

#### **Important Information**

#### Disclaimer

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Certain matters discussed in this presentation about the future performance of Emirates NBD or members of its group (the Group), including without limitation, future revenues, earnings, strategies, prospects and all other statements that are not purely historical, constitute "forward-looking statements". Such forward-looking statements are based on current expectations or beliefs, as well as assumptions about future events, made from information currently available. Forward-looking statements often use words such as "anticipate", "target", "expect", "estimate", "intend", "plan", "goal", "seek", "believe", "will", "may", "should", "would", "could" or other words of similar meaning. Undue reliance should not be placed on any such statements in making an investment decision, as forward-looking statements, by their nature, are subject to known and unknown risks and uncertainties that could cause actual results, as well as the Group's plans and objectives, to differ materially from those expressed or implied in the forward-looking statements.

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#### **UAE Economic Overview**



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#### **Highlights**

**UAE Oil Production** 

Dec-11 Mar-12 Jun-12 Sep-12

Source: Bloomberg, Emirates NBD Research

UAE Oil Production (Ihs)

Jun-11 Sep-11

- Non-oil sector growth remains robust, underpinned by infrastructure spending and growth in key trading partners.
- Oil production in Q1 2015 was 1.2% higher y/y at just under 2.8mn bpd, according to Bloomberg estimates. Any increase, if sustained, would be a potential upside to our 4.3% growth forecast which had assumed flat oil output.
- ۲ PMI readings have eased in Q1 2015, but remain well above the neutral 50-level. Export order growth has remained very strong, supported by regional demand.

Dec-12

Mar-13

Jun-13

Dec-13 Mar-14 Jun-14 Sep-14 Dec-14 Mar-15

OPEC oil price (rhs)

Sep-13

#### **Real GDP Growth Forecasts**

Country	2010	2011	2012	2013	2014F	2015F
UAE	1.6%	4.9%	4.7%	5.2%	4.5%	4.3%
China	10.4%	9.3%	7.7%	7.7%	7.4%	7.0%
Eurozone	1.9%	1.6%	-0.7%	-0.4%	0.8%	1.5%
Hong Kong	6.8%	4.8%	1.5%	2.9%	2.2%	2.7%
India	9.4%	7.7%	4.8%	4.7%	4.8%	5.5%
Japan	4.7%	-0.5%	1.8%	1.6%	0.5%	1.5%
Singapore	15.4%	5.3%	2.5%	3.9%	2.8%	3.2%
UK	1.9%	1.6%	0.7%	1.7%	3.0%	2.5%
US	2.5%	1.6%	2.3%	2.2%	2.0%	3.5%
Saudi	4.8%	10.0%	5.4%	2.7%	3.6%	3.0%

Source: Bloomberg, Emirates NBD Research

#### **UAE PMI – Non Oil Private Sector Activity**



Source: Markit/HSBC

140

120

100

80

60

40

20

n

USD per barrel

3.5

3.0

2.5

1.5

1.0

0.5

0.0

Dec-10

Mar-11

M bpd 2.0



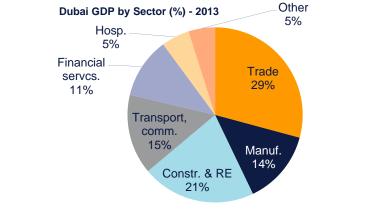
#### Dubai Economic Overview (1/3)



#### Highlights

- **Highly diversified economy** and key contributor to UAE's non-oil sector growth.
- Limited impact from oil price decline: 2014 growth forecast retained at 5.0% and 2015 forecast revised slightly down to 4.7% (from 5%).
- Transport, logistics, manufacturing, construction and financial services are expected to be key growth drivers for Dubai in 2015. Growth also expected to be underpinned by investment in infrastructure ahead of Expo 2020, as well as improving external conditions.

## Composition of Dubai GDP Dubai GDP by Sector (%) - 2013



Source : Dubai Statistics Centre, Emirates NBD Research

Dubai: Real GDP growth



Source: Dubai Statistics Centre, Emirates NBD Research

#### **Dubai's Fastest Growing Sectors**



Source: Dubai Statistics Centre, Emirates NBD Research

Strategy

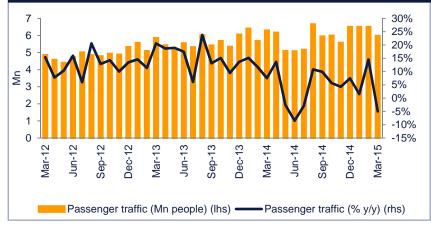
#### Dubai Economic Overview (2/3)



#### Highlights

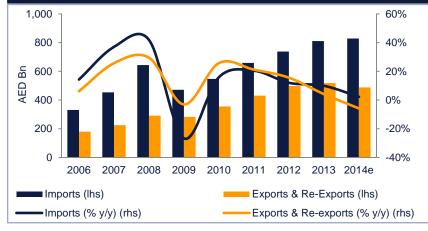
- **Tourism continues to be a key driver of Dubai's growth** with Dubai International Airport, the world's busiest international hub, enjoying strong passenger growth of 6.0% in 2014 despite major runway refurbishment in May-July.
- Growth in passenger numbers slowed to -5.0% y/y in March 2015, as the number of Russian/ CIS passengers declined by more than a third relative to a year ago.
- Increased supply of rooms in the hotel sector, and a strong USD have contributed to a -7.7% y/y decline in RevPAR (Feb 2015). Hotel occupancy stood at 86.2% in February, just 2% lower y/y.

Dubai Airports Passenger Traffic



Source: Dubai Airports, Emirates NBD Research

#### **Dubai: External Trade Growth Trends**



#### Source: Dubai Statistics Centre

Financial & Operating Performance

Appendix Strategy

Hotel Occupancy and RevPAR

80%

60%

40%

20%

0% -20%

-40%

Feb-12

RevPAR (% y/y)

May-12

Aug-12

Nov-12

Feb-13

May-13

Aug-13

Nov-13

Feb-14

Hotel Occupancy (%)

May-14

Aug-14

Nov-14

Feb-15

Source: STR Global, Emirates NBD Research

#### **Dubai Economic Overview (3/3)**



#### **Highlights**

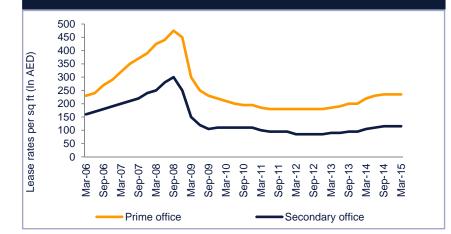
- Higher transaction fees and mortgage caps implemented in 2014 have helped to cool the market. Residential real estate prices continue to ease, but on low volumes, particularly in the villa sector. Mid-range villa prices declined -10.7% y/y in March 2015, with high-end villas down -3.8% y/y.
- Medium term outlook is balanced, with growth prospects in the 'affordable housing' sector.
- ۲ Commercial property prices have stabilized, with price per square foot unchanged over the last three quarters.

**Business Licenses Issued\*** 



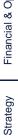
Source: DSC, \*Licenses issued by DED only (excludes Freezones)





Source: Cluttons via Bloomberg, Emirates NBD Research

Financial & Operating Performance



Appendix

Price per sq ft (In AED) 500 Mid range villa — Mid range apt

2500

2000

1500

1000

Ω

Sep-06

Mar-07 Sep-07 Mar-08

Mar-06



Source: Cluttons via Bloomberg, Emirates NBD Research

Sep-08

Mar-09 Sep-09 Sep-10

Mar-11 Sep-11 Mar-12 Sep-12 Mar-13 Sep-13

High end villa

Mar-14 Sep-14 Mar-15

Low end apt

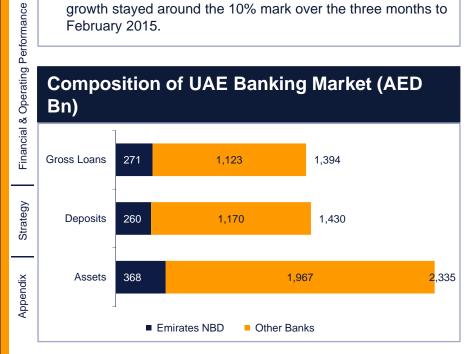
Mar-10

#### **UAE Banking Market Overview**



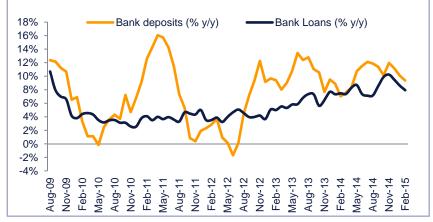
#### **Highlights**

- UAE Banking sector is the largest by assets in the GCC. Sector is dominated by 23 local banks which account for more than 75% of banking assets; 28 foreign banks account for the remainder.
- Banking sector liquidity remains strong despite decline in oil price, with loan-to-deposit ratio at 97.5% as of February 2015. Money supply growth remains robust at 8.5% y/o/y (Feb-15).
- ۲ Loan growth steady around the 8% mark while bank deposit growth stayed around the 10% mark over the three months to February 2015.



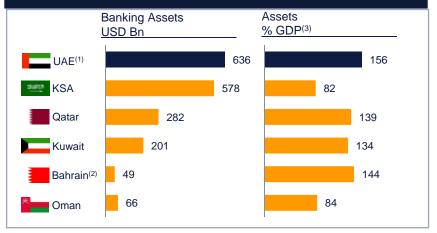
Source: UAE Central Bank Statistics as at Feb 2015, ENBD data as of Q1 2015.

#### **Bank Deposit and Loan Growth\***



Source: UAE Central Bank, \*loan growth gross of provisions

#### **GCC Banking Market**



1) Includes Foreign Banks; 2) Excludes Foreign Banks; 3) GDP data is for FY 2015 forecasted. 7 Bahrain and Oman as at Dec 2014; UAE, Kuwait and Saudi as at Feb 2015; Qatar as at Mar 2015 Source: UAE Central Bank; National Central Banks and Emirates NBD forecasts

### Emirates NBD is a leading banking group in the region (Emirates NBD and the largest bank in the UAE

l gu		
Operating	Size	<ul> <li>One of the largest financial institutions (by asset size) in the GCC</li> </ul>
Emirates NBD Profile	Flagship	Flagship bank for Dubai Government
Emirates 1	Ownership	56% owned by Dubai Government
erformance	Profitable	Consistently profitable; despite significant headwinds during the global financial crisis
& Operating Performance	Diversified offering	Fully fledged, diversified financial services offering
Financial	Geographic presence	• Ever increasing presence in the UAE, the GCC and globally
Strategy	Growth	<ul> <li>Well positioned to grow and deliver outstanding value to its shareholders, customers, and employees</li> </ul>
.×		

Environment

#### **Emirates NBD at a glance**

A Leading Bank in the UAE

Market share in UAE (at 31 Mar 2015):

Retail market shares (estimated at 31 Mar 2015):

Assets c.15.7%; Loans c.18.2%

- Deposits c.19.4%

- Personal loans c.14%

acquiring and cards processing

Home loans c.4%

- Auto loans c.15% - Credit cards c.17% - Debit cards c.24%

**Credit Ratings** 



**Operating Environment** 

## **Emirates NBD Profile**

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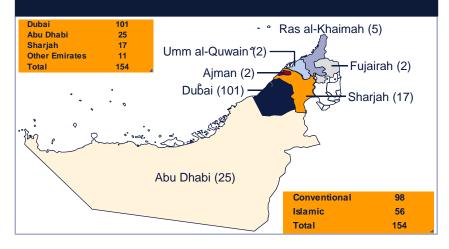
8 0					
Financial &		Long Term	Short Term	Outlook	
	Moody's	Baa1	P-2	Stable	
Strategy	Fitch Ratings	A+	F1	Stable	
Appendix	<b>CE CAPITAL</b> Intelligence	А	A1	Stable	

Fully fledged financial services offerings across retail banking,

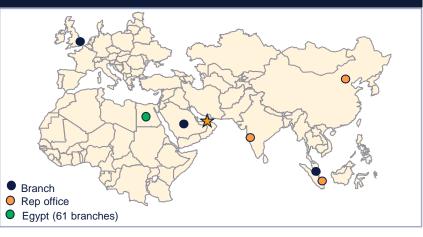
private banking, wholesale banking, global markets & trading,

investment banking, brokerage, asset management, merchant

#### Largest Branch Network in the UAE



#### **International Presence**



#### Emirates NBD is the largest bank in the UAE by **Operating Income, Net Profit, Loans and Deposits** in Q1 2015

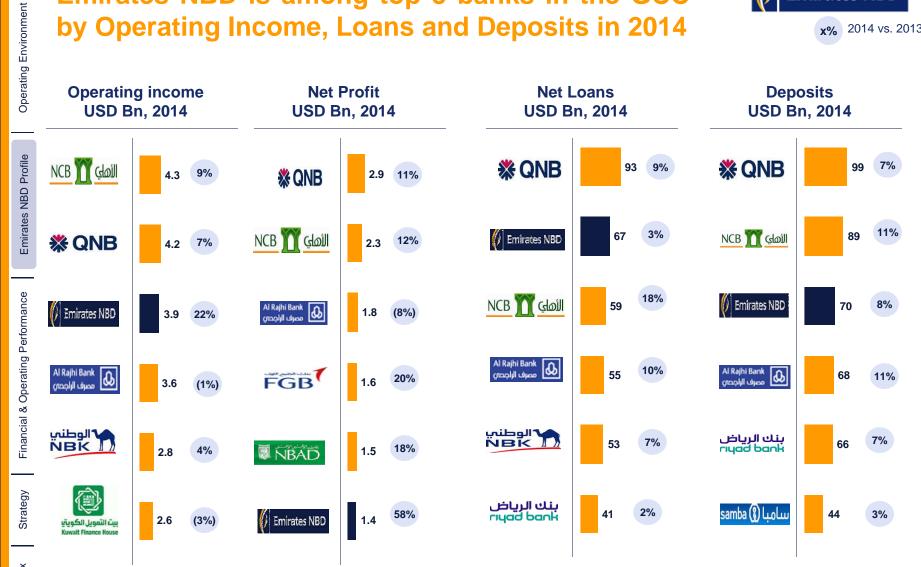
**Operating Environment Operating income Total Deposits Net Loans** Net profit AED Mn, Q1 2015 AED Bn, Q1 2015 AED Mn, Q1 2015 AED Bn, Q1 2015 Emirates NBD Profile Emirates NBD 249 1.2% Emirates NBD Emirates NBD 260 0.8% Emirates NBD 60% 3,845 15% 1,671 **NBAD NBAD** 250 2.7% 7% 200 3.0% **NBAD NBAD** 2,684 1.423 1% Financial & Operating Performance FGB FGB FGB FGB 143 1.2% 143 2.2% 2,308 3% 6% 1,420 ADCB ADCB ADCB 141 128 0.4% 2.0% 2,192 15% 1,249 13% بنك ديا الاسلامي بنك دبلي الإسلايي بنك دبلي الإسلايي السوي بنك دب الإسلامي 20% 82 104 13.0% 1.563 9.4% 850 34% Strategy mashreg mashreq \_\_\_\_\_ ADIB ( 3 72 (1.5%) ADIB 88 1,492 8% 13% 3.3% 668 Appendix

**Emirates NBD** 

x% Q1 2015 vs. Q1 2014

#### Emirates NBD is among top 3 banks in the GCC by Operating Income, Loans and Deposits in 2014

**Emirates NBD** x% 2014 vs. 2013



Appendix

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#### **Profit and Balance Sheet Growth in Recent Years**





**Revenues and Costs (AED Bn)** 

Financial & Operating Performance





**Profits (AED Bn)** 

Equity is Tangible Shareholder's Equity excluding Goodwill and Intangibles.; All P&L numbers are YTD, all Balance Sheet numbers are at end of period Source: Financial Statements

-1%)

(+60%)

15

#### **Q1-15 Financial Results Highlights**

 Net profit of AED 1,671 Mn for Q1-15 improved 60% y-o-y and 36% q-o-q

Net interest income rose 11% y-o-y mainly due to growth in Retail assets and a lower cost of funds. NII is flat q-o-q due to NIMs remaining stable

Non-interest income improved 23% y-o-y and 26% g-o-g due to increases

in foreign exchange and derivative income, higher asset management fees and gains from the sale of

 Costs increased 3% y-o-y but reduced by 8% q-o-q. Cost trends comfortably within guidance and continue to remain well managed

Provisions of AED 1,085 Mn further

• AD ratio of 95.6% within management

NIMs maintained at 2.90% q-o-q

despite a competitive environment

boosted coverage ratio to 103.9%

and marginal asset growth

investment property

• NPL ratio stable at 7.8%

range



# Operating Environment

**Highlights** 

Emirates NBD Profile

Appendix

#### Key Performance Indicators

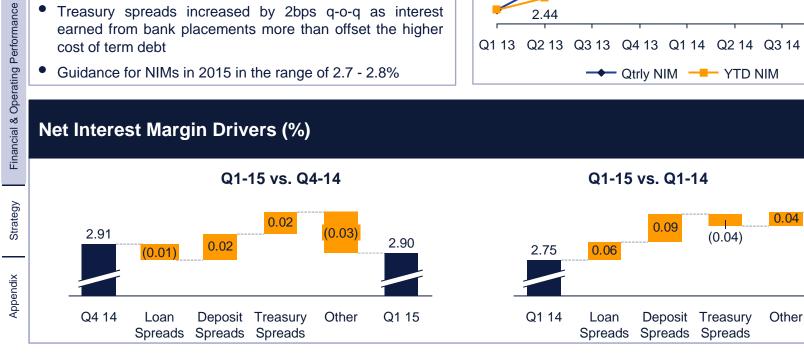
2,485 1,360 <b>3,845</b>	2,232 1,102	11%	2,473	00/
	1 102		2, 0	0%
3.845	1,102	23%	1,082	26%
-,	3,333	15%	3,555	8%
(1,079)	(1,050)	(3%)	(1,177)	8%
2,766	2,283	21%	2,378	16%
(1,085)	(1,267)	14%	(1,163)	7%
1,681	1,016	65%	1,214	38%
36	61	(41%)	51	(29%)
(46)	(35)	(31%)	(39)	(16%)
1,671	1,042	60%	1,226	36%
28.1%	31.5%	3.4%	33.1%	5.0%
2.90%	2.75%	0.15%	2.91%	(0.01%)
31-Mar-15	31-Mar-14	0/_	31-Dec-14	%
	-			1%
				1% 1%
	2,766 (1,085) 1,681 36 (46) 1,671 28.1% 2.90%	2,766       2,283         (1,085)       (1,267)         1,681       1,016         36       61         (46)       (35)         1,671       1,042         28.1%       31.5%         2.90%       2.75%         31-Mar-15       31-Mar-14         367.5       347.1         248.9       239.7	2,766       2,283       21%         (1,085)       (1,267)       14%         1,681       1,016       65%         36       61       (41%)         (46)       (35)       (31%)         1,671       1,042       60%         28.1%       31.5%       3.4%         2.90%       2.75%       0.15%         31-Mar-15       31-Mar-14       %         367.5       347.1       6%         248.9       239.7       4%	2,766       2,283       21%       2,378         (1,085)       (1,267)       14%       (1,163)         1,681       1,016       65%       1,214         36       61       (41%)       51         (46)       (35)       (31%)       (39)         1,671       1,042       60%       1,226         28.1%       31.5%       3.4%       33.1%         2.90%       2.75%       0.15%       2.91%         31-Mar-15       31-Mar-14       %       31-Dec-14         367.5       347.1       6%       363.0         248.9       239.7       4%       246.0

#### Net Interest Income

**Operating Environment** 



#### **Net Interest Margin (%) Highlights** 2.95 • NIMs steady in Q1-15 vs. Q4-14 at 2.90% and widened 2.91 2.90 15 bps vs. Q1-14 2.83 2.85-2.83 **Emirates NBD Profile** Loan spreads declined marginally g-o-g and improved 2.76 2.75 6 bps y-o-y due to higher yielding Islamic products and time 2.77 loans Deposit spreads improved 2bps g-o-g supported by CASA 2.63 growth and improved 9 bps y-o-y due to CASA growth and 2.48 2.58 repayment of MOF Tier 2 deposits in 2014 2.39 Treasury spreads increased by 2bps q-o-q as interest 2.44 earned from bank placements more than offset the higher Q1 13 Q2 13 Q3 13 Q4 13 Q1 14 Q2 14 Q3 14 Q4 14 Q1 15 cost of term debt Guidance for NIMs in 2015 in the range of 2.7 - 2.8% **Net Interest Margin Drivers (%)**



14

2.90

Q1 15

#### **Non-Interest Income**

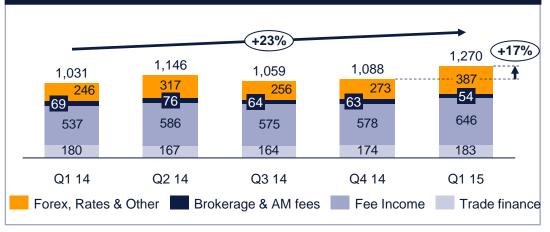
#### Highlights

- Non-interest income improved 26% qo-q driven by increases in foreign exchange and derivative income, higher asset management fees and credit card volumes and gains from the sale of investment property
- Additional DirectRemit destinations, such as Pakistan in Q1-15, are expected to help sustain and grow non-interest income
- Property income improved significantly helped by a number of bulk sales. Income from sale of Property and Investment securities does tend to be more volatile

#### Composition of Non Interest Income (AED Mn)

AED Mn	Q1-15	Q1-14	Better / (Worse)	Q4-14	Better / (Worse)
Core gross fee income	1,270	1,031	23%	1,088	17%
Fees & commission expense	(175)	(157)	(11%)	(118)	(48%)
Core fee income	1,095	874	25%	970	13%
Property income / (loss)	170	115	48%	101	68%
Investment securities	95	111	(14%)	12	692%
Total Non Interest Income	1,360	1,102	23%	1,082	26%

#### Trend in Core Gross Fee Income (AED Mn)



Strategy

Financial & Operating Performance

**Emirates NBD** 

#### **Operating Costs and Efficiency**



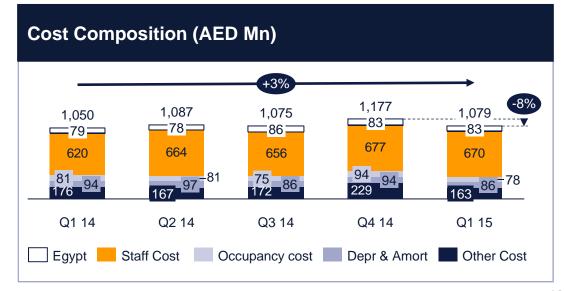
28.1

#### Highlights

- Costs decreased by 8% q-o-q in Q1-15 and increased by 3% y-o-y
- Cost to Income Ratio improved by 5% q-o-q to 28.1% due to growth in non-interest income and a control on costs. Adjusted for one-offs, Cost to Income Ratio would be 30.2% for Q1-15
- The longer term management target for cost to income ratio is 33% which provides headroom for future investment

#### Cost to Income Ratio (%) 31.5 30.3 29.5 27.9

#### Q1 14 Q2 14 Q3 14 Q4 14 Q1 15 CI Ratio (YTD) CI Ratio



Financial & Operating Performance Emirates NBD Profile

**Operating Environment** 

Appendix

Strategy

#### **Credit Quality**



100.3

7.9

Q4 14

92.0

70.3

12.6

3.1

9.5

Q3 14

85.4

64.7

13.5

3.5

10.0

Q2 14

Coverage ratio, excl. DW %

80.1

60.7

13.8

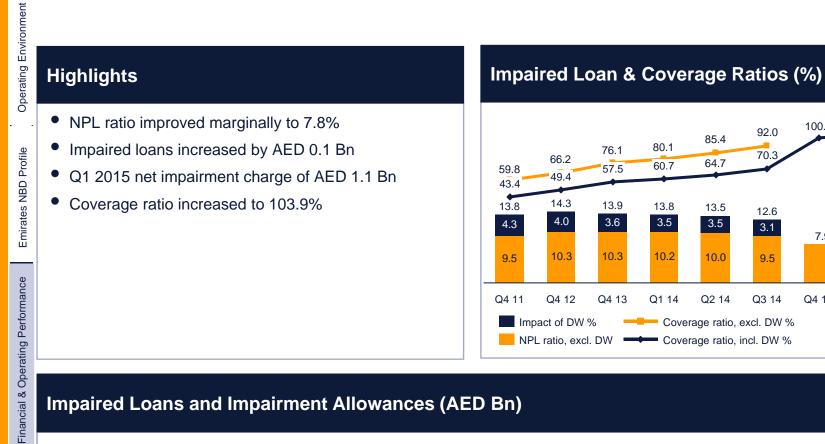
3.5

10.2

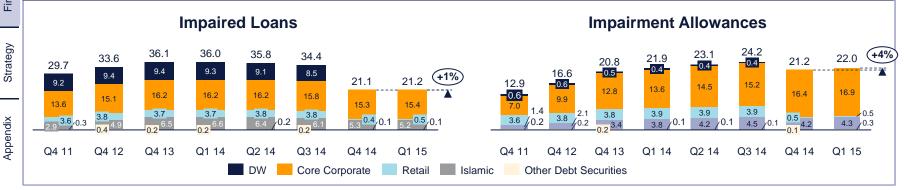
103.9

7.8

Q1 15



#### Impaired Loans and Impairment Allowances (AED Bn)



#### **Capital Adequacy**



#### Highlights

- CAR decreased by 0.6% to 20.5% and Tier 1 ratio decreased by 0.5% to 17.5% in Q1-15 due to:
  - Annual dividend payment exceeding the quarterly retained profit
  - Marginal increase in credit risk weighted assets

#### Capitalisation



#### Capital Movements (AED Bn)

Q4-14 to Q1-15 (AED Bn)	Tier 1 Tier 2		Total
Capital as at 31-Dec-2014	39.7	6.7	46.4
Net profits generated	1.7	-	1.7
FY 2014 dividend paid	(1.9)	-	(1.9)
Tier 1 Issuance/Repayment	-	-	-
Tier 2 Issuance/Repayment	-	-	-
Amortisation of Tier 2	-	-	-
Interest on T1 securities	(0.1)	-	(0.1)
Goodwill	0.1	-	0.1
Other	(0.1)	0.1	0.0
Capital as at 31-Mar-2015	39.2	6.8	46.0

Risk Weighted Assets – Basel II (AED Bn)

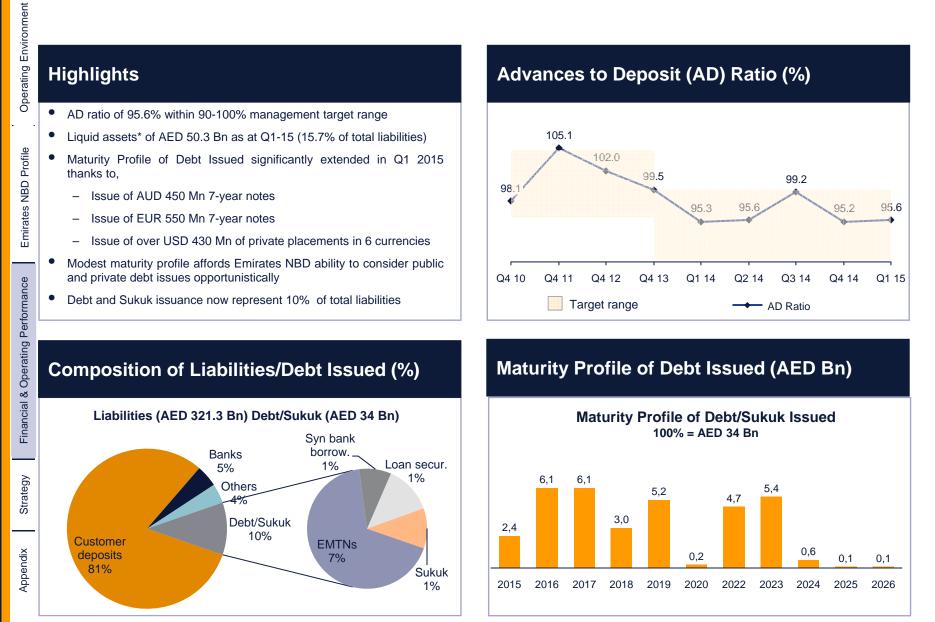


Strategy

Financial & Operating Performance

#### **Funding and Liquidity**

Emirates NBD



\*including cash and deposits with Central Banks but excluding interbank balances and liquid investment securities

#### Loan and Deposit Trends



# Operating Environment

## Emirates NBD Profile

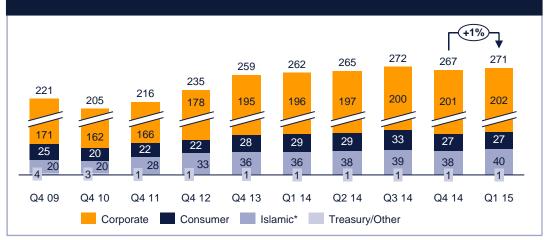
Financial & Operating Performance

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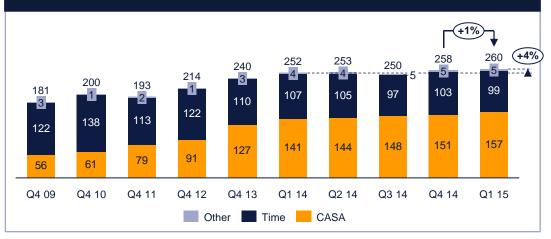
#### Highlights

- Gross loans grew 1% since end 2014 mainly due to growth in Islamic financing
- Islamic financing grew 6% since end 2014
- Consumer lending grew 1% since end 2014, mainly due to personal loans and auto loans
- Deposits increased 1% q-o-q and 4% y-o-y in Q1-15
- Strategic push to grow CASA continued in Q1 2015:
  - CASA deposits up 4% q-o-q and 11% y-o-y
  - CASA deposits as a percentage of total deposits have increased to 60% in Q1-15, up from 43% at end 2012 and 53% at end 2013

#### Trend in Gross Loans by Type (AED Bn)



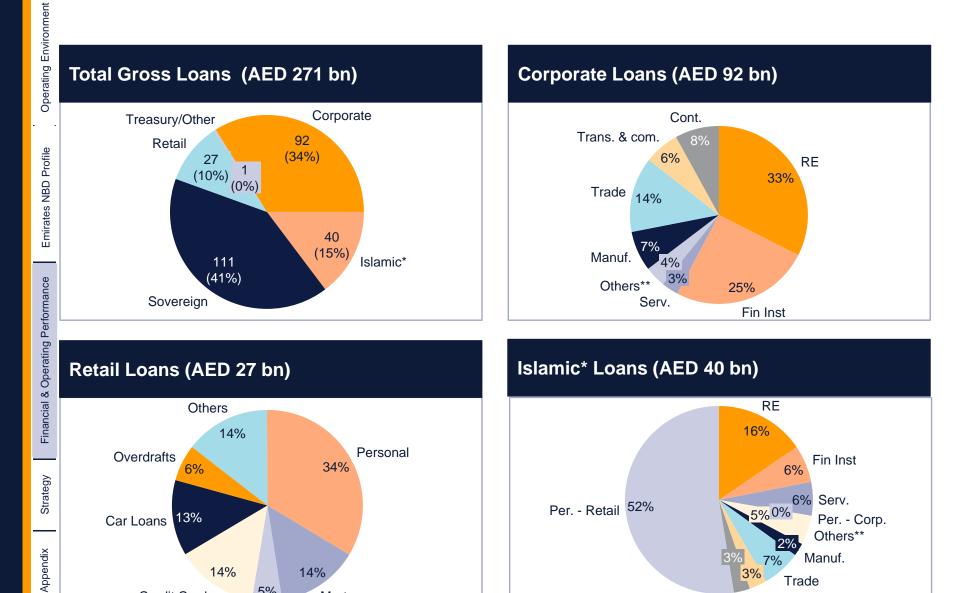
#### Trend in Deposits by Type (AED Bn)



\* Gross Islamic Financing Net of Deferred Income

#### **Loan Composition**





\*Islamic loans net of deferred income; \*\*Others include Agriculture and allied activities and Mining and quarrying

Mortgages

14%

14%

Credit Cards

5%

Time Loans

3%

Cont. Trans. & com.

Trade

#### **Divisional Performance**



**Operating Environment Emirates NBD Profile** Financial & Operating Performance

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Banking

Retail



Islamic Banking

Islamic Banking revenue continues to grow strongly, improving 13% q-o-q Financing receivables grew 6% from end 2014 Customer accounts also increased by 6% from end 2014 Emirates Islamic delivered healthy increase in NFI thanks to ongoing success of the murabaha trading platform and increased revenue from the sale of takaful or insurance products At Q1-15, EI had 56 branches and an ATM & CDM network of 167

Retail business has grown but revenue stable

Deposits declined 3% from end 2014 as more

The bank has improved its distribution as part of

its channel optimization strategy and had 530

RBWM offers an award winning 'best-in-class' online and mobile banking solutions and continue to launch innovative services such as

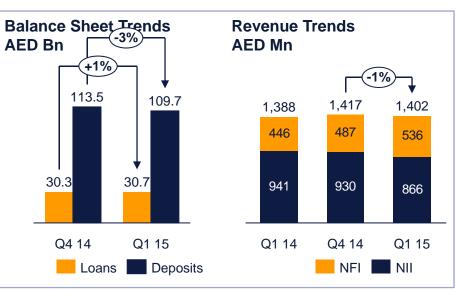
ATMs and 98 branches as at 31-March-2015

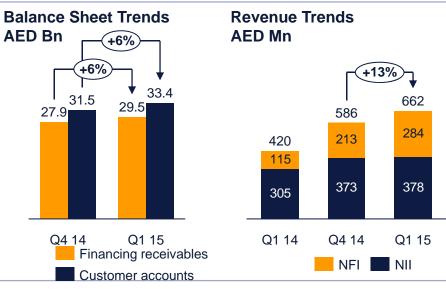
due to a change in internal transfer pricing

expensive time deposits were retired

Loans grew 1% from end 2014

the e-IPO and DirectRemit



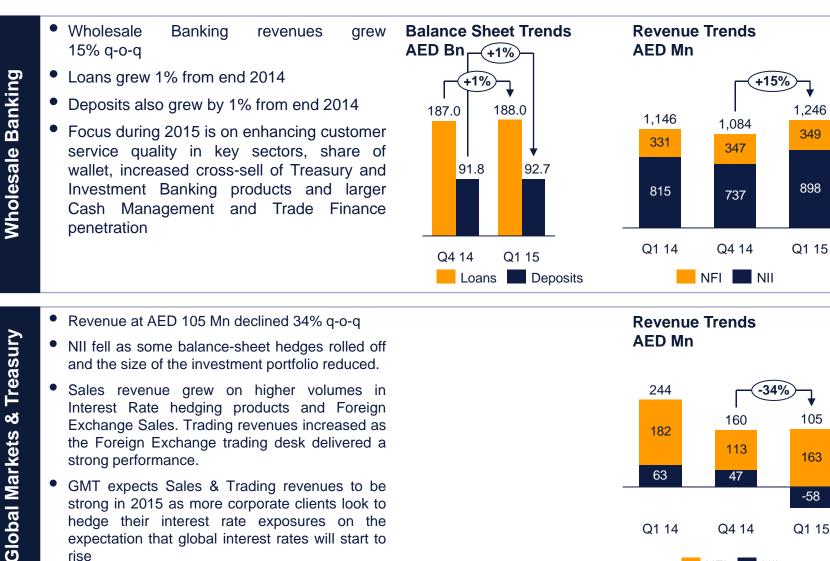


#### **Divisional Performance (cont'd)**

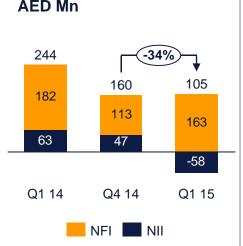


349

898



GMT expects Sales & Trading revenues to be strong in 2015 as more corporate clients look to hedge their interest rate exposures on the expectation that global interest rates will start to rise



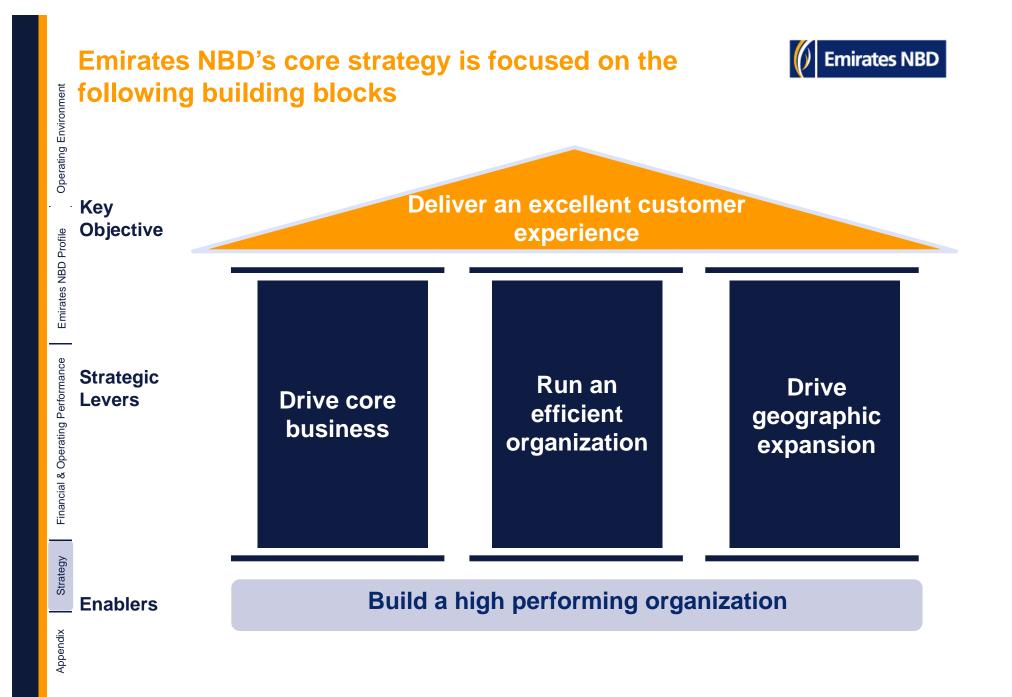
Emirates NBD Profile Financial & Operating Performance Strategy

Operating Environment

#### Summary



onment		
Operating Environment	Profitability	<ul> <li>Net profit of AED 1.7 Bn for Q1-15 improved 60% y-o-y due to higher income, stable costs and lower provisions</li> </ul>
3D Profile	Income	<ul> <li>Total income rose 15% y-o-y to AED 3.8 Bn helped by an improving asset mix, strong fee income and efficient funding base</li> </ul>
Emirates NBD Profile	CI Ratio	<ul> <li>Costs increased 3% y-o-y, improving the Cost to Income ratio by 3.4% to 28.1% in Q1-15</li> </ul>
Financial & Operating Performance	Provisions	<ul> <li>Impairment allowances improved by 14% y-o-y to AED 1.1 Bn, strengthening the coverage ratio to 103.9%</li> </ul>
	Credit Quality	<ul> <li>NPL ratio improved to 7.8%</li> </ul>
Financial &	Net Interest Margin	<ul> <li>NIMs steady at 2.90% in Q1-15</li> </ul>
Strategy	Capital and Liquidity	<ul> <li>Tier 1 ratio declined by 0.5% due to annual dividend payment</li> <li>AD ratio stable at 95.6% whilst term liabilities extended by \$1 billion 7 year issuance</li> </ul>
Appendix	Outlook	<ul> <li>Some signs of a slowdown in the economy due to lower oil prices and a strong dollar, but this is from a relatively high base</li> <li>The Bank's strong balance sheet is able to take advantage of any regional growth opportunities</li> </ul>



#### **Strategic priorities for 2015**



#### Priorities Deliver an excellent customer experience

**Build a high** 

performing

**Drive core** 

Run an efficient

organization

geographic

expansion

business

organization

Operating Environment

**Emirates NBD Profile** 

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Appendix

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Drive

#### **Focus Areas**

- Continue to deliver superior customer experience through better service and product offerings
- Drive front line cultural/ behavior change
- Reinforce ENBD's position as a digital innovator in the region via best-in-class online and mobile banking services
- Enhance customer relationships in Wholesale Banking through new tools
- Increase nationalization efforts with a focus on developing local leadership talent
- Improved performance and reward management
- Continue raising Employee Engagement level to meet global standards
- Drive asset growth through the fast growing Retail and Islamic franchises
- Diversify loans portfolio to include broader representation of sectors and markets
- Increase penetration in key Wholesale Bank growth sectors, e.g., Trade Finance, Manufacturing
- Increase fee and commission income, e.g., via increased Trade Finance penetration and improved Treasury product offering
- Drive digital channel adoption to lower transaction costs
- Develop robust risk and compliance culture to meet enhanced regulatory standards
- · Streamline processes and procedures in key business units
- Complete IT and systems integration in Egypt by Q2 2015
- Catalyze growth in current international markets by focusing on cross border trade and other opportunities
- · Continue to evaluate potential organic and inorganic opportunities in selected markets

#### 2015 Awards

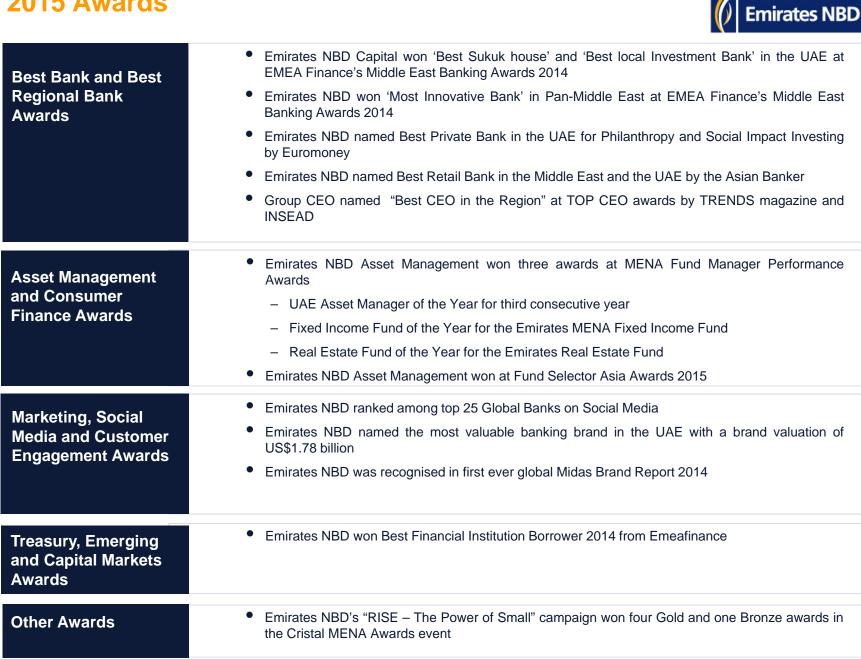
**Operating Environment** 

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Appendix



#### Large Deals Concluded in 2015

STANBIC BANK UGANDA LIMITED PORT & FREE ZONE WORLD FZE Stanbic Bank A member of Standard Bank Group USD \$5,000,000 USD 1,100,000,000 EIGHTEEN MONTH TERM LOAN FACILITY CREDIT FACILITIES JANUARY 2015 MARCH 2015 Initial Mandated Lead Arranger, Bookrunner, Initial Mandated Lead Arranger, Bookrunner and Coordinator, Documentation and Publicity Agent Underwriter Emirates NBD **Emirates NBD** 

Operating Environment

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#### **Investor Relations**

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