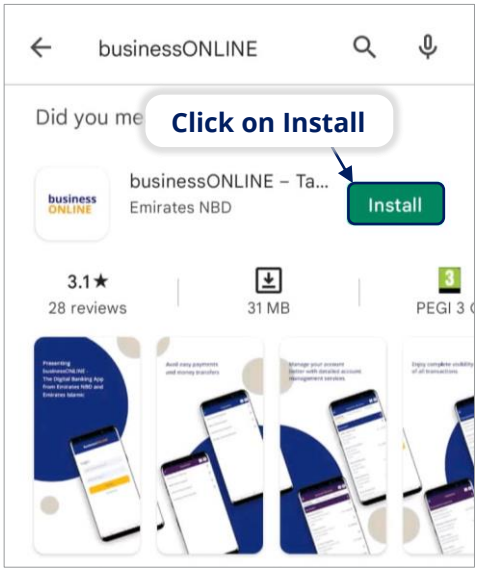
Emirates NBD

businessONLINE

businessONLINE - HOW TO INSTALL THE MOBILE APP AND ACTIVATE SMARTPASS (ANDROID)

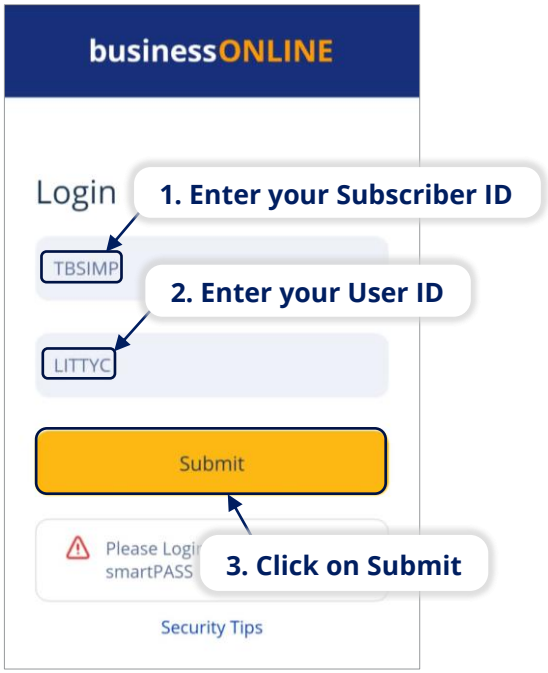
How to install the businessONLINE mobile app (Android):

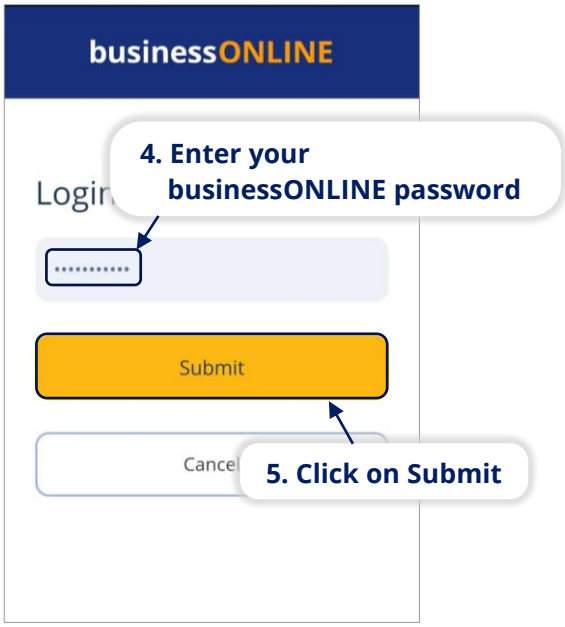
Scan the QR code to access the businessONLINE app on the Play store.

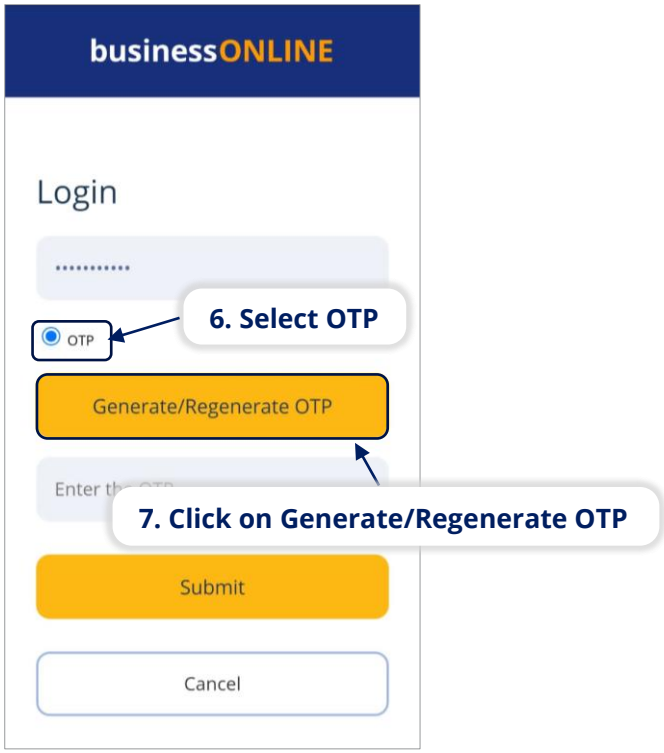


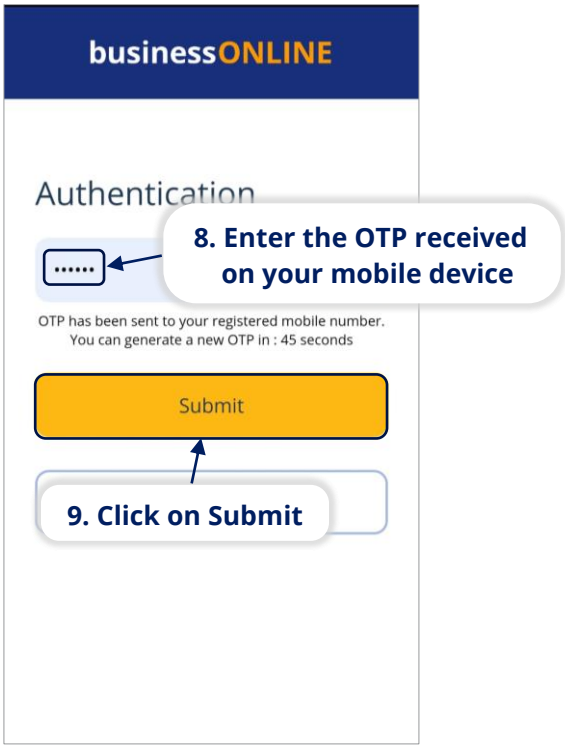
How to login:

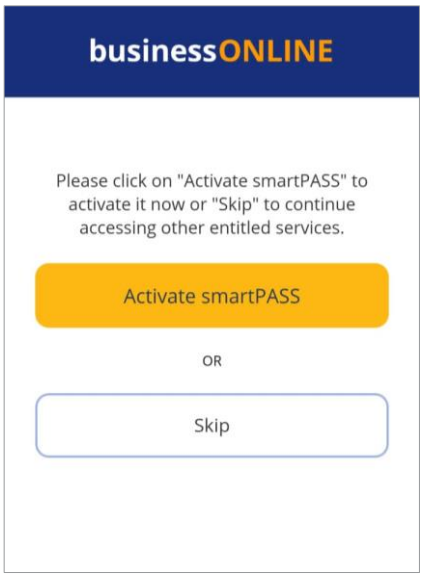
Open the businessONLINE app






businessONLINE
Login
OTP
6. Select OTP
Generate/Regenerate OTP
7. Click on Generate/Regenerate OTP
Submit
Cancel

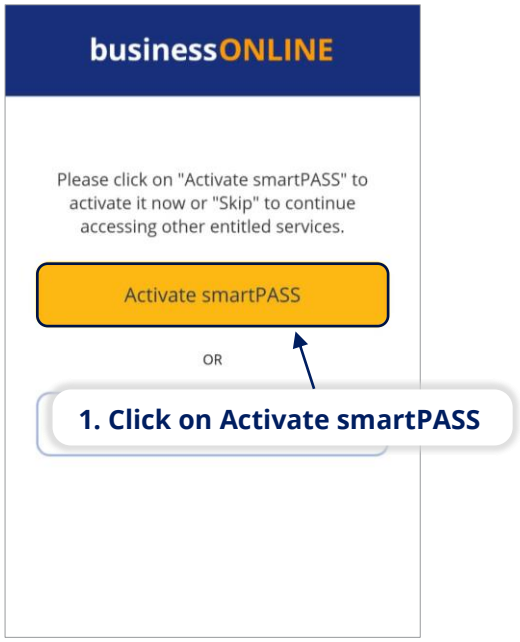

businessONLINE
Authentication
8. Enter the OTP received on your mobile device
OTP has been sent to your registered mobile number.
You can generate a new OTP in : 45 seconds
Submit
9. Click on Submit

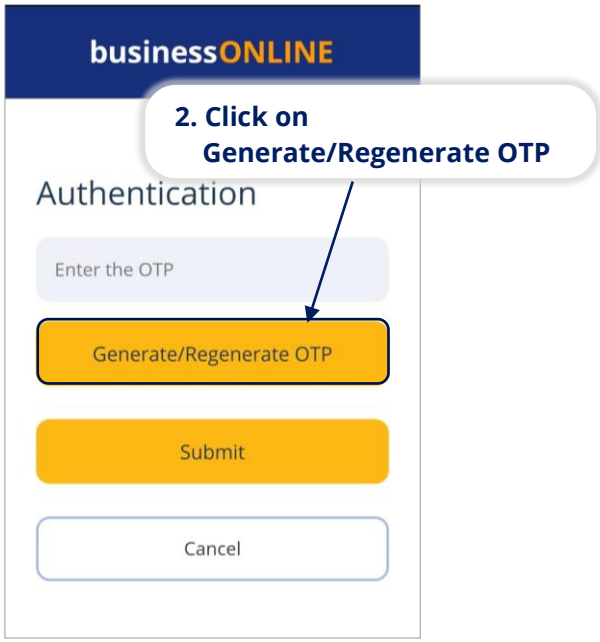

businessONLINE
Please click on "Activate smartPASS" to activate it now or "Skip" to continue accessing other entitled services.
Activate smartPASS
OR
Skip

What is smartPASS?

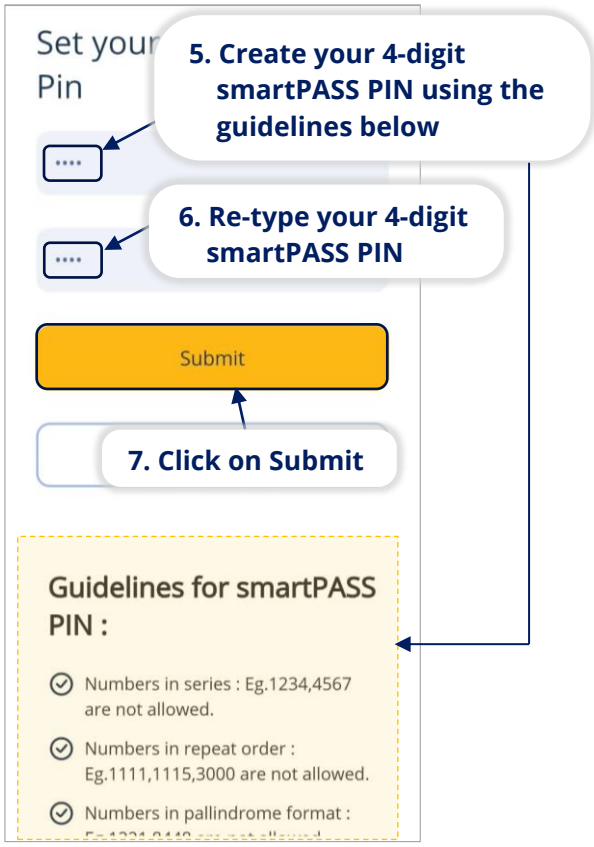
- On **businessONLINE**, you would require one-time-pins (OTPs) to login and process transactions. These OTPs are sent to your mobile device via SMS.
- smartPASS is an alternative, secure way to receive PINs (Tokens) on your mobile device by simply being connected to the internet.
- smartPASS is extremely useful in situations where the network coverage of your telecom service provider is weak or out of reach – e.g. when travelling to another country, when in a remote location or if there are technical problems with the SMS network.
- Once you've installed the **businessONLINE** app on your mobile device and have entered your credentials for the first time, you can choose to activate the smartPASS feature immediately. Follow the steps below to activate smartPASS.

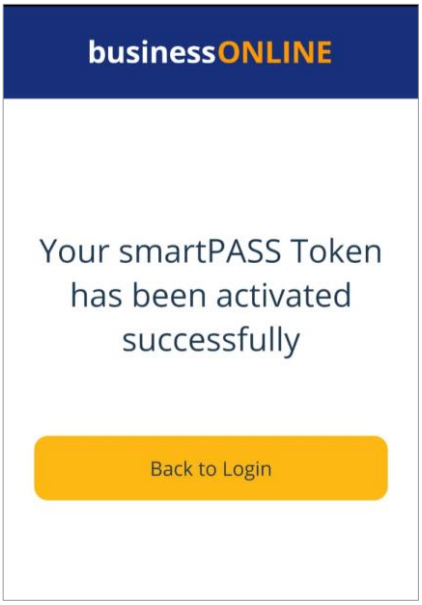
How to activate smartPASS:





businessONLINE
Authenticati
OTP has been sent to your registered mobile number.
You can generate a new OTP in : 45 seconds
Submit
3. Enter the OTP received via SMS on your mobile device
4. Click on Submit


Set your Pin
5. Create your 4-digit smartPASS PIN using the guidelines below
6. Re-type your 4-digit smartPASS PIN
Submit
7. Click on Submit
Guidelines for smartPASS PIN :
Numbers in series : Eg.1234,4567 are not allowed.
Numbers in repeat order : Eg.1111,1115,3000 are not allowed.
Numbers in pallindrome format :


businessONLINE
Your smartPASS Token has been activated successfully
Back to Login

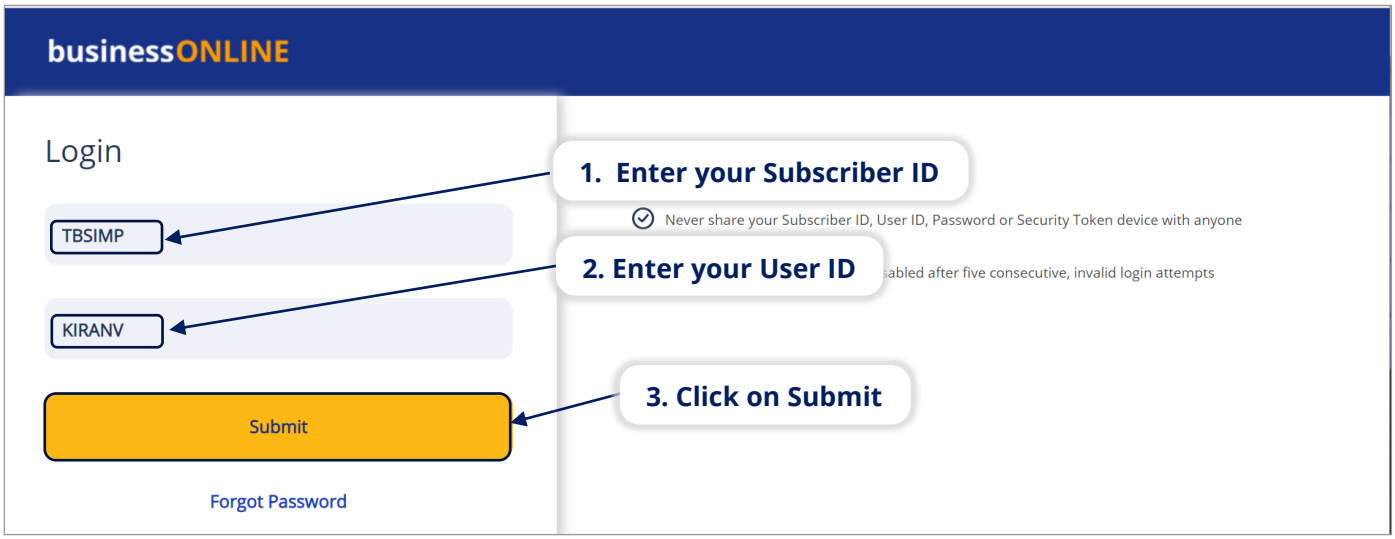
How to use smartPASS:

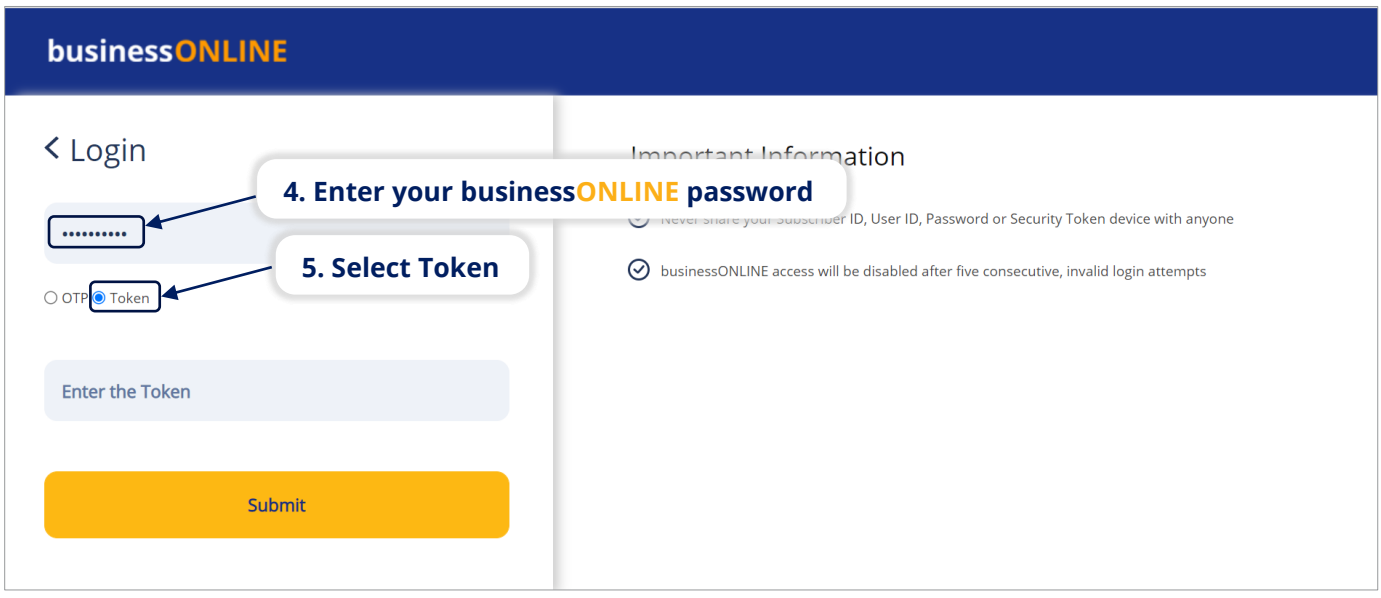
Once you've activated smartPASS on your mobile, you can use it to login to the **businessONLINE** desktop version and approve transactions.

When using the **businessONLINE** mobile app to login or initiate payments, you would simply have to select the Token option and enter your 4-digit smartPASS PIN.

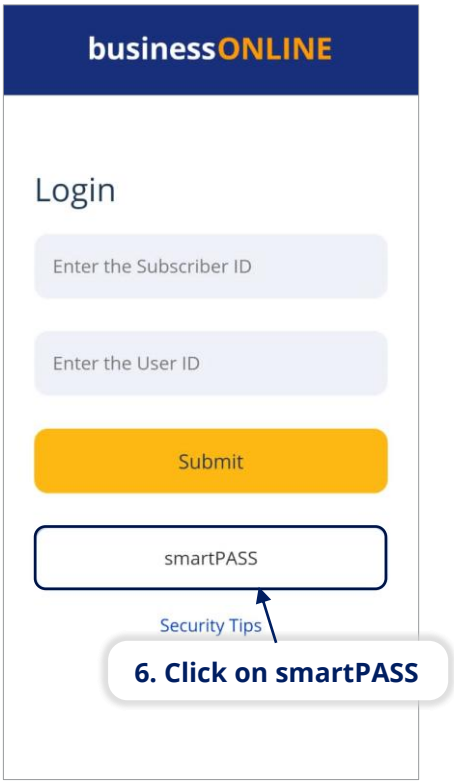
Here is an example of how you can use the smartPASS Token to login to the **businessONLINE** desktop version.

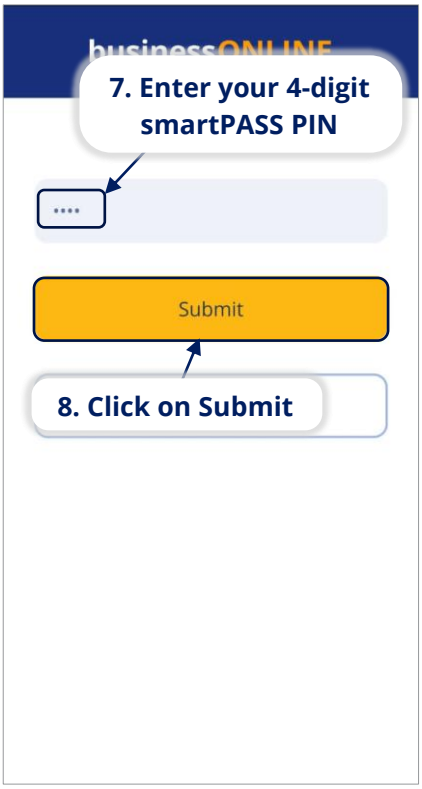
Navigate to https://businessonline.emiratesnbd.com/

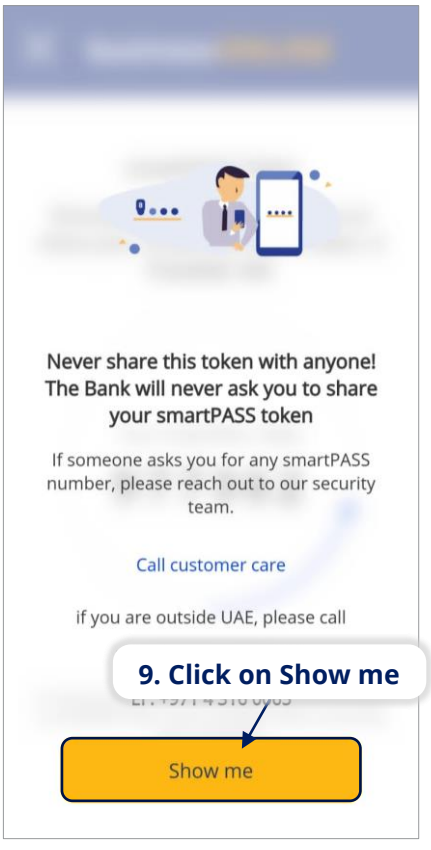


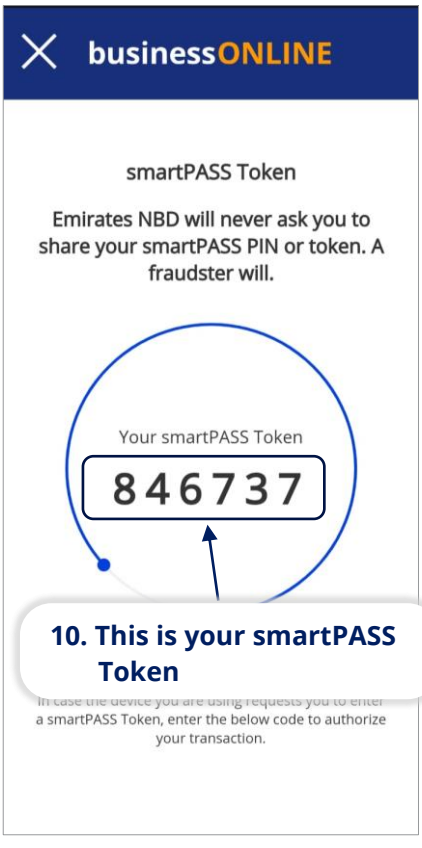


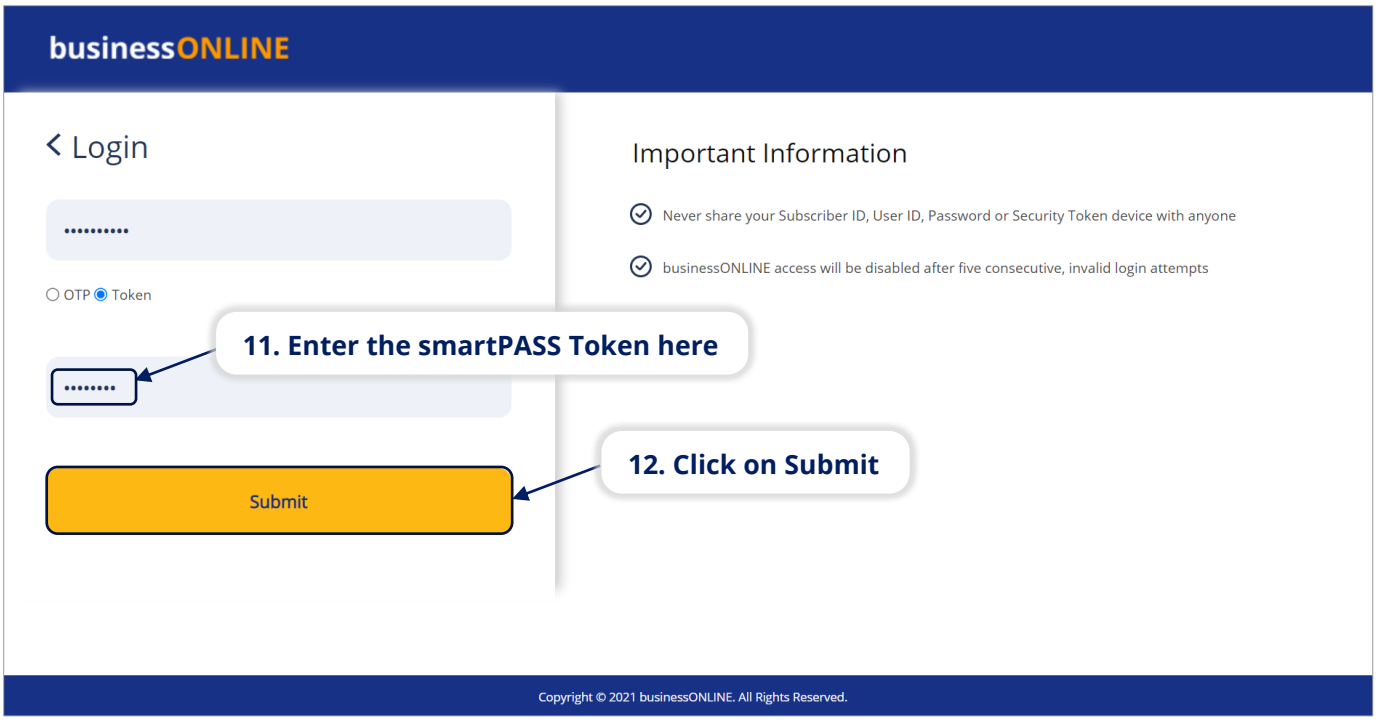
Open the **businessONLINE** app on your mobile device.











- In the similar way, you can use the smartPASS Token to approve transactions on **businessONLINE**

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