

# **Investor Presentation**H1 2022

October 2022





### Important Information

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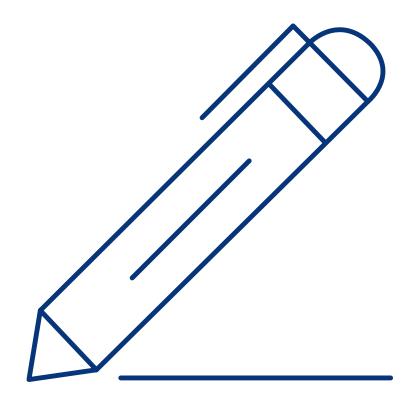
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### Rounding

Rounding differences may appear throughout the presentation.

- 1. Emirates NBD Profile
- 2. Economic Environment
- 3. Financial & Operating Performance
- 4. Divisional Performance



# Emirates NBD is a leading bank in the MENAT Region

Key Highlights as of June 2022

<b>AED 711 Bn</b>	<b>AED 463 Bn</b>	<b>AED 468 Bn</b>
Total Assets	Gross Customer Loans	Total Customer Deposits
13	900	17+ million
Countries	Branches	Customers
4th	2nd	~20%
Largest in GCC	Largest in UAE	Market Share in UAE (Assets, Loans, Deposits)
56%	40% FOL	AED 84 Bn
Government of Dubai	12.4% foreign owners*	Market
Shareholding		Capitalization**

\* As of end of June \*\* As at 28-Jul-22

### Emirates NBD at a glance

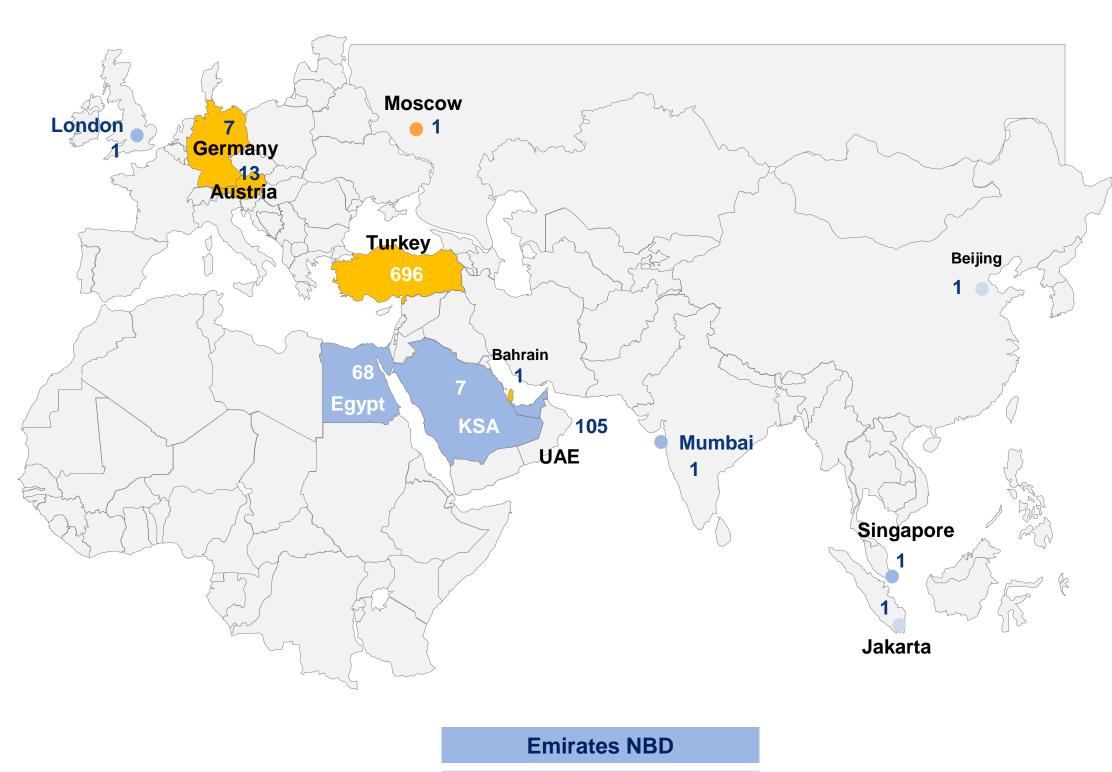
### Market share in the UAE\*

- > Assets 17.8%; Loans 21.8%; Deposits 19.7%
- ➤ Largest financial institution in Dubai, 4th largest in the GCC
- ➤ Leading retail banking franchise with a branch network of 900 branches throughout the MENAT region with operations in 13 countries
- ➤ Leader in digital banking: largest digital lifestyle bank in the region
- > 55.8% indirectly owned by the Government of Dubai through ICD

### > Stable credit ratings

	Short-Term	Long-Term	Outlook
Moody's	P-1	A2	Stable
Fitch	F1	A+	Stable
CI	A1	A+	Stable

#### **Emirates NBD's International Presence**



**Emirates NBD Rep. Offices** 

DenizBank

### Leader in Digital Banking and Innovation



- Liv., the digital bank by Emirates NBD further strengthened its proposition growing its customer base to more than 660,000 customers in UAE & KSA
- Liv. during 2022 has launched **Liv. Young**, the region's first banking app and debit card for kids aged 8-18 years. Liv. Young helps kids build good money habits with features such as saving with goal accounts, tracking their spends, and earning by completing tasks/ chores assigned by parents
- Liv. Prime the subscription-based membership programme, offering customers an enhanced banking and lifestyle experience & Liv. credit cards which offers customers the flexibility to choose and easily switch between reward programmes along with added lifestyle benefits continued to gain traction in the year
- Liv. continued to engage customers through various marketing campaigns including the roll out of Liv. Blog to help customers stay up-to-date on money matters

### **Key Digital Developments**

- 90% of all face-to-face card payment transactions now 'contactless' through Mobile wallet
- Continued to develop its digital platforms with enhancements to the mobile digital account opening process in UAE and roll out of a self-service tablet banking proposition for account opening & credit cards in KSA
- The mobile app was enhanced with new features for payments and transfers
- An enhanced tablet banking solution for new credit card sourcing was launched
- Launched DEWA & TECOM IPO portal on Emirates NBD website with real time direct integration with Dubai Financial Market (DFM)

H1 2022



H1 2022



H1 2022

### **Key developments**

First female director elected to the Board in February 2022.

First UAE banking Group to commit to female leadership target, aiming for 25% women in senior management by 2027

### **Environmental Sustainability**



- 4 LEED\* GOLD certified branches in the UAE
- First LEED GOLD certified bank branch in Saudi Arabia
- 6 LEED certified engineers in Procurement & Facility Mgmt

### **Energy efficiency**



ISO 14001:2015 certified for our environmental management system

- 4% reduction in electricity consumption compared to 2021
- 3% reduction in Greenhouse Gas (GHG) emissions

### **Social Impact**



- 78 nationalities make up diverse workforce of full-time employees
- 41% of our employees are Women
- Contributed AED 64m to local community in 2021
- 605 volunteer deployments via corporate volunteering programme

For more about ESG report, please visit:



EmCap raised USD 9 bn of sustainable capital from 14 syndicated loan and debt capital market transactions

for clients in UAE, Saudi Arabia, India, China, Singapore and Turkey

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> ESG Finance and Investment Activities

**ESG Certification** 

for 130 employees across the UAE, KSA, Singapore, and London Raised first Sustainability-linked loan from a bank from the Gulf region:

➤ KPI 1: Women in Senior Management

➤ KPI 2: Reduction in Water Consumption

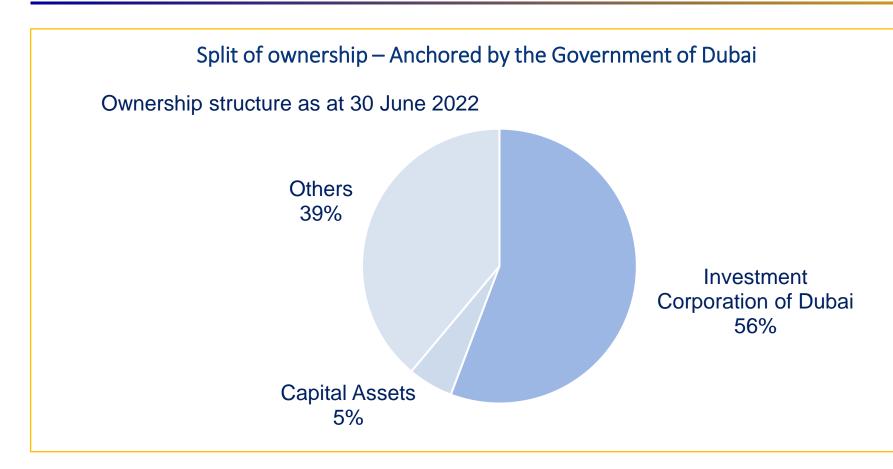
ENBD Asset Management won contract to create and manage Masdar Green REIT - UAE's first 'green' REIT

Wealth Management and Sustainable Investment Framework development

ENBD Asset Management signed up to UN PRI - Principles for Responsible Investment

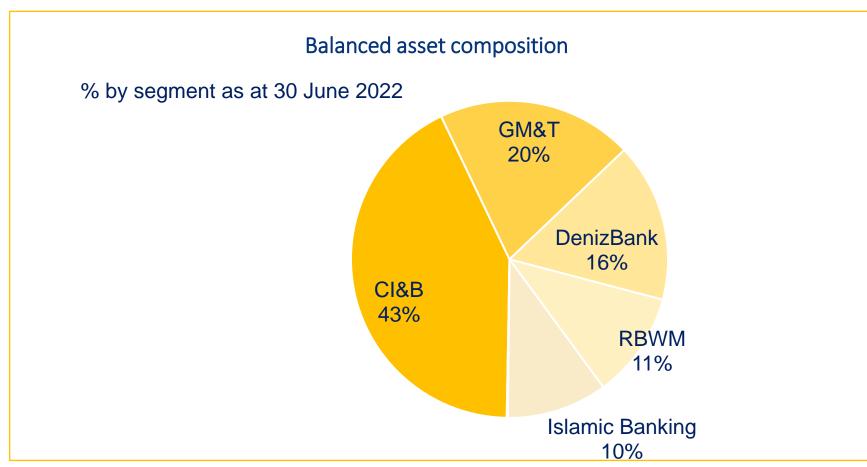
\*Leadership in Energy and Environmental Design

### Stable Shareholder Base and Diversified Business Model



### **Key Highlights**

- A flagship bank for the Government of Dubai and the UAE
- Strong and supportive shareholder base from the Government of Dubai via Investment Corporation of Dubai
- International presence in Asia, Europe and MENAT across 13 countries. DenizBank acquisition further enhanced geographic profile
- Well diversified and balanced asset composition between corporate, consumer and Islamic banking
- Foreign ownership limit raised to 40% from 20% in July 2020 with foreign ownership at 12.4% at June 2022



### **Equity Analysts Coverage**

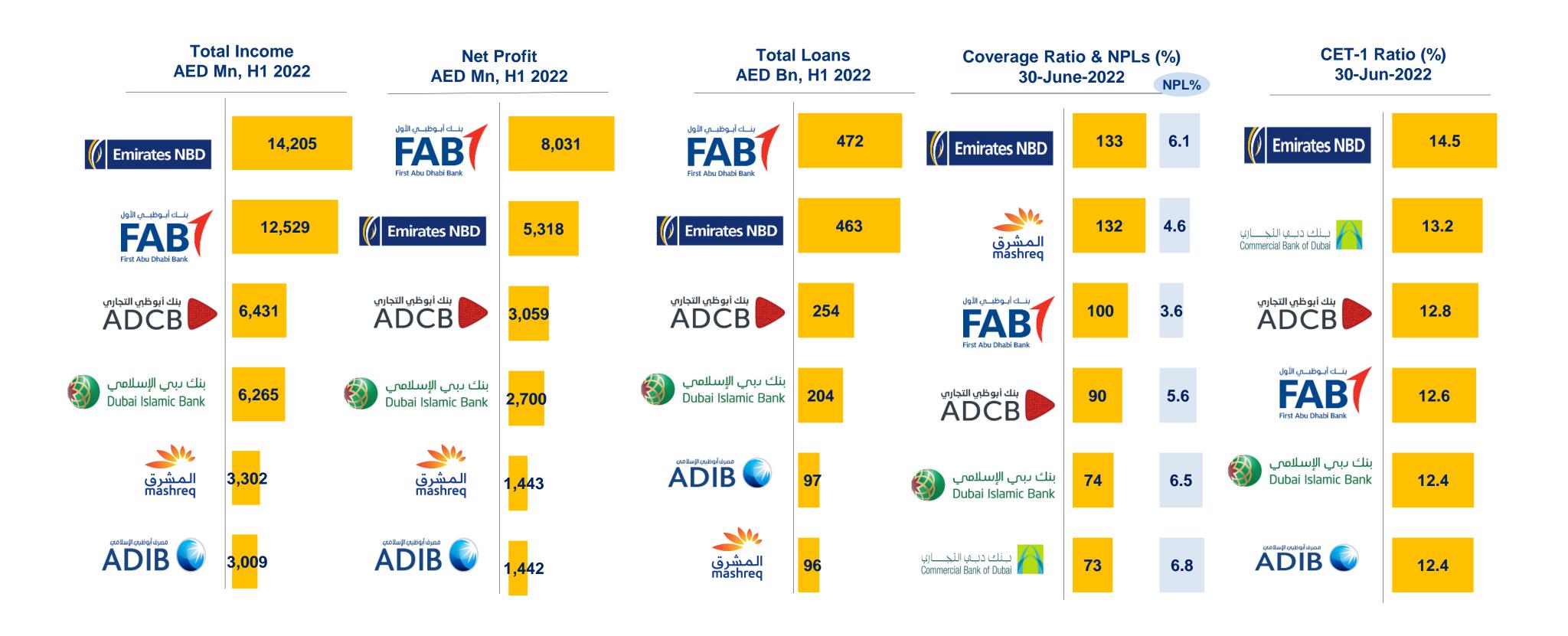
	Buy	Hold	Sell
Recommendation	11	1	-

#### In AED

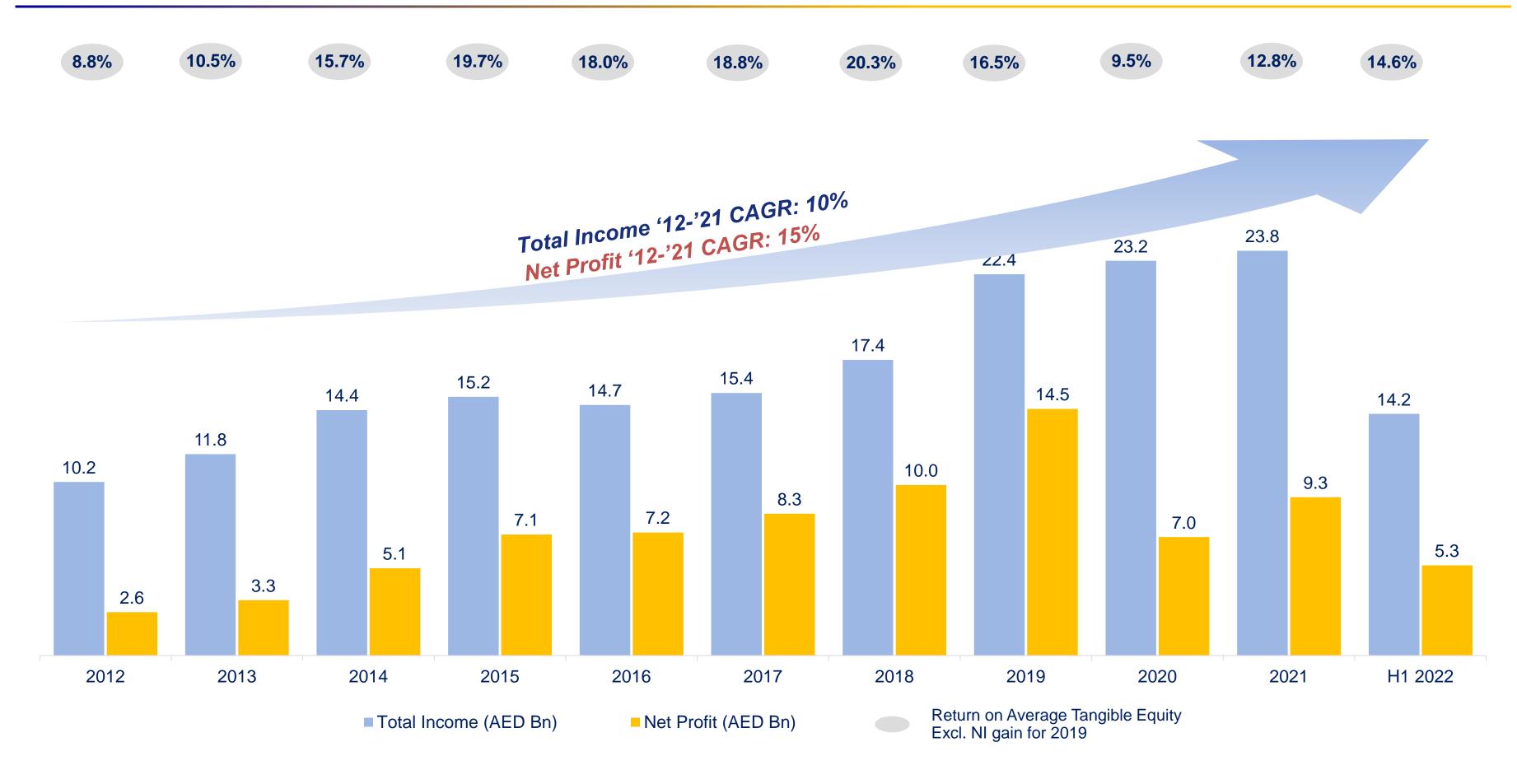
Target Price	17.1
Price at 28-Jul-2022	13.25
EPS 30-Jun-2022	0.80



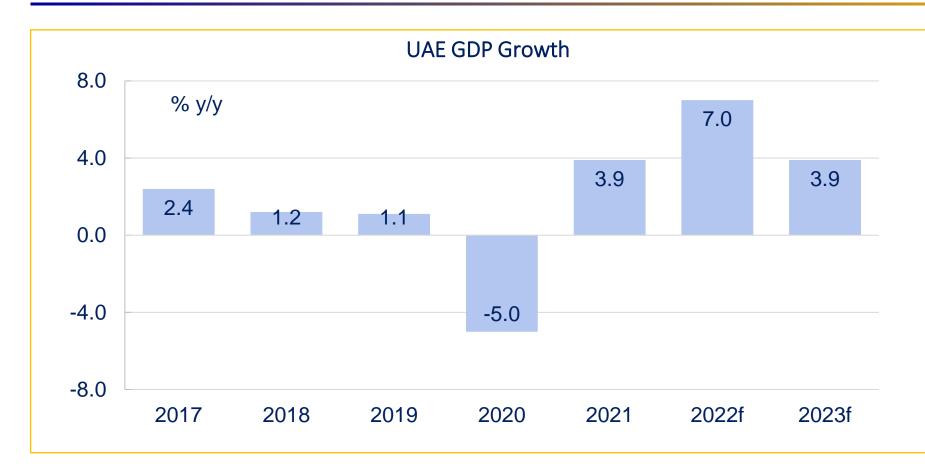
# ...and one of the largest banks in the UAE



# Consistently profitable due to diversified and resilient business model



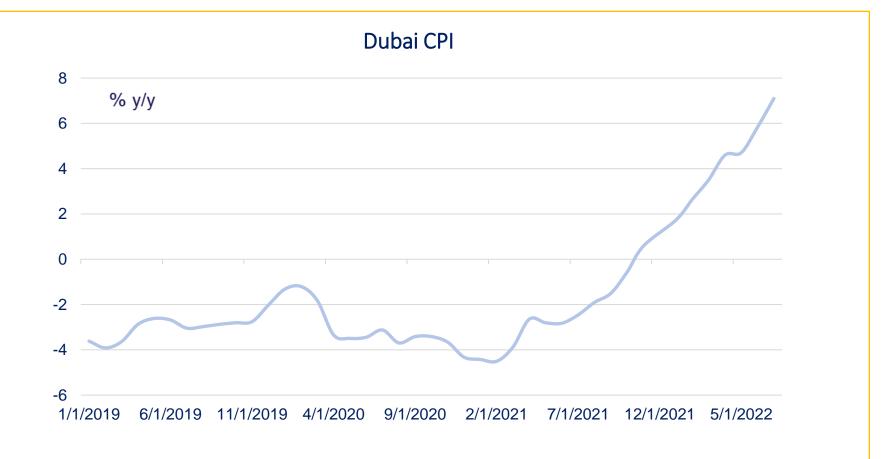
## UAE economy rebounding with 5.7% growth expected in 2022



### **Key Highlights**

- The Dubai PMI rose to 56.4 in July, the highest reading since mid-2019
- Dubai tourism sector is expected to benefit from the Qatar World Cup
- ENBD Research expects UAE GDP to grow by 5.7% and the non-oil economy to grow by 4.0% in 2022
- Dubai's sale price for villas up 30% and apartments up 24% y/y in Q2-2022





Source: UAE Central Bank, Bloomberg, UAE Ministry of Health, Asteco

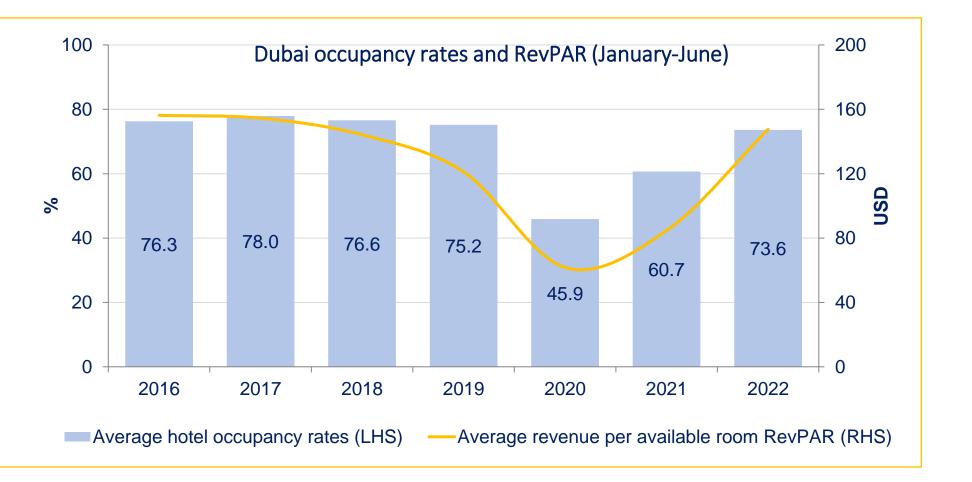
# Dubai: Positioning for future growth



### **Key Highlights**

- ENBD Research expects Dubai's economy to grow by 4.5% in 2022
- Strong visitor numbers have given grounds for optimism, and Dubai Airports expects that pre-Covid levels could be achieved as soon as 2024.
- Hotel occupancy averaged 73.6% in Dubai for H1-22, a significant improvement on 2020 and 2021





Source: STR Global, Bloomberg, DTCM, Dubai Statistics

# Emirates NBD delivers strong results and maintains solid balance sheet in H1-22

### Key Highlights



Strong momentum continues with H1-22 profit up 11% to AED 5.3bn



Improved Ioan & deposit mix with higher interest rates enabling Group to raise margin guidance



Record demand for retail financing and loan growth emerging amongst corporate customers



International contributing 41% of diversified income, with DenizBank delivering particularly strong income growth



Diversified balance sheet, strong operating profits and solid capital base remain core strengths of the Group

Key Metrics & Guidance

**Net Profit** 

AED 5.3bn

+11% y-o-y

NIM

2.86%

2022 guidance / Revised: 2.70-2.80% / 3.20-3.30%

**Cost to Income** 

28.7%

2022 guidance: Within 33%

**NPL** 

6.1%

2022 guidance: mid 6%

CET 1

**15.0%** 

LCR

154.8%

**Loan Growth** 

1% in H1-22

2022 guidance: Low-single digit

**NPL Cover** 

133.3%

2022 CoR guidance: 100-125 bps

# Strong diversified income and profit growth in H1-22



Income

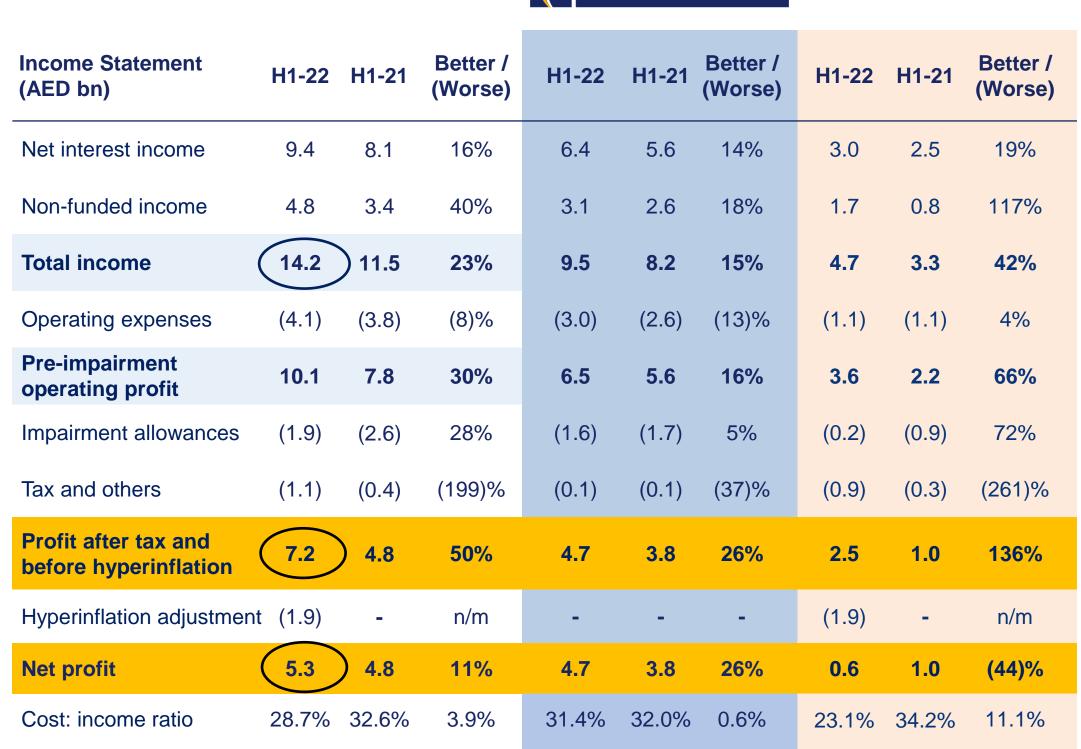


2.31% 2.07% 0.24%



5.72% 4.13%

1.59%



2.86% 2.45%

NIM

0.41%

- Group net profit up by 11% and strong diversified income absorbs new hyperinflation adjustment
- ENBD income higher from improving margins and increased transaction volumes
- DeinzBank income higher from increased lending, wider margins and hedging
- Lower provisions with strong writebacks and recoveries as H1 cost of risk improved to 79bp reflecting improving operating environment
- AED 0.6 bn net profit from DenizBank despite AED 1.9 bn hyperinflation adjustment
- Higher income enables accelerated investment in international growth and digital
- NIMs revised upwards by 50bp on rising interest rates and improving DenizBank margins
- 1% loan growth in H1-22 with healthy new lending on continued strong retail and renewed corporate lending demand

Income Statement (AED bn)	Q2-22	Q2-21	Better / (Worse)	Q1-22*	Better / (Worse)
Net interest income	5.1	4.1	27%	4.3	21%
Non-funded income	2.7	1.3	101%	2.1	25%
Total income	7.8	5.4	45%	6.4	22%
Operating expenses	(2.1)	(1.9)	(10)%	(2.0)	(6)%
Pre-impairment operating profit	5.7	3.5	64%	4.4	30%
Impairment allowances	(0.5)	(0.9)	46%	(1.4)	67%
Tax and others	(0.7)	(0.2)	(439)%	(0.3)	(184)%
Profit after tax and before hyperinflation	4.5	2.5	83%	2.7	64%
Hyperinflation adjustment	(1.0)	-	n/m	_	n/m
Net profit	3.5	2.5	42%	2.7	28%
Cost: income ratio	26.7%	35.3%	8.6%	30.8%	4.1%
NIM	3.09%	2.44%	0.65%	2.60%	0.49%

Balance Sheet (AED bn)	30-Jun-22	31-Dec-21	Inc / (Dec)	31-Mar-22	Inc / (Dec)
Total assets	711	687	3%	694	2%
Loans	425	422	1%	425	-
Deposits	468	457	2%	469	-
CET-1 (%)	15.0%	15.1%	(0.1)%	15.0%	-
LCR (%)	154.8%	177.6%	(22.8)%	157.4%	(2.6)%
NPL ratio (%)	6.1%	6.3%	(0.2)%	6.4%	(0.3)%

### **Key Highlights**

Expenses

- Strong Q2-22 results with net profit up 42% y-o-y on higher income and lower impairments
- Net interest income up 27% y-o-y on improved loan and deposit mix
  - Higher interest rates feeding through to margins
  - DenizBank experiencing strong loan growth and widening margins
- Non-funded income up 101% y-o-y from increased transaction activity
  - Increased local and international card transactions
  - Growth in client flow FX & Derivative transaction income
- Expenses well controlled in Q2-22 with positive jaws
  - Higher income enables Group to accelerate investment in international footprint and digital capabilities
- Q2-22 cost of risk 41 bps on writeback and recoveries reflecting improving operating environment
- Healthy new lending on continued strong retail and renewed corporate lending demand
- Group maintains strong Capital and Liquidity with coverage ratio highest amongst regional peers

<sup>\*</sup> As reported. If hyperinflation had been applied in Q1, net profit would be AED 0.9 billion lower in Q1-22

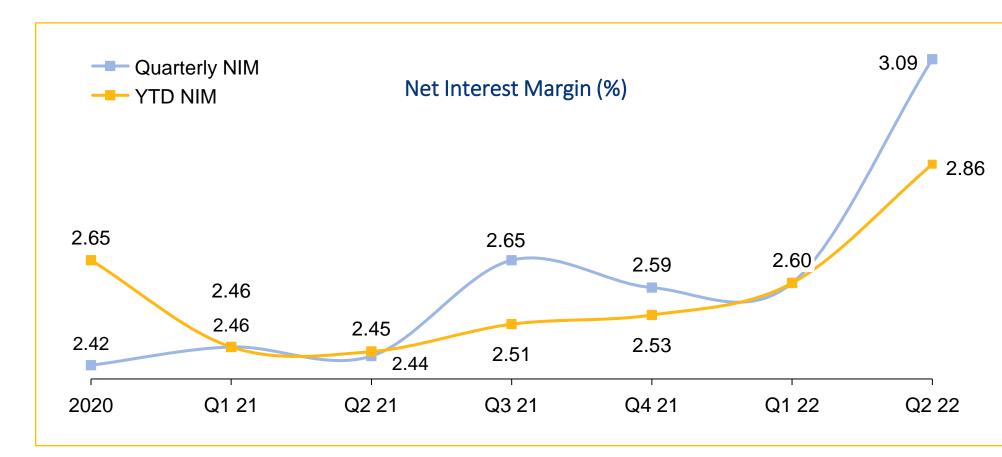
hlights Income

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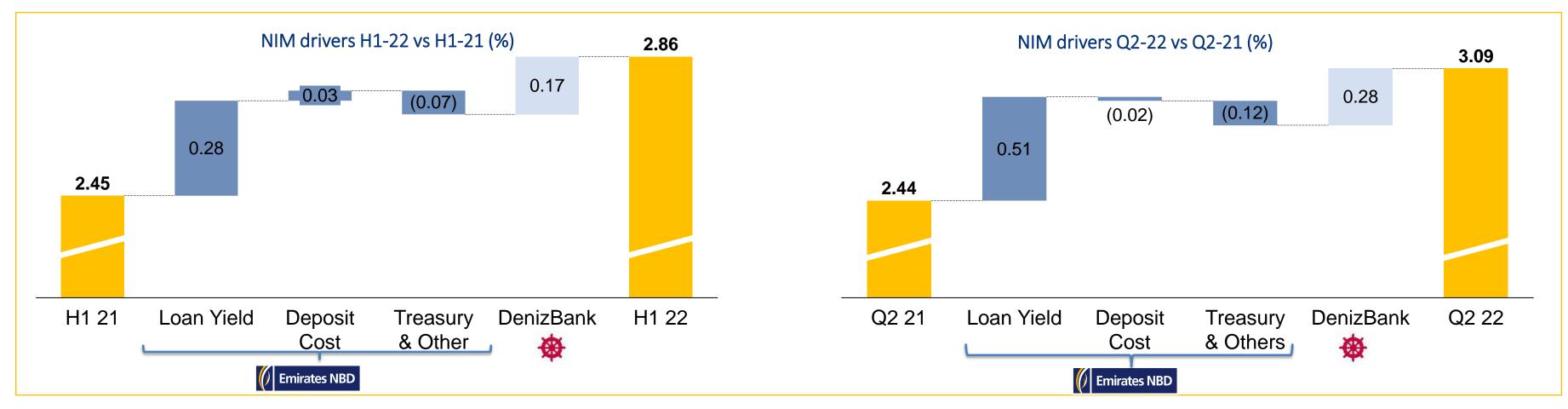
Capital

Liquidity

Divisional



- Q2-22 NIM up 65 bps y-o-y on ENBD's improved loan and deposit mix and wider margins at DenizBank
  - Loan yields up 51 bps on higher retail balances and rising interest rates
  - DenizBank margins widening from core growth
- H1-22 NIM improved 41 bps y-o-y as rate rises feeding through and improving DenizBank NIMs
- 2022 guidance revised up 50bp to 3.20-3.30% on further anticipated rate rises and wider margins from DenizBank



# Loans and deposits trends



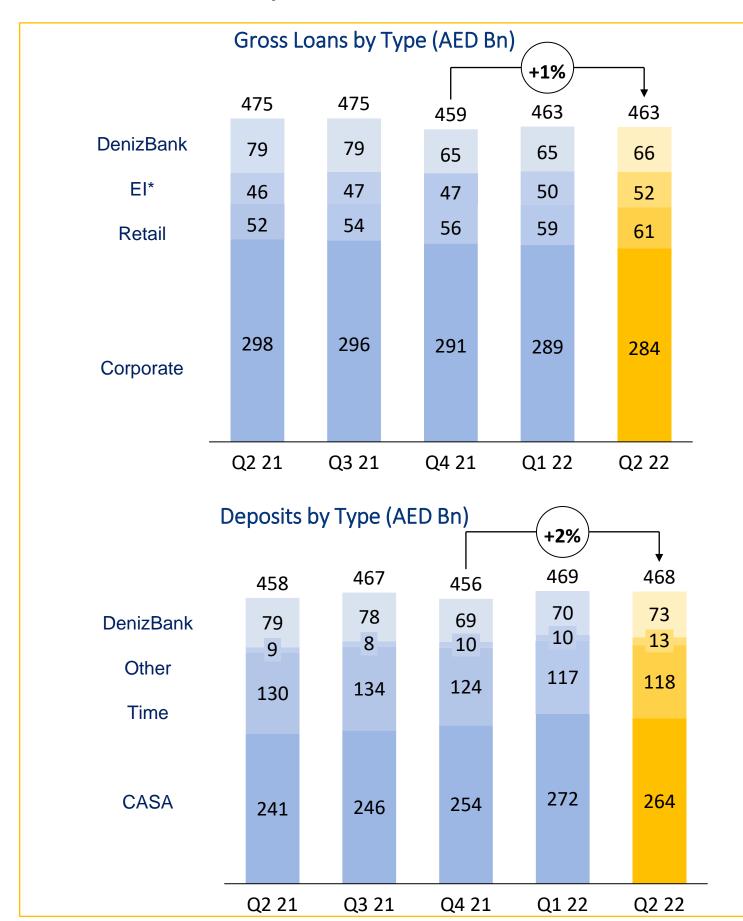
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Expenses

Capital

Liquidit

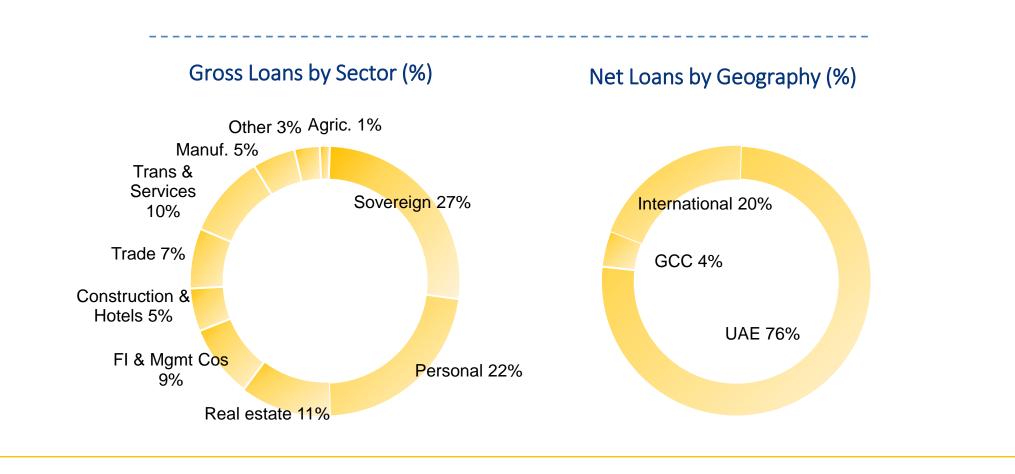
Divisional



### **Key Highlights**

Risk

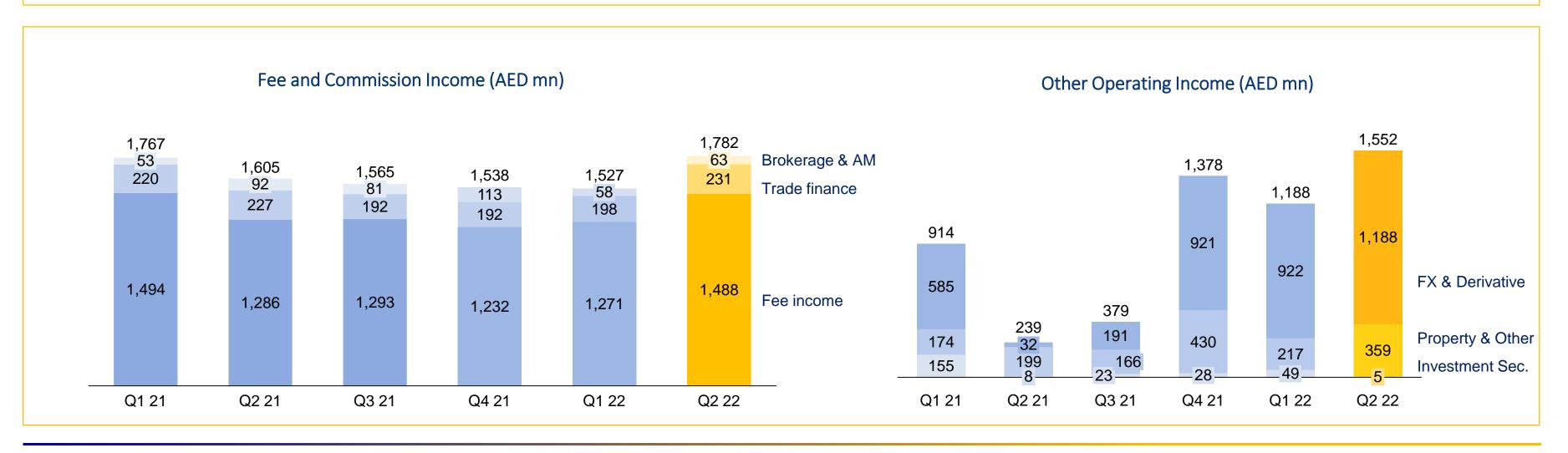
- Gross loans grew 1% (AED 4bn) in H1-22
  - Retail lending up 8% (AED 5 bn) with strong demand across all products
  - El Financing and Receivables up 11% (AED 5 bn)
  - DenizBank's gross loans up 26% in H1-22
- Deposit mix improved in H1-22 with AED 10bn increase in CASA balance
  - CASA represents 62% of total Group deposits
  - DenizBank's deposits up 32% in H1-22



<sup>\*</sup> Gross Islamic Financing Net of Deferred Income

Q2-22	Q2-21	Better / (Worse)	Q1-22	Better / (Worse)
1,782	1,605	11%	1,527	17%
(714)	(583)	(22)%	(607)	(18)%
1,068	1,022	4%	920	16%
1,552	239	549%	1,189	30%
32	55	(42)%	10	216%
2,652	1,316	101%	2,118	25%
	1,782 (714) 1,068 1,552 32	1,782 1,605   (714) (583)   1,068 1,022   1,552 239   32 55	Q2-22 Q2-21 (Worse)   1,782 1,605 11%   (714) (583) (22)%   1,068 1,022 4%   1,552 239 549%   32 55 (42)%	Q2-22 Q2-21 (Worse) Q1-22   1,782 1,605 11% 1,527   (714) (583) (22)% (607)   1,068 1,022 4% 920   1,552 239 549% 1,189   32 55 (42)% 10

- Q2-22 fee and commission income 11% higher y-o-y from increased local and international retail card business at both ENBD and DenizBank and strong investment banking revenue
- Other operating income up substantially y-o-y due to
  - higher Retail FX volumes as customers took advantage of strong dollar and increased remittance
  - Increased activity from SMEs and increased flows due to change to the Saturday-Sunday weekend
  - gains from DenizBank balance sheet hedges



Highlights

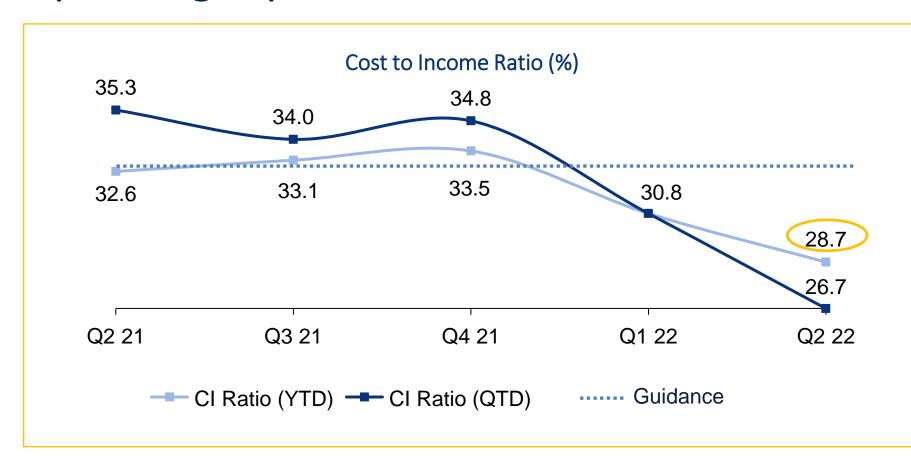
ncome

Expenses

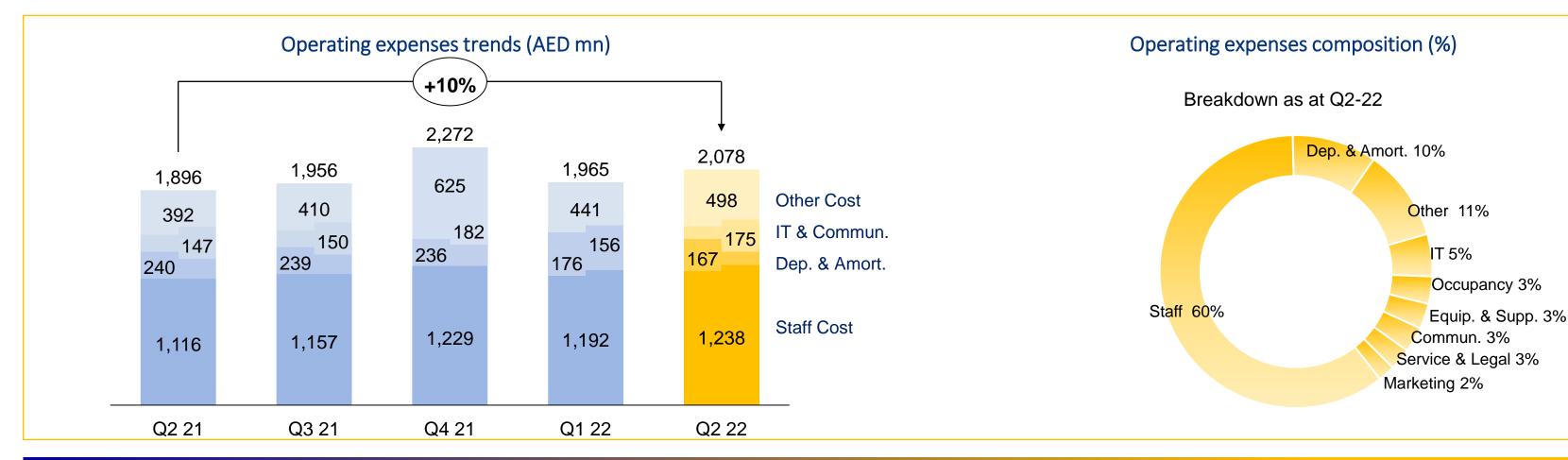
Capital

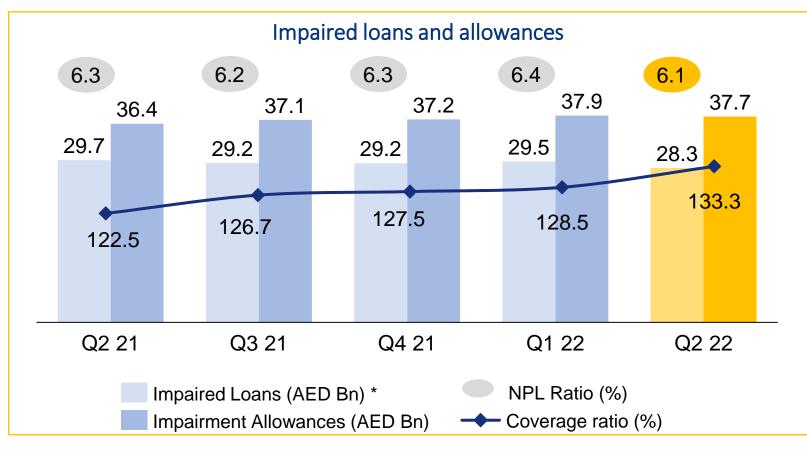
Liquidity

Divisional



- Q2 22 cost to income ratio at 28.7% below guidance reflecting stronger income
- Staff costs increased y-o-y on incentives to drive underlying earnings and hiring for future growth particularly in international network and digital capabilities
- Lower depreciation and amortization reflects reduction in branch network
- Higher IT costs reflecting increased investment in digital platform
- CI ratio within 33% guidance revised enabling an acceleration in investment for future growth



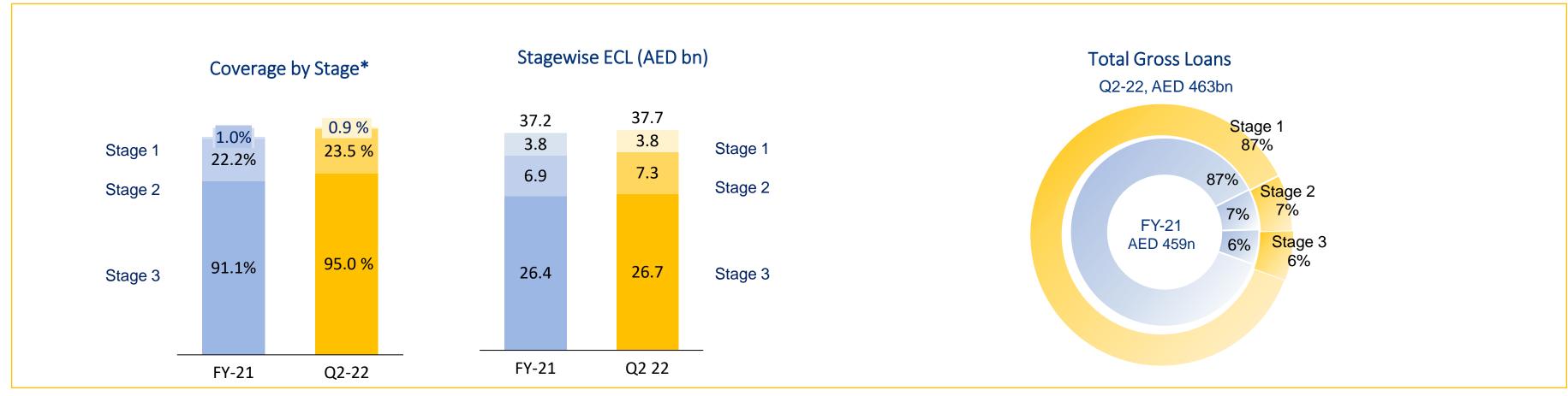


### **Key Highlights**

• NPL ratio improved by 0.3% to 6.1% in Q2-22 on strong writebacks and recoveries

Risk

- Coverage ratio strengthened 4.8% to 133.3% in Q2-22
  - S3 coverage increased to 95% as writeback and recoveries reduced impaired loan balances
  - S1 and S2 coverage stable
- 79 bps cost of risk below 2021 level of 124bp on higher writeback & recoveries and reflecting improving economic environment with DenizBank's cost of risk at 76 bps



Capital adequacy

Highlights

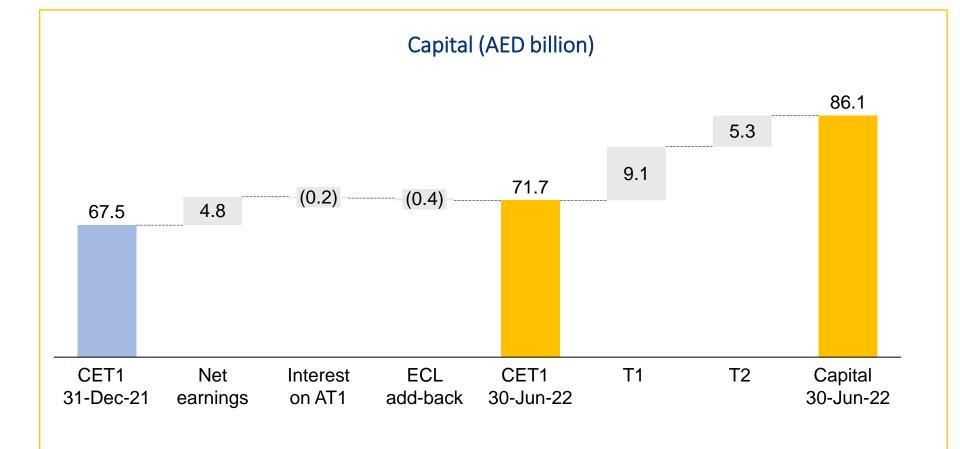
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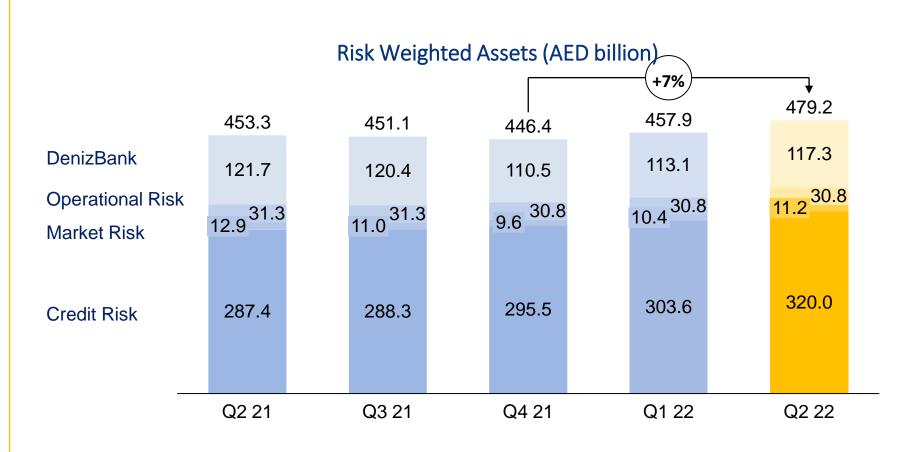
Expenses

Capital

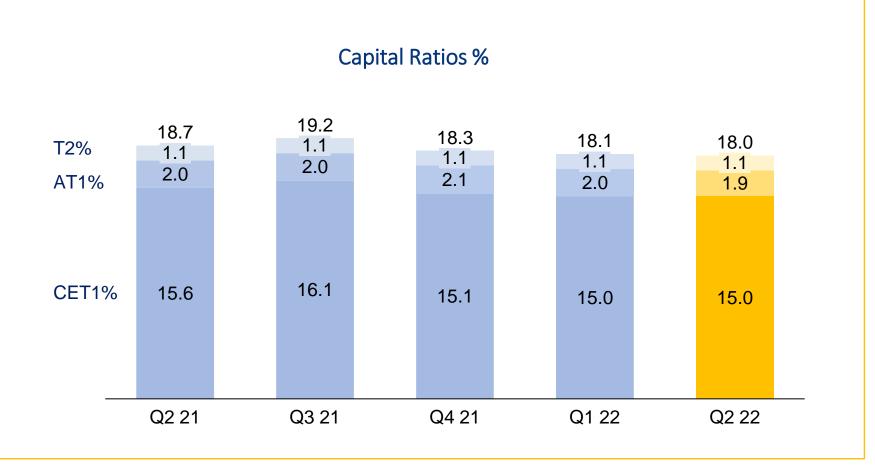
Liquidit

Divisional





- CET-1 ratio stable at 15.0% during 2022 as
  - AED 4.8bn of net earnings largely offset
  - AED 0.4bn reduction in ECL addback
  - 7% increase in RWAs as strong growth in retail and a range of corporate sectors more than offset Sovereign repayments
- Capital ratios well above 11% / 12.5% / 14.5% CBUAE min. requirement
- CET-1 at 14.5% excluding ECL regulatory add-back
- IAS 29 hyperinflation adjustment is capital neutral



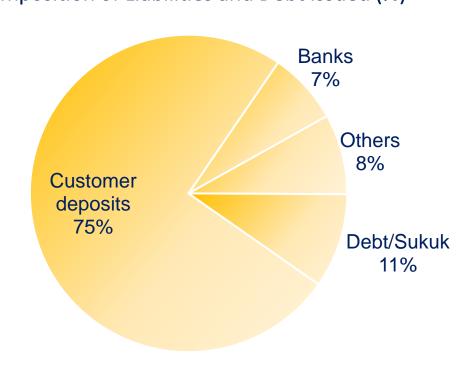




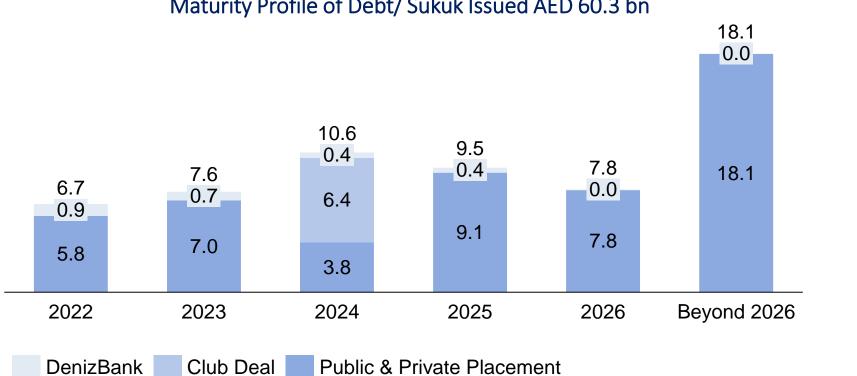
### **Key Highlights**

- LCR of 154.8% and ADR of 90.8% demonstrate healthy liquidity
- Liquid assets\* of AED 63 billion cover 10% of total liabilities, 13% of deposits
- AED 3.7 bn of term debt issued in H1-22
- DenizBank successfully upsized its 1-year rolling syndicated loan in June to AED 1.7 bn with issuance in three currencies
- AED 6.7 bn maturities for remainder of 2022 covered through excess issuance in 2020 and 2021

### Composition of Liabilities and Debt Issued (%)



### Maturity Profile of Debt/ Sukuk Issued AED 60.3 bn



# Divisional performance

Operating Segment	Metrics	H1-22	Increase /
			(Decrease)
	Income (mn)	4,653	17%
Retail Banking and Wealth	Expenses (mn)	1,218	-16%
Management	Loans (bn)	58.8	9%
	Deposits (bn)	194.8	9%
	Income (mn)	2,726	-6%
Corporate and Institutional	Expenses (mn)	274	-2%
Banking	Loans (bn)	255.9	-3%
	Deposits (bn)	145.9	-9%
	Income (mn)	1,370	16%
Emirates Islamic	Expenses (mn)	594	-13%
	Loans (bn)	47.4	11%
	Deposits (bn)	54.3	15%
	Income (mn)	420	>100%
Global Markets and Treasury	Expenses (mn)	79	-1%
Clobal Markets and Treasury	Assets (bn)	142.0	21%
	Liabilities (bn)	32.0	14%
	Income (mn)	4,715	42%
	Expenses (mn)	1.102	3%
DenizBank	Loans (bn)	62.9	3%
	Deposits (bn)	73.0	6%

# Key Highlights

#### **Retail Banking and Wealth Management**

Income

Record half-year for income, loans & cards acquisitions and balance sheet growth

Expenses

Capital

Divisional

- Lending grew by AED4.9 bn, whilst CASA grew by a record AED 15.5bn in H1
- Launched DEWA & TECOM IPO portal on Emirates NBD website with real time direct integration with DFM
- Launched Emirates NBD Etihad Guest Credit Card with one of the highest Etihad Guest earning and rewards opportunities; signed a strategic partnership with RSA

#### **Corporate and Institutional Banking**

- Supporting IPOs, with end-to-end IPO subscription website offering real-time on-boarding through a state-of-the-art fully digital platform
- Implemented cutting-edge new BusinessONLINE platform
- Profitability boosted by higher fee income and lower impairment allowances
- Strong growth in new lending offset substantial contractual repayments
- Developing strategic partnership with major Government entities and Corporates by digitizing service platforms

#### **Emirates Islamic**

- Net profit up 23% y-o-y to AED 701m on higher income and lower provisions
- Customer financing at AED 47.4 bn, increased 11% in H1-22
- Customer deposits increased 15% in H1-22 with CASA now 76% of total deposits

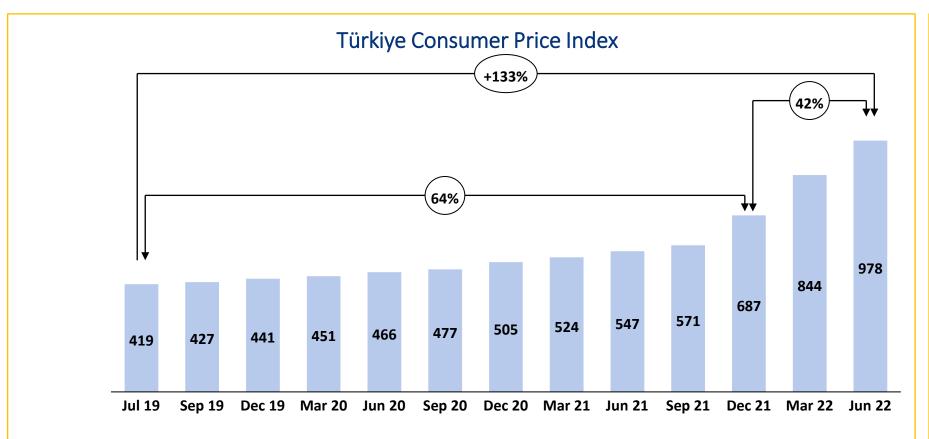
#### **Global Markets and Treasury**

- Net interest income grew 264% y-o-y in H1-22 due to higher income from balance sheet positioning, hedges and an increase in banking book investment income.
- Non funded income was 289% higher with a significant performance delivered by Rates, Credit and Foreign exchange Trading.
- International Treasury functions grew their revenue contribution by 186%.

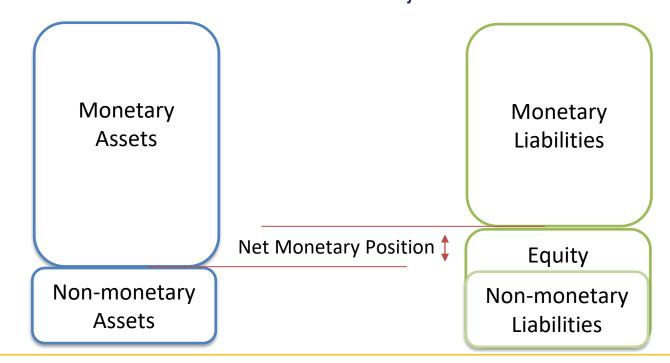
#### DenizBank

- Income up 42% (AED 1.4bn) helping offset AED 1.9bn hyperinflation adjustment.
- Impairment allowances AED 0.6 bn lower on strong writebacks and recoveries
- Total loans & deposits up 3% & 6% respectively in AED on strong growth

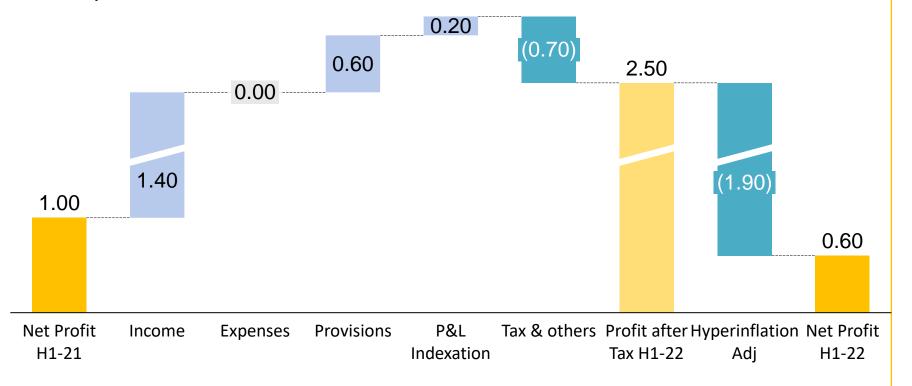
# Hyperinflation



- Turkish CPI grew by 133% over preceding three-years and by 42% in 2022
- In accordance with IAS 29 Financial Reporting in Hyperinflationary Economies, DenizBank's results and financial position included within ENBD's consolidated Financial Statements are adjusted with effect from 1-Jan-22



- Loss on net monetary position for DenizBank was AED 1.9 bn for first six months of 2022
- AED 1.9 bn debit P&L charge with corresponding credit offset to OCI making it capital neutral



- AED 0.6 bn credit to equity representing the impact of indexing non-monetary items from date of acquisition until 31-Dec-21
- The positive impact on capital of 21 bps from hyperinflation adjustment is excluded from capital adequacy computations
- EPS for first six months of 2022, excluding hyperinflation adjustment is 57% higher at AED 1.10 compared to 0.70 for H1 2021
- IAS 29 is not applied to local accounts in H1-22





# Thank you

# **Investor Relations**

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