's balance sheet positioned to benefit from rising interest rates
•	GCC growth supported by OPEC's increased oil production and oil price	Improving US and North Korean relations
-	 Geo-politics Lower prices in the UAE real estate sector 	 Impact of US-China trade war on markets Potential volatility around Brexit and Italy-EU budget dispute IMF downgrade of 2019 world growth forecast

Q3-2018 YTD Financial results highlights



- Net profit of USD 2,086 Mn for Q3-18 YTD improved 24% y-o-y
- Net interest income increased 19% y-o-y on 7% loan growth coupled with an improvement in margins
- Non-interest income declined 2% y-o-y due to lower income from investment securities
- Costs increased 17% y-o-y due to higher staff and IT costs relating to our ongoing investment in digital and technology. Costs were also higher as a result of international branch expansion, VAT, advertising and Expo 2020 sponsorship
- Provisions of USD 302 Mn improved 35% y-o-y and NPL ratio strengthened to 5.8% helped by further writebacks
- LCR of 196.5% and AD ratio of 95.2% demonstrates the Group's healthy liquidity position
- NIMs improved 35 bps y-o-y to 2.81%
 YTD as rate rises flowed through to loan
 book which more than offset a rise in the
 cost of deposits on a change in deposit
 mix

Key performance indicators				
USD Mn	Q3-18 YTD	Q3-17 YTD	Better / (Worse)	
Net interest income	2,598	2,177	19%	
Non-interest income	918	934	(2%)	
Total income	3,516	3,111	13%	
Operating expenses	(1,120)	(960)	(17%)	
Pre-impairment operating profit	2,396	2,152	11%	
Impairment allowances	(302)	(461)	35%	
Operating profit	2,094	1,691	24%	
Share of Profits from associates & JVs	23	15	53%	
Taxation charge	(31)	(24)	(27%)	
Net profit	2,086	1,681	24%	
Cost: income ratio (%)	31.9%	30.8%	(1.1%)	
Net interest margin (%)	2.81%	2.46%	0.35%	
USD Bn	30-Sep-18	31-Dec-17	%	
Total assets	134.2	128.2	5%	
Loans	88.5	82.9	7%	
Deposits	93.0	89.0	4%	
AD ratio (%)	95.2%	93.1%	(2.1%)	
NPL ratio (%)	5.8%	6.2%	0.4%	

Q3-2018 Financial results highlights



Key performance indicators

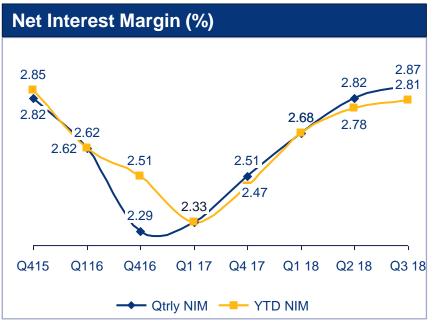
- Net profit of USD 719 Mn for Q3-18 increased 16% y-o-y and was flat q-o-q
- Net interest income increased 18% y-o-y and 2% q-o-q on loan growth coupled with an improvement in margins
- Non-interest income declined 1% y-o-y and grew 4% q-o-q due to lower income from investment securities in Q2-18
- Costs increased 15% y-o-y and 7% q-o-q due to higher staff and IT costs relating to our digital transformation and technology refresh. Costs were also higher as a result of international branch expansion, VAT, advertising and Expo 2020 sponsorship
- Provisions of USD 96 Mn improved 18% y-o-y and NPL ratio strengthened to 5.8% helped by further writebacks
- LCR of 196.5% and AD ratio of 95.2% demonstrates the Group's healthy liquidity position
- NIMs improved 31 bps y-o-y and 5 bps q-o-q to 2.87% as rate rises flowed through to loan book which more than offset a rise in deposit costs on a change in deposit mix

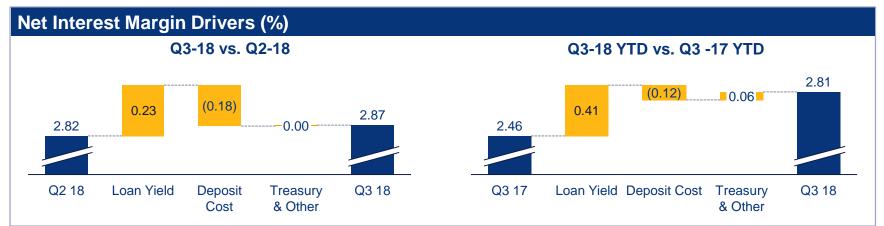
Highlights					
USD Mn	Q3-18	Q3-17	Better / (Worse)	Q2-18	Better / (Worse)
Net interest income	901	764	18%	884	2%
Non-interest income	313	316	(1%)	301	4%
Total income	1,214	1,080	12%	1,185	2%
Operating expenses	(399)	(346)	(15%)	(373)	(7%)
Pre-impairment operating profit	814	735	11%	811	0%
Impairment allowances	(96)	(118)	18%	(86)	(12%)
Operating profit	718	617	16%	726	(1%)
Share of Profits from associates & JVs	9	11	(19%)	5	85%
Taxation charge	(8)	(8)	0%	(14)	39%
Net profit	719	620	16%	717	0%
Cost: income ratio (%)	32.9%	32.0%	(0.9%)	31.5%	(1.4%)
Net interest margin (%)	2.87%	2.56%	0.31%	2.82%	0.05%
USD Bn	30-Sep-18	31-Dec-17	7 %	30-Jun-18	%
Total assets	134.2	128.2	5%	130.1	3%
Loans	88.5	82.9	7%	86.2	3%
Deposits	93.0	89.0	4%	91.3	2%
AD ratio (%)	95.2%	93.1%	(2.1%)	94.4%	(0.8%)
NPL ratio (%)	5.8%	6.2%	0.4%	6.0%	0.2%

Net interest income



- NIMs continued to improve in Q3-18 as rate rises flowed through to the loan book which more than offset a rise in funding costs
- Q3-18 NIM improved 5 bps q-o-q and 35 bps y-o-y
- Loan yields improved 23 bps q-o-q and 41 bps y-o-y helped by recent interest rate rises
- Deposit costs increased due to the higher rate environment and a change in CASA - Fixed Deposit mix
- Wholesale Funding costs improved y-o-y as the Bank efficiently deployed excess liquidity
- 2018 NIM guidance maintained in 2.75-2.85% range on anticipated smaller benefit from future interest-rate rises



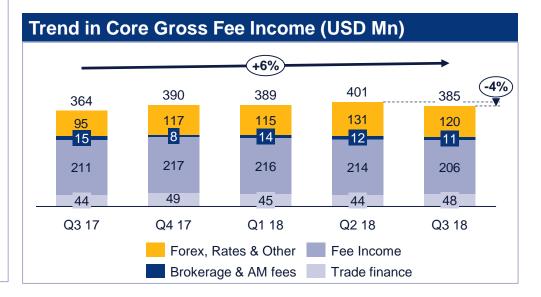


Non-interest income



- Core fee income was 5% higher y-o-y due to higher foreign exchange income and declined 4% q-o-q due to seasonality
- Non-interest income declined 2% y-o-y as lower income from investment securities more than offset the rise in core fee income
- Lower impairment on property inventory in 2018-YTD compared to the corresponding period in 2017
- Lower investment security income due to impairment provision in Q2-18 on a private equity fund holding

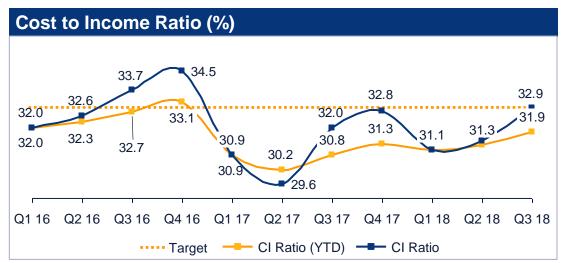
Composition of Non Interest Income (USD Mn)				
USD Mn	Q3-18 YTD	Q3-17 YTD	Better / (Worse)	
Core gross fee income	1,175	1,102	7%	
Fees & commission expense	(235)	(203)	(16%)	
Core fee income	941	899	5%	
Property income / (loss)	(19)	(33)	43%	
Investment securities & other income	(4)	68	(105%)	
Total Non Interest Income	918	934	(2%)	

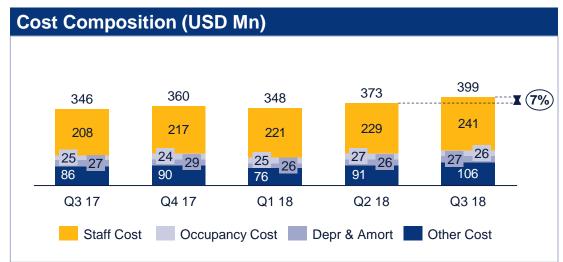


Operating costs and efficiency



- Q3-18 costs were 7% higher q-o-q due to an increase in staff and IT costs as signaled earlier. Other costs increased due to costs associated with international branch expansion, advertising and Expo 2020 sponsorship
- Costs increased 15% y-o-y in Q3-18 but remain within 2018 guidance of 33% as we continue with our investment in digital transformation and technology refresh

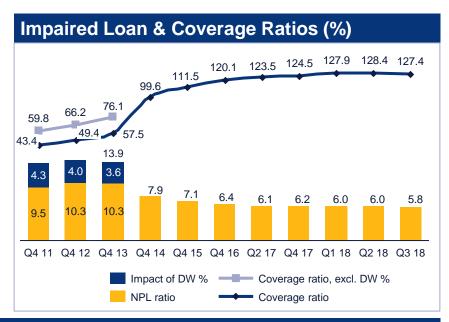


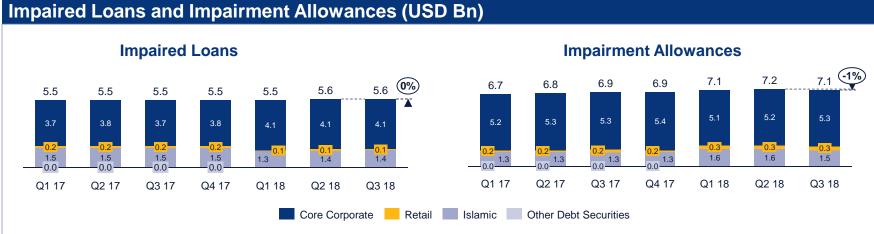


Credit quality



- NPL ratio improved to 5.8% in Q3-18
- Impaired loans steady in 2018 helped by USD 376 Mn of write backs & recoveries
- Q3-18 YTD annualized loan cost of risk at 55 bps as net impairment charge of USD 302 Mn improved 35% y-o-y
- Coverage ratio strong at 127.4%
- Stage 1 & 2 ECL allowances amount to USD 2.0 Bn or 3.1% of credit RWA





Capital adequacy

Capital Movements

Capital as at 31-Dec-2017

Net profits generated

Repayment of Tier 2

Interest on T1 securities

Capital as at 30-Sep-2018

Impact of IFRS 9

USD Bn

Other



Highlights

- In Q3-18, capital ratios improved modestly as retained earnings more than offset an increase in Risk Weighted Assets
- CAR improved slightly since the beginning of the year as retained earnings more than offset the retirement of Tier 2 debt and the transition adjustment to IFRS 9
- Increase in Credit Risk Weighted Assets due to growth in loan book and interbank exposures
- Emirates NBD has been designated a Domestically Systemically Important Bank. Additional D-SIB buffer of 1.125% for 2018 rising to 1.5% by 2019

CET-1 Tier 1 Tier 2

14.0

2.1

(0.6)

0.0

(0.1)

(0.1)

15.3

1.7

0.0

0.0

(0.8)

0.0

0.1

1.0

16.3

11.6

2.1

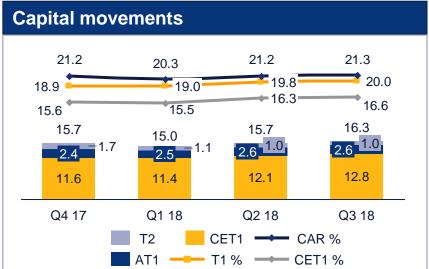
(0.6)

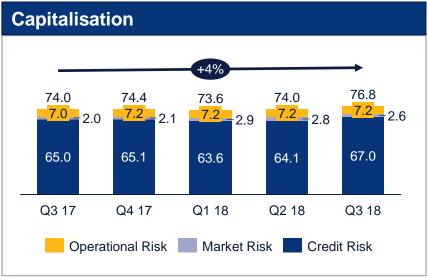
0.0

(0.1)

(0.2)

12.8



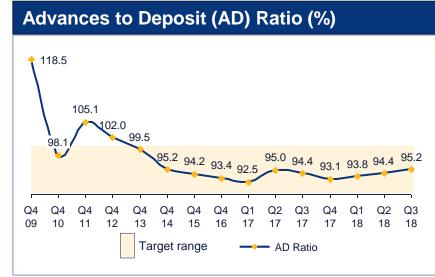


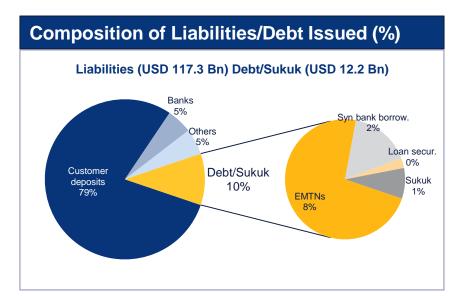
^{*} Q4-17 capital ratios adjusted for 2017 dividend

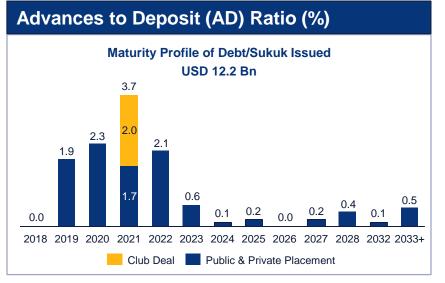
Funding and liquidity



- Liquidity Coverage Ratio of 196.5% and AD ratio of 95.2% demonstrates healthy liquidity position
- Liquid assets* of USD 17.6 Bn as at Q3-18 (15.0% of total liabilities)
- In 2018 YTD, USD 2.1 Bn of term debt issued in 6 currencies with maturities out to 30 years
- Club deal extended to 2021 and upsized to USD 2 Bn at more competitive pricing
- Debt maturity profile comfortably within the Group's ability to raise term funding





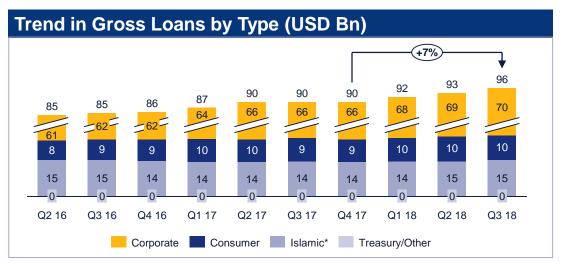


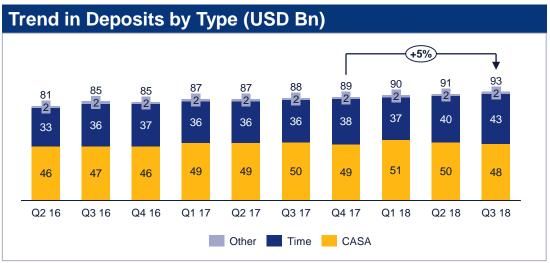
^{*}Including cash and deposits with Central Banks but excluding interbank balances and liquid investment securities

Loan and deposit trends



- Gross loans grew 7% in Q3-18 YTD with growth across all operating segments
- Corporate lending grew 6% since year-end due to growth in construction, trade and FI sectors
- Consumer lending grew 8% since year-end with growth in mortgages, cards and term loans
- Islamic financing grew 8% since year-end due to growth in manufacturing, trade, services and FI sectors
- Deposits grew 4% since the start of the year with some migration from CASA to fixed deposits
- CASA deposits represent 52% of total deposits, down 3% since the beginning of the year on a larger deposit base

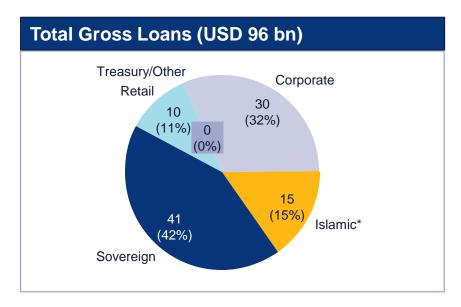


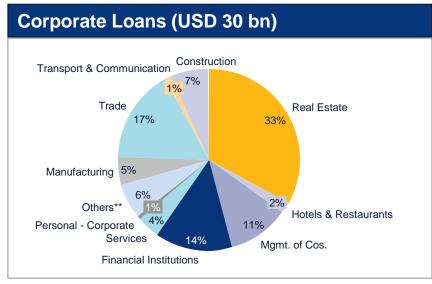


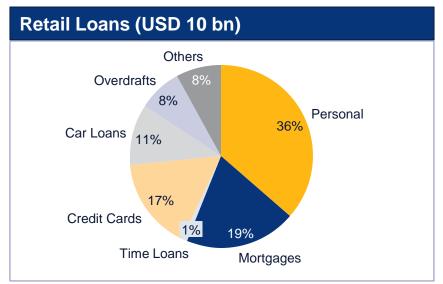
^{*} Gross Islamic Financing Net of Deferred Income

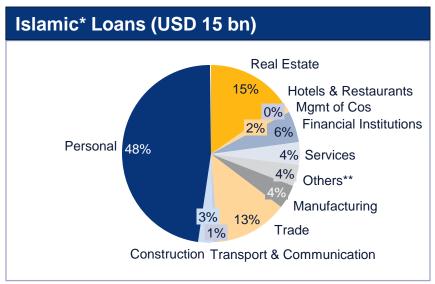
Loan composition











^{*} Islamic loans net of deferred income; **Others include Agriculture & allied activities and Mining & quarrying

2017 & Q3-18 Selected Awards





'Best Digital Bank-UAE', 'Best Integrated Consumer Banking Site-UAE' and 'Best Consumer Digital Bank-UAE'

The Banker Top 500 Banking Brands

'Top banking brand in the UAE'

emeafinance

'Best Local Investment Bank (UAE)' and 'Best Equity House (UAE)'

THE ASIAN BANKER

'Best Retail Bank in the Middle East', 'Best Digital Bank in Middle East' and 'Best Online Bank globally'



'Best Private Bank in Middle East'



'Bank of the Year – UAE 2017'



'Strategy, Change and Transformation Category' – Tanfeeth



'Islamic Personal Finance Provider of the Year' – Emirates Islamic



'Best Islamic Card' and 'Best Mobile Banking app' – Emirates Islamic



'Best Bank in the Middle East' and 'Best Bank in the UAE'



Best CSR Team of the Year Award'



'Customer Experience Team' and 'Business Change or Transformation Awards'

Large Deals Concluded in Q3-18





















Dubai Aerospace Enterprise



As of end September 2018





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