

Emirates NBD Disability Friendly Branch Features

2016

DFB Features	Al Aweer	Emirates Towers	Green Community	Hamriya	Jumeirah Al Wasl	Mizhar Mall	Nad Al Sheba	Oud Metha	Rashidiya
Disability Etiquette Training	●	●	●	●	●	●	●	●	●
Ramp/Hand Rails	●	Mall ramp	Mall ramp	Mall ramp	●	●	●	●	Mall ramp
Accessible Entrance Door	●	●	●	●	●	●	●	●	●
Low height Teller counter	●	●				●		●	
Low height ATM	●	●	●	●	●	●	●	●	●
Low height cheque desk	●	●	●	●	●	●	●	●	●
Wide doorways	●	●	●	●	●	●	●	●	●
Braille signages	●	●	●	●	●	●	●	●	●
PWD dedicated waiting area	●	●	●	●	●	●	●	●	●
Tactile floor indicators	●	●	●	●	●	●	●	●	●
Disabled parking slot	●	Mall Parking	Mall Parking	Mall Parking	●	Mall Parking	●	RTA Parking	Mall Parking
Beyond Package offering	●	●	●	●	●	●	●	●	●
Braille currency	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request
KinTrans sign language automation system		●							
Hearing Loop					●				
American Sign Language Training	●	●	●	●	●	●	●	●	●
Braille Printer									
Traveller HD				●					

● Work in progress ● Completed ● Closed

Emirates NBD Disability Friendly Branch Features

2017

DFB Features	Ajman	Al Ras (Closed)	Bay Square	Burj Al Arab	Convention Centre	Dalma Mall	Dubai Festival City	Electra Street	Emirates HQ	Fujairah Branch	Galleria	Jumeirah Beach Road	Mankhool	Motor City	Qiyadah	Qusais	Sahara Mall	Satwa	Umm Al Quwain
Disability Etiquette Training	●	●	●	●		●	●	●	●	●	●	●	●	●	●	●	●	●	●
Ramp/Hand Rails	●	●	Premises ramp	●	Mall ramp	Mall ramp	Mall ramp	●	Premises ramp	Premises ramp	Mall ramp	●	●	●	●	●	Mall ramp	●	●
Accessible Entrance Door	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Low height Teller counter				●	●		●		●	●	●	●	●			●			●
Low height ATM	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Low height cheque desk	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Wide doorways	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Braille signages	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
PWD dedicated waiting area	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Tactile floor indicators	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Disabled parking slot		Mall Parking	Car Park		Mall Parking	Mall Parking	Mall Parking		Car Park	Reserved Parking	Mall Parking	●			Mall Parking	RTA Parking	Mall Parking	RTA Parking	
Beyond Package offering	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Braille currency	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request
KinTrans sign language automation system																			
Hearing Loop												●							
American Sign Language Training	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Braille Printer	●							●		●		●							
Traveller HD							●									●			

● Work in progress ● Completed ● Closed

Emirates NBD Disability Friendly Branch Features

2018

DFB Features	Design District	Al Ain	BurJuman	Hatta	Mamzar	Mirdif City Centre	Mirdif Park Centre	MOE (Closed)	New Springs Village	Al Quoz	Al Barsha	MEB
Disability Etiquette Training	●	●	●	●	●	●	●	●	●	●	●	●
Ramp/Hand Rails	Premises ramp	●	Mall ramp	●	●	Mall ramp	Mall ramp	Mall ramp	Mall ramp		●	●
Accessible Entrance Door	●	●	●	●	●	●	●	●	●	●	●	●
Low height Teller counter	●	●	●				●	●				●
Low height ATM	●	●	●	●	●		●	●	●			●
Low height cheque desk	●	●	●	●	●		●	●	●			●
Wide doorways	●	●	●	●	●	●	●	●	●	●	●	●
Braille signages	●	●	●	●	●		●	●	●			●
PWD dedicated waiting area	●	●	●	●	●		●	●				●
Tactile floor indicators	●	●	●	●	●		●	●	●			●
Disabled parking slot	●		Mall Parking	●		Mall Parking	●	Mall Parking	Mall Parking	RTA Parking	RTA Parking	Mall Parking
Beyond Package offering	●	●	●	●	●	●	●	●	●	●	●	●
Braille currency	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request
KinTrans sign language automation system							●					
Hearing Loop	●								●			
American Sign Language Training	●	●	●	●	●	●	●	●	●	●	●	●
Braille Printer												
Traveller HD												

● Work in progress ● Completed ● Closed

Emirates NBD Disability Friendly Branch Features

2019

DFB Features	Umm Suquiem	Arabian Center	Boulevard	Sharjah City Centre	Ajman City Centre	The Greens	Nakheel Mall
Disability Etiquette Training	●	●	●	●	●	●	●
Ramp/Hand Rails	Mall ramp	Mall ramp	Mall ramp	Mall ramp	Mall ramp		Mall ramp
Accessible Entrance Door	●	●	●	●	●	●	●
Low height Teller counter	●	●	●	●	●	●	●
Low height ATM	●	●	●	●	●	●	●
Low height cheque desk	●	●	●	●	●	●	●
Wide doorways	●	●	●	●	●	●	●
Braille signages	●	●	●	●	●	●	●
Tactile floor indicators	●	●	●	●	●	●	●
Disabled parking slot	Mall Parking	Mall Parking	Building Parking	Mall Parking	Mall Parking	Building Parking	Mall Parking
Beyond Package offering	●	●	●	●	●	●	●
Braille currency	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request	Available on request
KinTrans sign language automation system							
Hearing Loop	●	●	●	●	●	●	●
American Sign Language Training	●	●	●	●	●	●	●
Braille Printer							
Traveller HD							

● Work in progress ● Completed ● Closed

Emirates NBD Disability Friendly Branch Features

2020

DFB Features	Dubai Mall	JBR The Walk
Disability Etiquette Training	●	●
Ramp/Hand Rails	Mall ramp	Mall ramp
Accessible Entrance Door	●	●
Low height Teller counter	●	●
Low height ATM	●	●
Low height cheque desk	●	●
Wide doorways	●	●
Braille signages	●	●
Tactile floor indicators	●	●
Disabled parking slot	Mall Parking	Mall Parking
Beyond Package offering	●	●
Braille currency	Available on request	Available on request
KinTrans sign language automation system		
Hearing Loop	●	●
American Sign Language Training	●	●
Braille Printer		
Traveller HD		

● Work in progress ● Completed ● Closed