

businessONLINE - HOW TO INSTALL THE MOBILE APP AND ACTIVATE SMARTPASS (iOS)

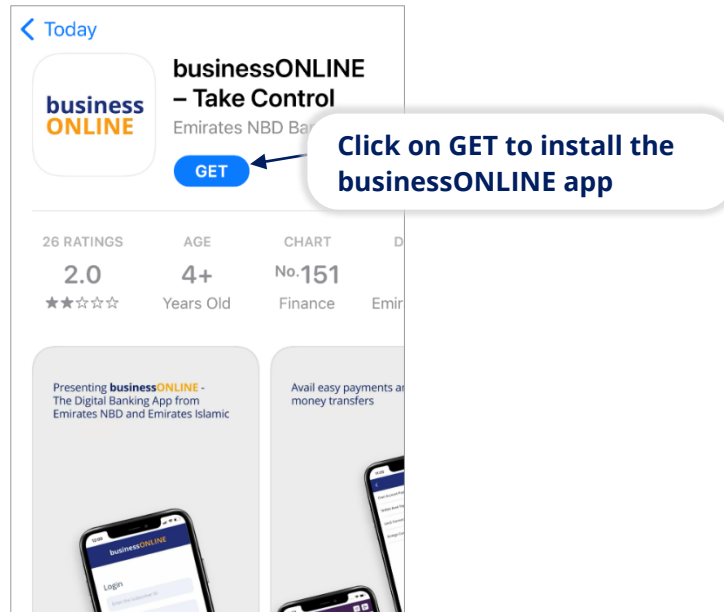




How to install the businessONLINE mobile app (iOS):

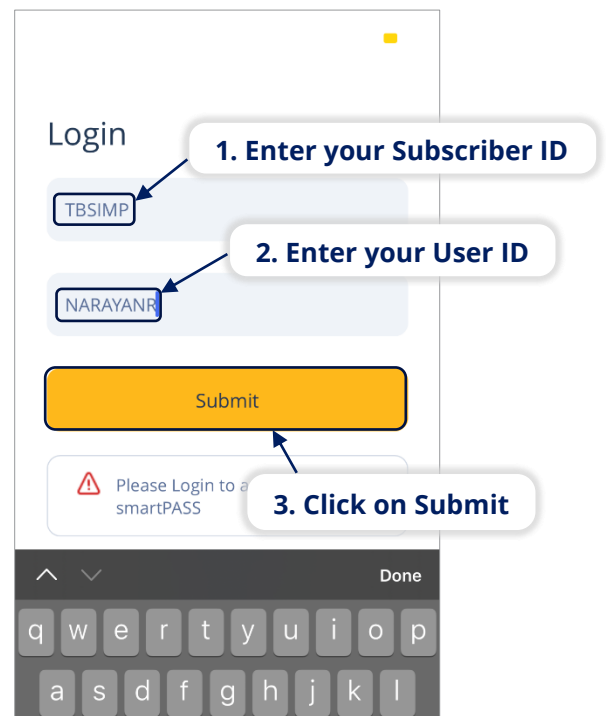
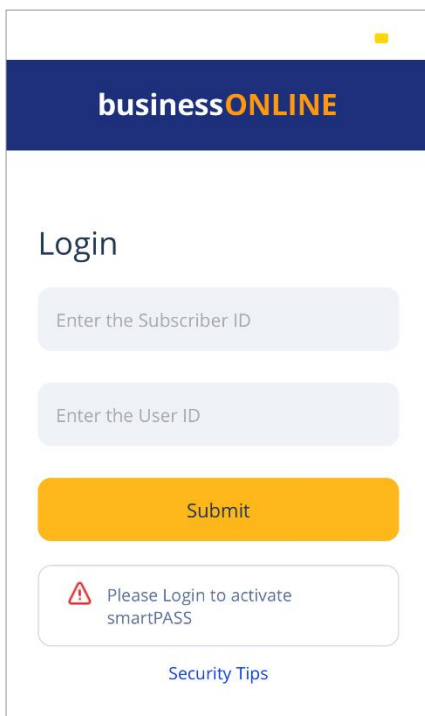


Scan the QR code to access the businessONLINE app on the App store.



How to login:

Open the businessONLINE app





businessONLINE

Login

.....

4. Enter your businessONLINE password

Submit

Cancel

5. Click on Submit

businessONLINE

Login

.....

OTP

6. Select OTP

Generate/Regenerate OTP

7. Click on Generate/Regenerate OTP

Submit

Cancel

businessONLINE

8. Enter the OTP received on your mobile device

.....

OTP

OTP has been sent to your registered mobile number.
You can generate a new OTP in : 74 seconds

.....

Submit

9. Click on Submit

businessONLINE

Please click on "Activate smartPASS" to activate it now or "Skip" to continue accessing other entitled services.

Activate smartPASS

OR

Skip



What is smartPASS?

- On **businessONLINE**, you would require one-time-pins (OTPs) to login and process transactions. These OTPs are sent to your mobile device via SMS.
- smartPASS is an alternative, secure way to receive PINs (Tokens) on your mobile device by simply being connected to the internet.
- smartPASS is extremely useful in situations where the network coverage of your telecom service provider is weak or out of reach – e.g. when travelling to another country, when in a remote location or if there is a technical problems with the SMS network.
- Once you've installed the **businessONLINE** app on your mobile device and have entered your credentials for the first time, you can choose to activate the smartPASS feature immediately. Follow the steps below to activate smartPASS.

How to activate smartPASS:

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Please click on "Activate smartPASS" to activate it now or "Skip" to continue accessing other entitled services.

Activate smartPASS

OR

1. Click on Activate smartPASS

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2. Click on Generate/Regenerate OTP

Authentication

Enter the OTP

Generate/Regenerate OTP

Submit

Cancel



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Authenticati

3. Enter the OTP received via SMS on your mobile device

.....

OTP has been sent to your registered mobile number.
You can generate a new OTP in : 64 seconds

Submit

4. Click on Submit

Set your Pin

5. Create your 4-digit smartPASS PIN using the guidelines below

.....

6. Re-type your 4-digit smartPASS PIN

.....

Submit

7. Click on Submit

Guidelines for smartPASS PIN :

- ✓ Numbers in series : Eg.1234,4567 are not allowed.
- ✓ Numbers in repeat order : Eg.1111,1115,3000 are not allowed.
- ✓ Numbers in pallindrome format : Eg.1221,8448 are not allowed.
- ✓ Numbers in reverse order : Eg.4321,8765 are not allowed.

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Your smartPASS Token
has been activated
successfully

Back to Login



How to use smartPASS:

Once you've activated smartPASS on your mobile, you can use it to login to the **businessONLINE** desktop version and approve transactions.

When using the **businessONLINE** mobile app to login or initiate payments, you would simply have to select the Token option and enter your 4-digit smartPASS PIN.

Here is an example of how you can use the smartPASS Token to login to the **businessONLINE** desktop version.

Navigate to <https://businessonline.emiratesnbd.com/>

The screenshot shows the 'businessONLINE' login page. The 'Login' section has three input fields: 'Subscriber ID' (containing 'TBSIMP'), 'User ID' (containing 'KIRANV'), and a 'Submit' button. A 'Forgot Password' link is below the button. Three callout boxes with arrows point to the input fields and the button:

1. Enter your Subscriber ID
2. Enter your User ID
3. Click on Submit

Important Information:

- Never share your Subscriber ID, User ID, Password or Security Token device with anyone
- businessONLINE access will be disabled after five consecutive, invalid login attempts

The screenshot shows the 'businessONLINE' login page. The 'Login' section has a password field (containing '*****'), radio buttons for 'OTP' and 'Token' (with 'Token' selected), an 'Enter the Token' input field, and a 'Submit' button. A back arrow is at the top left. Two callout boxes with arrows point to the password field and the 'Token' radio button:

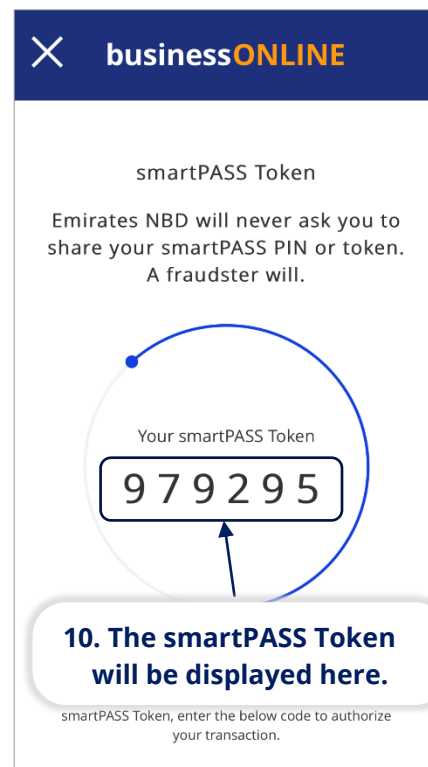
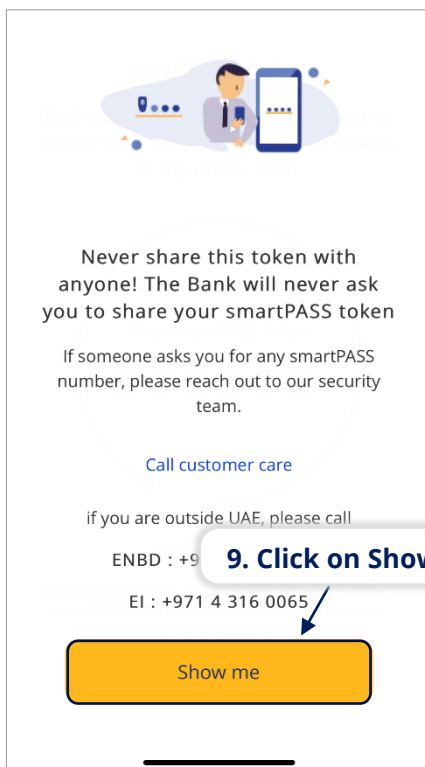
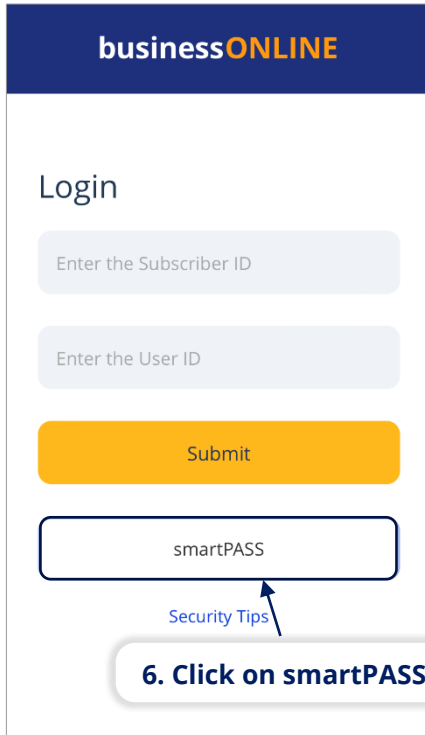
4. Enter your businessONLINE password
5. Select Token

Important Information:

- Never share your Subscriber ID, User ID, Password or Security Token device with anyone
- businessONLINE access will be disabled after five consecutive, invalid login attempts



Open the **businessONLINE** app on your mobile device.





businessONLINE

< Login

.....

OTP Token

.....

11. Enter the smartPASS Token here before it expires

Submit

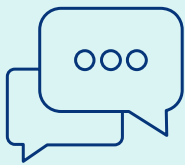
12. Click on Submit to login

Important Information

- ✓ Never share your Subscriber ID, User ID, Password or Security Token device with anyone
- ✓ businessONLINE access will be disabled after five consecutive, invalid login attempts

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- In the similar way, you can use the smartPASS Token to approve transactions on **businessONLINE**



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